

SW. 01303A-09-0343
N. 01303A-09-0343

ORIGINAL



ARIZONA CORPORATION COMMIS:

UTILITY COMPLAINT FORM

4700

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: (6 [REDACTED])

Priority: Respond Within Five Days

Opinion No. 2009 83345

Date: 11/27/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Mary Last: Gonos

Account Name: Mary Gonos Home: [REDACTED]

Street: [REDACTED] Work:

City: Sun City CBR:

State: AZ Zip: 85373 is:

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

Mary L. Gonos
[REDACTED]
Sun City, AZ 85373
Nov. 22, 2009
AZ Corporation Commission, Consumer Services Section,
Docket No. W-1 303A-09-0343 et al
1200 West Washington
Phoenix, AZ 85007
602-542-4251

Arizona Corporation Commission
DOCKETED

NOV 27 2009

DOCKETED BY [Signature]

RECEIVED
NOV 27 2 14
AZ CORP COMMISSION
DOCKET CONTROL

To whom this letter may concern;

I am a resident of Maricopa County, in the Sun City Area I am a senior citizen, whom lives on a very limited income.

I received a notice from the Arizona American water, who I get my water from. This was a notice that they are applying for, an increase in the rates for the water services they provide.

I would like at this time to express my compliant and concerns in regard to this request for water service rate increase.

Why would? Or could? The y water company we have available to us, leaving the residents with no other option, except to pay this outrageous increase in our water bills each month,

a. Even ask for; or suggest an increase of this enormous amount of 81.8% with our present economy in the condition it is in?

b. The state is broke, the residents are broke

c. many with out work and even losing their homes

d. To be asked toy an 81.8 % increase for the water we need to live.

e. This is a captured quorum who has no choice.

There should be a law against this amount of increase for any reason; I thought there was a cap on the amount of increase to any public utility?

I Plead that the corporation commission has the vision to see the hardship this will impose on the already weaken citizens. What this will be doing to the tax paying citizens, and do not allow this increase in our water

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

bills at this time,

Further more I hope you never approve this amount of a public utility increase at any time. This should be illegal.

We are already paying a very high price for the water we are using; I can't believe this rate increase amount would be allowed by the corporation commission.

Your job is to protect the taxpaying citizens from being taking advantage of, a captured quorum is what we are. We need your Protection from ~~this rate increase.~~

Respectfully

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docketed in W-01303A-09-0343 and SW 01303A-09-0343

End of Comments

Date Completed: 11/27/2009

Opinion No. 2009 - 83345

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 83346

Date: 11/27/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** **Betrand** **Last:** **Boutin Sr.**

Account Name: Betrand Boutin Sr.

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Sun City

CBR:

State: AZ **Zip:** 85373

is:

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Betrand Boutin Sr.
[REDACTED]

Sun City, AZ 85373

Nov. 22, 2009

AZ Corporation Commission, Consumer Services Section,

Docket No. W-1 303A-09-0343 et al

1200 West Washington

Phoenix, AZ 85007

602-542-4251

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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

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End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docketed in W-01303A-09-0343 and SW 01303A-09-0343

End of Comments

Date Completed: 11/27/2009

Opinion No. 2009 - 83346

SW-01303A-09-0343
W-01303A-09-0343

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 83339

Date: 11/27/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: L R Last: Anderson

Account Name: L R Anderson Home: [REDACTED]

Street: [REDACTED] Work:

City: Sun City West CBR:

State: AZ Zip: 85375 is:

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

11/25 SUN CITY WEST DOCKET NO SW 01303A 09 0343 and W 01303A 09 0343
Caller is opposed to the proposed rate increase for SCW. He believes the increase is excessive, as his bill will increase from 62.00 to 82.00. This large of an increase is ridiculous and those with a 1 inch meter for a 2200 Sq ft house will be hit the hardest.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docketed
End of Comments

Date Completed: 11/27/2009

Opinion No. 2009 - 83339

W-01303A-09-0343
SW-01303A-09-0343

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez Phone: Fax:

Priority: Respond Within Five Days

Opinion No. 2009 - 83279 Date: 11/24/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Last:
Robert Pinkerton

Account Name: Robert Pinkerton Home:
Street: Work:
City: Anthem CBR:
State: AZ Zip: is:

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: Karl Wilkins Contact Phone:

Nature of Complaint:

(Docket Nos. W-01303A-09-0343 & SW-01303A-09-0343)

From: Robert Pinkerton [mailto:
Sent: Friday, November 20, 2009 2:02 PM
To: Utilities Div - Mailbox
Subject: rate increase proposal

The proposed rate increase is absolutely burdensome in today's very poor economic state.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

11/24
I called customer @ 10:00 a.m. to acknowledge receipt of his correspondence. I told customer that his Opinion would be entered into our database for the system and that it would be docketed so that the Commissioners would have an opportunity to read his concerns prior to rendering their decisions.
FILE CLOSED.

11/24
I emailed this to Richard Weiss in Phoenix for docketing.

FILE CLOSED.
End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 11/24/2009

Opinion No. 2009 - 83279

W-01303A-09-0343
SW-0103A-09-0343

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2009 - 83304

Date: 11/24/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Roy **Last:** Snyder

Account Name: Roy Snyder

Home: (000) 000-0000

Street: email address

Work:

City: Phoenix

CBR:

State: AZ **Zip:**

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

(Docket No. W-01303A-09-0343)

From: Roy [mailto:
Sent: Friday, November 20, 2009 8:25 AM
To: Utilities Div - Mailbox
Subject: Arizona American Water - Docket W-01303A-09-0343

Ladies and Gentlemen,

I am very concerned about the continued attempts by Arizona American Water to continue to try and reach into our already empty wallets and take even more money out for repayments of debts that they were fully aware of during the purchase of the water company. Del Webb (now Pulte) did not follow standard procedures when they did the build out of Anthem. They did not provide up front information to those that were initial purchasers, of which I am one. They tried to do an underhanded deal that is going to cripple the finances of the families that live in Anthem. The actions of Pulte and Arizona American Water will, in my ever so humble opinion, send even more families that are on the brink of losing their homes into unrecoverable financial situations. The burden being requested needs to stop. The Arizona Corporation Commission has the power to help out the hurting families and put the financial burdens back onto the big utilities and big home builders where the responsibility really belongs.

Thank you for the opportunity to include my thoughts.

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

-Roy Snyder
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

11/24
I emailed this to Richard Weiss in Phoenix for docketing.

FILE CLOSED.
End of Comments

Date Completed: 11/24/2009

Opinion No. 2009 - 83304
