

SW. 01303A-09-0343
W. 01303A-09-0343



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ORIGINAL

ARIZONA CORPORATION COMMI

UTILITY COMPLAINT FORM

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Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 83212

Date: 11/20/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: John Last: Mayahara

Account Name: John Mayahara Home: (000) 000-0000

Street: n/a Work:

City: Phoenix CBR: [REDACTED]

State: AZ Zip: 85050 is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

11/20 ANTHEM SW 01303-09-0343 and W 01303-09-0343

-----Original Message-----

From: john mayahara [REDACTED]
Sent: Thursday, November 19, 2009 5:19 PM
To: Utilities Div - Mailbox
Subject: Az Amer Water company request for water rate increase

stop this attempt!
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

docketed
End of Comments

Arizona Corporation Commission

DOCKETED

NOV 24 2009

DOCKETED BY [Signature]

AZ CORP COMMISSION
DOCKET CONTROL

2009 NOV 24 P 4: 04

RECEIVED

Date Completed: 11/20/2009

Opinion No. 2009 - 83212

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM


End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

docketed

End of Comments

Date Completed: 11/20/2009

Opinion No. 2009 - 83210

W. 01303A-09-0343
SW. 01303A-09-0343

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED] 2

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 83207

Date: 11/20/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Michael Last: Gregoire

Account Name: Michael Gregoire

Home: (000) 000-0000

Street: n/a

Work:

City: n/a

CBR: [REDACTED]

State: AZ Zip: n/a

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

11/20 Docketed W-01303A-09-0343 and SW-01303A-09-0343

ANTHEM

From: Michael Gregoire [REDACTED]
Sent: Thursday, November 19, 2009 2:48 PM
To: Utilities Div - Mailbox
Subject: Water Rates

Its hard many times to absorb all the facts of the case of AZ-American wishing to raise rates again and again, but honestly, this must stop. Many of us live on tighter budgets lately and having our water bills double is the tipping point.

Why is it that Anthem pays about 3 times the amount for water that any municipality? Thats just for water (not waste pickup)!

I understand they acquired Citizens Water, which had some extreme debt. But when AZ American bought them out, they should have been able to absorb that debt, or at the very least spread it out amongst ALL its national customers so as to minimize impact. Poor business decisions on their part does not make it right to pass the buck to the consumer. This is not a free market where we can opt to another water source. We are in trouble and we need relief.

Please do not allow AZ American to continue burdening the

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

--
Regards,
Michael Gregoire
FanStar Sports
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docketed
End of Comments

Date Completed: 11/20/2009

Opinion No. 2009 - 83207

SW- 01303A-09-0343
W- 01303A-09-0343

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 83210

Date: 11/20/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Dick Last: Tetsell

Account Name: Dick Tetsell

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Phoenix

CBR: [REDACTED]

State: AZ Zip: 85050

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

11/20 ANTHEM SW 01303-09-0343 and W 01303-09-0343

From: dick@tetsellaz.com [REDACTED]
Sent: Thursday, November 19, 2009 3:28 PM
To: Utilities Div - Mailbox
Subject: [Filter Test: C13]

The rates for Anthem are too high at present so do not undermine the Anthem community any further by increasing rates. I am a Realtor and realize that we have a challenge with the current high rates. A rate increase will decrease property values at a time when they have already been devastated by the economy and the bank loan disaster.

Dick Tetsell

Realtor

RE/MAX Sonoran Hills Realty

[REDACTED]
Phoenix Az 85085

[REDACTED]
[REDACTED]