

SW-01428A-09-0103

W-01427A-09-0116

W-01427A-09-0104

W-01427A-09-0120



0000105608

ARIZONA CORPORATION COMMISSION

ORIGINAL

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 83448

Date: 12/1/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

RECEIVED
2009 DEC - 2 P
CORP COMMISSION
DOCKET CONTROL

First:

Last:

Complaint By: Josephine C.

Strain

Account Name: Josephine C. Strain

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: Goodyear

CBR:

State: AZ Zip: 85395

is:

Utility Company: Liberty Water /Litchfield Park Service Company -Sewer

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket Nos. SW-01428A-09-0103 & W-01427A-09-0104

First of all, with the economy the way it is today, many of us are on fixed incomes and cannot afford these proposed increases in water and wastewater utility services. Liberty did a lot of this improvement in 2008 and probably did not necessarily need to go much of the improvement. They were just trying to take advantage of the great real estate boom that we were experiencing. This is very poor judgement and community relations to present us with this increase during these difficult times.

As for the fixed wastewater fee, I live in a retirement community with all units having either one or two person residents in each home. I feel it is unfair for Liberty to use a fixed charge when we are surrounded by multi family homes with 4 or more residents using the water. I highly protest this outrageous increase for this service. I feel a graduated fee for the number of persons in each resident and water and waste usage should be instigated rather than fixed fee. I don't feel I should have to pay for larger families who use more water and have a greater use of the wastewater facilities. I am very distressed that Liberty Water did not take this into consideration and I would urge you to use this as a criteria for your decision.

I urge you to take these facts into consideration when you make a decision on the request from Liberty Water and reduce the allowed increase for both requests by at least 50% A 97 % increase request is not only ridiculous but very difficult for many of the residents in out gated community where most are on fixed social security and pension incomes.

I hope you will be more cognizant to these difficult when reviewing this case and make a fair decision.

Sincerely,

Josephine C Stain
Pebble Beach Community
End of Complaint

Arizona Corporation Commission
DOCKETED

DEC - 2 2009

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

12/01

Emailed to Trish Meeter in Phoenix to have this docketed. FILE CLOSED

End of Comments

Date Completed: 12/1/2009

Opinion No. 2009 - 83448
