

W 01303A-08-0227

SW 01303A-08-0227



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ORIGINAL

ARIZONA CORPORATION COMM  
UTILITY COMPLAINT FORM

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Investigator: Brad Morton      Phone: [REDACTED]      Fax: [REDACTED]  
Priority: Respond Within Five Days

Opinion No. 2009 - 83503      Date: 12/3/2009

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By:      First: Marge      Last: Dietz

Account Name: Marge Dietz      Home: [REDACTED]

Street: n/a      Work:

City: Sun City West      CBR:

State: AZ      Zip: 85375      is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]      Contact Phone: (6 [REDACTED])

Nature of Complaint:  
SUN CITY WEST WATER DISTRICT

From: [REDACTED]  
Sent: Wednesday, December 02, 2009 9:36 AM  
To: Mayes-WebEmail  
Subject: WATER

Don't allow the water company to kick up our water bill. We can't afford our water bill now.

THANKS MARGE DIETZ SUN CITY WEST AZ 85375  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed

From: [Bradley Morton]  
Sent: [Thursday, December 03, 2009 10:56 AM]  
Subject: [Arizona American Water Rate case.]

Ms. Dietz,

Arizona Corporation Commission  
**DOCKETED**  
DEC - 3 2009

DOCKETED BY [Signature]

RECEIVED  
2009 DEC - 3 P 3:51  
AZ CORP COMMISSION  
DOCKET CONTROL

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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On behalf of Chairman Mayes of the Arizona Corporation Commission to acknowledge receipt of your opinion on the above rate case. This has been [REDACTED] and [REDACTED] can be of further assistance, please call me at [REDACTED]

Regards,

Brad Morton  
Public Utilities Consumer Analyst II  
\*End of Comments\*

Date Completed: 12/3/2009

Opinion No. 2009 - 83503

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W-01303A-08-0227  
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 83471

Date: 12/2/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Glenn Last: Smith

Account Name: Glenn Smith

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Scottsdale

CBR:

State: AZ Zip: 85250

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: [REDACTED]

Nature of Complaint:

\*\*\*\*\* W-01303A-08-0227 AND WS-01303A-08-0227 \*\*\*\*\*

\*\*\* REFERRED FROM CHAIRMAN MAYES' OFFICE \*\*\*

\*\*\* PARADISE VALLEY WATER DISTRICT \*\*\*

Customer sent the following -

From: glenn smith [mailto:[REDACTED]]  
Sent: Wednesday, November 25, 2009 4:14 PM  
To: Mayes-WebEmail; Newman-Web; Pierce-Web; Kennedy-Web; Stump-Web  
Subject: Arizona American Paradise Valley Rate Case W-01305A-08-0227

Dear Chairman Mayes and Commissioners Kennedy, Newman, Pierce and Stump

We respectfully request your consideration of the attachment related to subject rate case.

Sincerely,

Glenn W. Smith,  
Treasurer, Scottsdale Citizens for Sustainable Water (SWat)

S.Wat  
Scottsdale Citizens for Sustainable Water  
C/O Glenn Smith

[REDACTED]  
Scottsdale, AZ 85250-4526  
[REDACTED]

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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November 24, 2009

Arizona Corporation Commission  
Commissioners Wing  
1200 W. Washington  
Phoenix, AZ 85007-2996

Ref: Application: W-01303A-08-0227 and SW-01303A-08-0227

Dear Chairman Mayes and Commissioners Kennedy, Newman, Pierce & Stump

I am writing on behalf of Scottsdale Citizens for Sustainable Water (Swat). Our group consists of homeowners associations and others living in Scottsdale and who are customers of Arizona American Water Company. Our group represents over 1,000 homeowners and approximately twice that many consumers. Our analysis and comparisons described below focus exclusively on the commodity rates. We have noted that the percentage increases for users in the current first tier are much higher than the 'average' rate mentioned in the AAW filing. With over 30% of all AAW customers in this tier, it seems that if this many customers have increases above the average, it is self-evident that many - if not most - other customers must have increase percentages lower than the average.

