

W-02391A-09-0516



0000105495

ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

13

Investigator: Christy Parker

Phone: _____

Fax: _____

Priority: Respond Within Five Days

Opinion No. 2009 - 83282

Date: 11/24/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Arizona Corporation Commission

DOCKETED

NOV 25 2009

First:

Last:

Complaint By: William & Laura

Lampkin

Account Name: William & Laura Lampkin

Home: _____

Street: _____

Work: _____

DOCKETED BY

City: Kingman

CBR: _____

State: AZ Zip: _____

is: E-Mail

Utility Company: Cerbat Water Company

Division: Water

Contact Name: B. Marc Neal

Contact Phone: _____

Nature of Complaint:

11/19/2009

Docket Number W-02391A-09-0516

As you are well aware of, we have had severe water shortage problems in our area, "Desert Fountain Estates." According to our local newspaper, "The Kingman Daily Miner," dated 11-15-09, our water company is proposing a \$750 water rate increase from each of its 250 customers to pay for the recent repairs of the pump engine and also to pay for a backup electric well and pump.

A reasonable water rate increase is to be expected, but for the Meal family to expect us to pay for its mistakes is ridiculous.

We sincerely hope you do not agree with this proposed \$750 increase and will not let this happen!

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

11/19/2009

Docket Number W-02391A-09-0516

Sent to Richard Weiss in Phoenix for docketing.

End of Comments

RECEIVED
2009 NOV 25 A 9:42
AZ CORP COMMISSION
DOCKET CONTROL

Date Completed: _____

Opinion No. 2009 - 83282