

ORIGINAL

Trisha A. Morgan

W-02391A-09-0516



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From: Harry Hoyler [hoyler@frontiernet.net]
Sent: Wednesday, November 18, 2009 12:38 PM
To: Newman-Web
Cc: Mayes-WebEmail; Pierce-Web; Kennedy-Web; Stump-Web; Admin Div - Mailbox; Hearings Division; Legal Div - Mailbox; Utilities Div - Mailbox
Subject: Truxton Canyon Water / Cerbat Water

Ladies and Gentleman,

I find it interesting that Cerbat Water is applying for a rate increase. This is a company that mismanages everything it touches.

What guarantees do the people have that this money will go to the repair and continued maintenance of the system? There are no guarantees.

I am in the Truxton Canyon part of their system and I suspect they will ask for a rate increase here as well.

I don't know why they ask. There are several cases where they just tacked on their own increase because someone complained about a water problem.

Thirty years ago when the A.C.C. got involved companies literally were scared to death. The A.C.C. had teeth and they were sharp. I don't know what has happened.

The A.C.C. was once the most feared agency in Arizona and certainly the most feared by truckers.

I have lived out of the state for many years and have returned to find a great deal of disappointment in my Arizona government. I have always bragged on Arizona government as being honest, fair and always representative of the people. This company is playing the A.C.C. and other agencies, including Mohave County, like a violin and from the consumers standpoint an out of tune violin.

I fully expected to have a face to face conversation with someone from the A.C.C. concerning our problems where I live.

That did not happen and I understand as you were busy with the people in north Kingman without water. I pray these people won't have interruptions again but that will be a wasted prayer.

I have horses, chickens and gardens and pets. When my animals start suffering then I feel compelled to make someone else suffer.

I will not rest until this company comes out and runs new lines for me and several of my neighbors at Truxton's expense.

I will look forward to hearing from you.

Thank you,
Harry Hoyler
1-928-692-4362

Arizona Corporation Commission

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NOV 28 2009

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Trisha A. Morgan

W-02391A-09-0516

From: Steven Sherwood [stevesherwood40@yahoo.com]
Sent: Wednesday, November 04, 2009 5:33 PM
To: Stump-Web; Utilities Div - Mailbox
Subject: Cerbat Water Co

November 4, 2009

To Whom It May Concern:

I am resident of Kingman, Arizona in an area known as Cerbat Ranches. I am technically not considered a resident of Kingman, as I live in the "county", and understand that the city is not required to supply us water. When purchasing my home 5 years ago, I didn't even think twice when they told me my water was supplied by a company called Cerbat Water. I put that right up there with Unisource Electric Co, Frontier Communications, etc, not thinking that a utility company would be an issue. As you may already know, Cerbat Water is in financial difficulty. The City of Kingman has been VERY kind to supply us with emergency water, even though they have had troubles collecting from Cerbat Water Co. My biggest concern is this company going out of business, where does that leave the more than 200 residents of Cerbat Ranches, Fountain Hills subdivision etc? Is there emergency funds for this kind of situation? I am really disturbed and frightened that I finally own my dream home, and will have no water. Please advise.

VERY CONCERNED CITIZEN

Debi Sherwood
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