

SW-20445A-09-0077
W-02450A-09-0081
W-20446A-09-0080
W-01732A-09-0079
W-02451A-09-0078
W-01212A-09-0082

ORIGINAL



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ARIZONA CORPORATION COMMI
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 83577 Date: 12/8/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: PETITION Last: PETITION

Account Name: PETITION PETITION Home: (000) 000-0000

Street: n/a Work:

City: Maricopa CBR:

State: AZ Zip: 85138 is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: Patty Greco Contact Phone: [REDACTED]

Nature of Complaint:

***** SW-20445A-09-0077, W-02451A-09-0078, W-01721A-09-0079, W-20446A-09-0080, W-02450A-09-0081 AND W-01212A-09-0082 *****

*** RECEIVED PETITIONS SIGNED BY 1,643 PEOPLE IN OPPOSITION TO THE RATE INCREASE ***

*** PETITIONS WERE DELIVERED AT THE PUBLIC COMMENT MEETING HELD ON 12/1/09 ***

CITIZENS AGAINST THE GLOBAL WATER PETITION

Maricopa Citizens are opposed to the Global Water proposed water rate increase. All Maricopa Citizens who sign this petition are opposed to all aspects of this PRICE INCREASE.

Basic Sewer Requested Increase: 119.2% over three years
Base Water Rates Requested Increase: 40% with a 6 tier usage billing
Reclaimed (Effluent) Water: 500%

Per the Petition:

To the Arizona Corporation Commission Utilities Division:

We, the undersigned, citizens and qualified electors of the state of Arizona, respectfully demand that the proposed rate increase proposals and tier rate pricing be denied. Global Water's proposals would be unfair and be a hardship for the citizens.

End of Complaint

Utilities' Response:

RECEIVED
2009 DEC -9 A 11: 35
AZ CORP COMMISSION
DOCKET CONTROL

Arizona Corporation Commission
DOCKETED

DEC - 9 2009

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Comments filed with Docket Control.

End of Comments

Date Completed: 12/8/2009

Opinion No. 2009 - 83577

SW-20445A-09-0077
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W-01212A-09-0082

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 83579 Date: 12/8/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Last:
PETITION PETITION

Account Name: PETITION PETITION Home: (000) 000-0000

Street: n/a Work:

City: Maricopa CBR:

State: AZ Zip: 85138 is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: Patty Greco

Contact Phone: [REDACTED]

Nature of Complaint:

***** SW-20445A-09-0077, W-02451A-09-0078, W-01721A-09-0079, W-20446A-09-0080, W-02450A-09-0081 AND W-01212A-09-0082 *****

*** RECEIVED PETITIONS SIGNED BY 706 PEOPLE IN OPPOSITION TO THE RATE INCREASE ***

*** PETITIONS WERE DELIVERED AT THE PUBLIC COMMENT MEETING HELD ON 12/1/09 ***

In the matter of the aforementioned docket numbers, I the undersigned, a resident of Maricopa, Arizona, located in Pinal County; do hereby oppose the proposed increases from Global Water for the following reasons:

The proposed increase will have a financial impact on my personal budget as well as my Homeowners Association budget. My HOA is already facing significant challenges due to delinquencies and foreclosures and this will only serve to make conditions worse.

The proposed rate increases are purely profit-driven so that major stockholders and investors will realize a higher rate of return. Increases do not propose improvements to service, quality of water, or distribution and there are no plans to improve existing, or build new infrastructures.

Maricopa is one of the hardest hit areas in the country for foreclosures. Proposed increases will be detrimental to attracting builders and buyers, which further diminishes already reduced real estate values. Associations cannot raise assessments enough to cover increases, which will force a severe reduction in maintaining green, healthy Landscaping. Aesthetics are the "first impression" of a community and often, are one of our biggest and most visible amenities. If the increased rates are approved as proposed, it will severely limit our ability to maintain those amenities, thus creating a less than desirable appearance to residents, visitors, guests and potential buyers.

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Comments filed with Docket Control.

End of Comments

Date Completed: 12/8/2009

Opinion No. 2009 - 83579
