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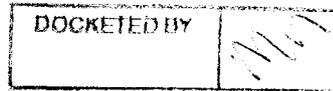
DEC - 7 2009
December 7, 2009

AZ CORP COMMISSION
DOCKET CONTROL

Via E-mail and United States Mail

ORIGINAL

Patrick D. Crocker
Crocker & Crocker, P.C.
The Kalamazoo Building
107 West Michigan Ave, Fourth Floor
Kalamazoo, Michigan 49007



Re: Staff's Letter of Insufficiency and First Set of Data Requests to Globalcom Inc.
Docket No. T-03854A-09-0538

Dear Mr. Crocker:

A tariff change filed by, Globalcom Inc. dba GCI Globalcom Inc. dba First Communications of Illinois ("Globalcom" or "the Company") on November 20, 2009 introduces an Environmental Impact Fee in Arizona Tariff No. 1 that is of concern to Staff. At this time, Staff believes that the tariff change is a Maximum Rate increase and, therefore, subject to Title 14, Article 11 (Competitive Telecommunications Services) of the Arizona Administrative Code. Before Staff is able to complete its analysis and associated report, additional information is required.

As a competitive telecommunications provider, Globalcom is subject to Title 14, Article 11 (Competitive Telecommunications Services) of the Arizona Administrative Code. Section 1110 of Title 14, Article 11 describes the procedure for applying to the Arizona Corporation Commission ("ACC") for an increase in the maximum rate for a competitive telecommunications service.

For purposes of this data request set, the words "Globalcom," "Company," "you," and "your" refer to Globalcom Inc. dba GCI Globalcom Inc. dba First Communications of Illinois and any representative, including every person and/or entity acting with, under the control of, or on behalf of Globalcom Inc. **For each answer, please identify by name, title, and address each person providing information that forms the basis for the response provided.**

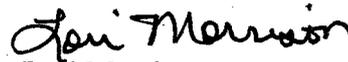
These data requests are continuing and your answers or any documents supplied in response to these data requests should be supplemented with any additional information or documents that should come to your attention after you have provided your initial responses. Also, please make sure all information you provide in response to item(s) concerning this Application, including Staff's data requests, is updated and current. If you need to update your response to any item(s)/request(s), please reference the item(s)/request(s) and provide your current response(s).

Please provide Docket Control with the information being requested within 10 days of the date of this letter. Mail the original responses plus 13 copies of the responses to Docket Control, Arizona Corporation Commission, 1200 W. Washington Street, Phoenix, AZ 85007-2927. If no response is received or all deficiencies are not remedied within 60 days, Staff will recommend that the Application be terminated as per Rule R14-2-1103(B)3 and R14-2-510(E)3. If the Application is terminated, the Applicant will not be authorized to provide the

requested telecommunications services in the state of Arizona for which it is applying, until such time as a new Application is filed with and approved by the Commission.

Please also understand that rate changes do not become effective until they are approved by the Commission and that information submitted for a tariff rate increase is normally made a part of the public record (including financial statements). Any information designated as confidential will not be accepted by Docket Control. If Globalcom needs to provide confidential information, please contact me at (602) 542-2177 or email lmorrison@azcc.gov. Thank you for your prompt response to this request.

Respectfully,



Lori Morrison
Utilities Consultant
Utilities Division

Attachment

CC: Docket Control Center (Original and Thirteen Copies)

STAFF'S FIRST SET OF DATA REQUESTS TO
GLOBALCOM INC.
DOCKET NO. T-03854A-09-0538

In addition to a paper response, all information responses should also be provided in searchable PDF, DOC or EXCEL files via email or electronic media.

Please make sure each numbered item and each part of the item is answered completely. In order for Staff to continue with its review of this application, the following information must be submitted:

- STF 1.1 Please explain in detail how the addition of the proposed Environmental Impact Fee would not be considered a rate increase to affected customers.
- STF 1.2 Since providing a paper bill to customers has been part of Globalcom's provision of service and possibly has been included in the cost of providing service up to this point, why is the Company proposing to charge for paper bills at this time?
- STF 1.3 What is the average monthly cost per billing account to produce a monthly paper billing statement?
- STF 1.4 How many of Globalcom's customers will be impacted by the proposed increase?
- STF 1.5 Please provide a copy of the notice Globalcom intends to send its impacted customers.
- STF 1.6 What is the estimated annual revenue impact of the proposed rate increase?
- STF 1.7 As an alternative to the proposed rate increase, would the Company consider instead the possibility of offering a monthly credit of \$3.00 or \$4.00 per account for those customers who chose the paperless option for receiving their monthly bill?