CONSUMPTION	CURRENT	ACC. PROP	\$ INCREASE	% INCREASE
5 K User	\$3.80	\$5.25	\$1.45	38%
10 K User	\$7.60	\$11.50	\$3.90	51%
15 K User	\$11.40	\$15.75	\$4.35	38%
20 K User	\$15.20	\$26.75	\$11.55	76%
25 K User	\$19.00	\$39.75	\$20.75	109%

It is our earnest request that the Commission reexamine and reconsider the new tiers and rates recommended in consideration of the unjustified burden placed on the low-water users along with the possibility that these rates are in contravention of the Commission's stated policy of encouraging conservation

Please feel free to call me or Mr. Richard Alt who is the leader of S.Wat. His number is 480-596-9522. We will be pleased to meet with the Commission staff or with the commissioners as you may direct.

Sincerely,

Glenn W. Smith  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

12/3 - I spoke with Mr. Smith and thanked him on behalf of the Commissioners for taking the time to submit his opinion. I advised him the Decision reached on 11/20/09 would be available soon on the Commission website. Customer thanked me for the information.

\*End of Comments\*

**Date Completed: 12/3/2009**

**Opinion No. 2009 - 83471**

Arizona American Water Co.

Current Tiers:

Zero to 25,000	\$	0.76
25,001 to 55,000	\$	1.65
> 55,000	\$	2.18

ACC Staff Recommendation:

0 to 5,000	\$1.05000
5,001 to 15,000	\$1.25000
15,001 to 40,000	\$2.20000
40,001 tp 80,000	\$2.75000
> 80,000	\$3.22590

ACC

COMARISON:      Current    Proposed    Increase    % Change

1	5,000 Gallon User:	\$3.80	\$ 5.25	\$ 1.45	38%
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2	10,000 Gallon User	\$7.60	\$ 5.25		
			\$ 6.25		
			\$ 11.50	\$ 3.90	51%

3	15,000 Gallon User	\$11.40	\$ 5.25		
			\$ 10.50		
			\$ 15.75	\$ 4.35	38%

4	20,000 Gallon User	\$15.20	\$ 5.25		
			\$ 10.50		
			\$ 11.00		
			\$ 26.75	\$ 11.55	76%

5	25,000 Gallon User	\$19.00	\$ 5.25		
			\$ 12.50		
			\$ 22.00		
			\$39.75	\$ 20.75	109%

6	30,000 Gallon User	\$ 19.00	\$ 5.25		
		\$ 8.25	\$ 12.50		
			\$ 33.00		
		\$ 27.25	\$ 50.75	\$ 23.50	86%

7	40,000 Gallon User	\$ 21.28	\$ 5.25		
		\$ 24.75	\$ 12.50		
			\$ 55.00		
		\$ 46.03	\$ 72.75	\$ 26.72	58%

8	50,000 Gallon User	\$ 19.00	\$ 5.25		
		\$ 41.25	\$ 12.50		
			\$ 55.00		
			\$ 27.50		
		\$ 60.25	\$ 100.25	\$ 40.00	66%

9	60,000 Gallon User	\$ 19.00	\$ 5.25		
		\$ 49.50	\$ 12.50		
		\$ 10.90	\$ 55.00		
		\$ 79.40	\$ 127.75	\$ 48.35	61%

10	80,000 Gallon User	\$ 19.00	\$ 5.25		
		\$ 49.50	\$ 12.50		
		\$ 54.50	\$ 55.00		
			\$ 68.75		
		\$ 123.00	\$ 141.50	\$ 18.50	15%

11	90,000 Gallon User	\$ 19.00	\$ 5.25		
		\$ 49.50	\$ 12.50		
		\$ 76.30	\$ 55.00		
			\$ 110.00		
			\$ 32.26		
		\$ 144.80	\$ 215.01	\$ 70.21	48%