

SW-01428A-09-0103  
W-01427A-09-0104

W-01427A-09-0116  
W-01427A-09-0120

**ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM**



ORIGINAL

**Investigator:** Christy Parker

**Phone:** [REDACTED]

**Fax:**

**Priority:** Respond Within Five Days

**Opinion No. 2009 83204**

**Date:** 11/20/2009

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** First: Paul Last: Tabasko

**Account Name:** Paul Tabasko

**Home:** [REDACTED]

**Street:** [REDACTED]

**Work:**

**City:** Goodyear

**CBR:** [REDACTED]

**State:** AZ **Zip:** 85395

**is:** E-Mail

**Utility Company:** Liberty Water-Litchfield Park Service Company

**Division:** Water

**Contact Name:** Linda Byrd

**Contact Phone:** (623) 935-9367

**Nature of Complaint:**

11/20/2009

SW-01428A-09-0103  
W-01427A-09-0104

Arizona Corporation Commission  
DOCKETED  
DEC - 8 2009

RECEIVED  
2009 DEC - 14 P 2:26  
AZ CORP COMMISSION  
DOCKET CONTROL

-----Original Message-----

From: Paul J Tabasko [mailto:[REDACTED]]  
Sent: Thursday, November 19, 2009 2:43 PM  
To: Utilities Div - Mailbox  
Cc: [REDACTED]  
Subject: Liberty Water rate increase

DOCKETED [REDACTED]

TO: Arizona Corporation Commission - Utilities Division

SUBJECT: Liberty Water Co. proposed rate increase

DATE: November 18, 2009

I am opposed to the rate increase proposed by the Liberty Water Company, sometimes called the Litchfield Park Service Company. It is excessive to say the least and may have no merit at all.

I have gathered information from the Liberty Water web site and listened to a presentation they gave at my community in Goodyear on November 16, 2009. The impact of this proposal on me personally is an increase of 94% in my monthly water bill. Taking a recent bill as an example; I paid \$45.35, but under the proposal I would have paid \$88.39. Taken in annual terms, that's an increase of \$529 over the \$544 I now pay, to over \$1000 a year. This proposal will have the same effect on thousands of residents living in the Liberty Water service area, essentially doubling their revenue overnight.

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The reasons Liberty Water gave for such a high increase were: 1) there has been no rate increase in 8 years, 2) their operating costs have doubled since the last increase, and 3) \$58 million invested by their parent company needs to be repaid.

I think reason #1 is irrelevant. The fact that they haven't had a rate increase means nothing. Reason #2 is obvious considering they have more than tripled their business during that time frame with whole housing communities springing up everywhere. Therefore the increased revenue from those new customers should more than cover the increased operating costs.

Finally, reason #3 is the most ludicrous reason of all. The parent company is looking for a return on investment of between 12% and 28% depending on who does the math.

Since this parent company is in Canada, I believe we should give them the benefit of doubt. But someone should notify them that we're having an economic recession in the United States and ROI's are running a lot less down here as a result.

Liberty Water is the only supplier of water in my area. My community of Pebblecreek is a retirement community where many of us are on fixed incomes. It isn't right that we should be burdened with the excessive greed of a foreign enterprise.

I ask that my comments be included in your file and considered when you finally hear the Liberty Water proposal in January of next year.

Thank you for your time

Paul Tabasko  
[REDACTED]

Goodyear, AZ #85395

[REDACTED]  
[REDACTED]  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

11/20/2009

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Sent to Richard Weiss in Phoenix for docketing.

\*End of Comments\*

**Date Completed: 11/20/2009**

**Opinion No. 2009 - 83204**

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