

SW-20445A-09-0077
W-02450A-09-0081
W-20446A-09-0080
W-01732A-09-0079
W-02451A-09-0078
W-01212A-09-0082

ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM



0000105645

RECEIVED

Investigator: Guadalupe Ortiz

Phone: (602) [REDACTED] - 1 P **Fax:** [REDACTED]

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2009 83283

Date: 11/24/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Robert A. **Last:** Batsche

Account Name: Robert A. Batsche

Home: [REDACTED]

Street: [REDACTED]

Work: Arizona Corporation Commission

City: Maricopa

CBR: DOCKETED

State: AZ **Zip:** 85139

is: DEC - 1 2009

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

DOCKETED BY [REDACTED]

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

CORRESPONDENCE RECEIVED - OPINION OPPOSED:

RE: Docket No. SW-20445A-09-0077, W-02451A-09-0078, W-01732A-09-0079, W-20446A-09-0080, W-02450A-09-0081 and W-01212A-09-0082

November 22, 2009

Steven M. Olea
Director Utilities Division
Arizona Corporation Commission
1200 W Washington Street
Phoenix, AZ 85077-2996

Regarding Docket Numbers: SW-20445A-09-0077, W-20446A-09-0080, W-02451A-09-0078, W-02450A-09-0081, W-01732A-09-0079, W-01212A-09-0082

Dear Director Olea:

I was appointed the President of the Board of Directors for Cobblestone Farms in Maricopa by the Board of Directors. I hope that the residents of our Community are just as concerned as their Board of Directors are. Any raise will bring additional cost to our Community.

Currently we have approximately 190 homes that are behind in their HOA account. If a large water raise is granted, just for the sake of a higher return for Global Water's investors, I foresee many homeowners leaving Maricopa.

As a Community, I am seeking a 50% reduction in the HOA's use of water as a starting point. If Global Water is granted the raise they are seeking, we must turn off the water to our green areas. The cost will be beyond our income as it could bankrupt the Community. This action will affect the look of the Community and the Town. But

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

I have no choice other than to protest and turn off the water.

If other Communities and Homeowners reduce their use of water, the income for Global Water will drop like a rock. Then what? Will an additional rate increase be sought on an emergency basis due to lower usage? Past history shows that this has taken place in most cities. When public transportation costs are increased to cover expenses, ridership drops. The end result, lower income and increased pollution plus another rate increase to cover the decrease in usage.

Several months ago, our Community Manager and I attended a meeting at Global Water in Maricopa. It was explained that due to the crash of the housing boom, they are short of funding and are falling below investment goals. The State required Global Water to install water and sewer lines to areas that WERE to be developed. The lines are installed and not used. Who's fault and problem is that? Who should pay for that error in judgement? To grant an increase that will bankrupt HOAs and Homeowners will only deepen the current housing problem.

I ask that you consider all of the facts before you grant a large increase. A large increase will only deepen the problems for all of us including Global Water.
Thank you for your consideration.

Robert A. Batsehe

[REDACTED]
Maricopa, AZ [REDACTED]
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED
End of Comments

Date Completed: 11/24/2009

Opinion No. 2009 - 83283

SW-20445A-09-0077
W-02450A-09-0081
W-20446A-09-0080
W-01732A-09-0079
W-02451A-09-0078
W-01212A-09-0082

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 83281

Date: 11/24/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Jonathan and Donna L Pierce

Account Name: Jonathan and Donna Lee Pierce

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Maricopa

CBR:

State: AZ Zip: 85138

is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: Patty Greco

Contact Phone: [REDACTED]

Nature of Complaint:

CORRESPONDENCE RECEIVED - OPINION OPPOSED:

RE: Docket No. SW-20445A-09-0077, W-02451A-09-0078, W-01732A-09-0079, W-20446A-09-0080, W-02450A-09-0081 and W-01212A-09-0082

To: Arizona Corporation Commission
Utilities Division
1200 W. Washington Street
Phoenix, Arizona 85007-2996

From: Jonathan and Lee Pierce

Re: Global Water Rate Increase
Docket Numbers: SW-20445A-09-0077
W-0245 1A-09-0078
W-0 1743 A-09-0079
W-20446A-09-0080
W-02450A-09-0081
W-0 121 2A-09-0082

En the matter of the aforementioned docket numbers, we, the undersigned, residents of Maricopa, Arizona, located in Pinal County; do hereby oppose the proposed increases from Global Water for the following reasons:

The proposed increase will have a financial impact on our personal budget. As retired citizens we live on a fixed income. Our Social Security income will not see an increase this next year. All of this puts an extra burden on our daily lives.

The proposed increases are purely profit-driven so that major stockholders and investors will realize a higher

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

rate of return. Increases do not propose improvements to service, quality of water, or distribution and there are no plans to improve existing, or build new, infrastructures.

Maricopa is one of the hardest hit areas in the country for foreclosures. Proposed increases will be detrimental to attracting builders and buyers, which further diminishes already reduced real estate values. Our HOA cannot raise assessments enough to cover increases, which will force a severe reduction in maintaining healthy landscaping.

Jonathan and Donna Lee Pierce

Maricopa, AZ

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 11/24/2009

Opinion No. 2009 - 83281

SW-20445A-09-0077
W-02450A-09-0081
W-20446A-09-0080
W-01732A-09-0079
W-02451A-09-0078
W-01212A-09-0082

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion **No.** 2009 **83285** **Date:** 11/24/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Justin **Last:** Modglin

Account Name: Justin Modglin **Home:** [REDACTED]

Street: [REDACTED] **Work:**

City: Maricopa **CBR:**

State: AZ **Zip:** 85138 **is:**

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: [REDACTED] **Contact Phone:** [REDACTED]

Nature of Complaint:

CORRESPONDENCE RECEIVED - OPINION OPPOSED:

RE: Docket No. SW-20445A-09-0077, W-02451A-09-0078, W-01732A-09-0079, W-20446A-09-0080, W-02450A-09-0081 and W-01212A-09-0082

Dear Arizona Corporation Commission,

Concerning proposed Global Waters Rate Increase, docket numbers: SW-20445A-09-0077, W-02451A-09-0078, W-01732A-09-0079, W-20446A-09-0080, W-02450A-09-0081, W-01212A-09-0082, and any other request to increase water rates in Maricopa, AZ.

I have been a homeowner in the city of Maricopa since 2002 and have struggled, like most responsible homeowners, to make ends meet and prevent from defaulting on my loan since the economic downturn. I am soon to be married and my hopes to raise a family would diminish should these unjust rate increases be approved.

Global Water overbuilt like the majority of homebuilders. Wanting to maintain promises to their investors does not justify raising rates on a small community and forcing businesses and residents out. They are misguided in thinking rate increases will solve their bad business decision to over commit past services and infrastructure. Instead, the rate increase will force many homeowners, like me, out of Maricopa along with the majority of businesses—effectively turning what could be a future thriving community into a ghost town. Global Water would be left with fewer customers and miss more revenues than before.

The people are begging for you not to allow this to happen. I am just one voice, but represent all homeowners who have stake in a future here. Businesses will raise their own voices-voices around their own revenue and profit interests being at risk. The residents are raising their voices because of usury and injustice.

Nobody here can afford the rate increase. Right now, my water/sewage bill is \$85 a month for a single man

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

living alone. Compared to other townships, it is the highest anywhere around.

Please do not approve any rate increases on behalf of Global Water.

Sincerely,

Justin Modolin

[REDACTED]
Maricopa, A [REDACTED]
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED
End of Comments

Date Completed: 11/24/2009

Opinion No. 2009 - 83285
