

E-01461A-08-0430



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ORIGINAL

ARIZONA CORPORATION COMMI
UTILITY COMPLAINT FORM

17

Investigator: Jenny Gomez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 83389

Date: 11/30/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: George Last: Warren

Account Name: George Warren

Home: [REDACTED]

Street: N/A

Work: Arizona Corporation Commission
DOCKETED

City: Vail

CBR:
DEC - 1 2009

State: AZ Zip: 85641

is:

Utility Company: Trico Electric Cooperative, Inc.

DOCKETED BY [Signature]

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

*****DOCKET NUMBER E-01461A-08-0430*****

REFERENCE: Trico Electric Cooperative, Inc.

Per customer; he stated that his electric bill went from \$118 last month to \$155 this month which is a 40% increase. He was told that the ACC approved this rate increase and wants to say that this increase is way too big. He stated that the county is in one of the worst depression in history and utilities companies are getting increases. Because of Trico's bad management the consumers are now getting hurt. He is on Social Security and he is not getting a raise. No where on the literature that was mailed to him by Trico did it give him the rate increase that they were asking for. He doesn't mine paying a fair price for electricity but you can not make it up in one big rate increase because it hurts the customers. He stated that he will not pay this bill.
End of Complaint

Utilities' Response:

n/a
End of Response

Investigator's Comments and Disposition:

*****DOCKET NUMBER E-01461A-08-0430*****

REFERENCE: Trico Electric Cooperative, Inc.

Opinion noted and filed in Docket Number by Carmen Madrid

Customer stated that he doesn't want this opinion forwarded to Trico.

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File Closed
End of Comments

Date Completed: 11/30/2009

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