

SW 01428A-09-0103
W 01427A-09-0104



0000105326

ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

47
00

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 83181

Date: 11/19/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: John Last: Peehl

Account Name: John Peehl Home: [REDACTED]

Street: [REDACTED] Work: [REDACTED]

City: Goodyear CBR: [REDACTED]

State: AZ Zip: 85395 is: Cellular

Utility Company: Liberty Water-Litchfield Park Service Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

11/16/2009

John Peehl
[REDACTED]

Arizona Corporation Commission
DOCKETED

NOV 23 2009

RECEIVED
2009 NOV 23 P 4 01
AZ CORP COMMISSION
DOCKET CONTROL

DOCKETED BY [Signature]

Name of Utility Co.: Liberty Water
Name on Bill: John Peehl
Account Number: 405634-508845
Company Contacted: Yes

We just attended a meeting at Pebble Creek where the representative from Liberty Water told us our water and sewer would double. They are asking for a 12% return on investment according to Craig Sorenson. Yet he said the norm is 8-10% with other similar utilities. Also they charge the same fee for sewer in the summer to customers, who are not even using their homes because they are snowbirds. Plus many of Pebble Creek residents are single or double occupants of their homes not using as much water as families in other subdivisions, yet there is a flat fee for water whether you use that much water. Thank You for your attention to these points in considering Liberty Water's proposed rate increase. I believe in a fair increase so they can continue to supply us with water.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion docketed
*E of Comment

[REDACTED]

Date Completed: 11/19/2009

Opinion No. 2009 - 83181

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]