

SW. 01428A.09.0103
W. 01428A.09.0104



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

4710

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 83105

Date: 11/16/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Louie

LaRochelle

Account Name: Louie LaRochelle

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Goodyear

CBR:

State: AZ Zip: 85395

is:

Utility Company: Liberty Water /Litchfield Park Service Company -Sewer

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

11/16
Customer is opposed to the rate increase. He stated an increase is ok but they waited too long and now have to ask for double and 100%.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

11/16 Docket No. SW 01428A-09-0103 and W 01428A-09-0104

Advised I would docket his comments to be made part of the case.
End of Comments

Date Completed: 11/16/2009

Opinion No. 2009 - 83105

ARIZONA CORPORATION COMMISSION

NOV 17 2009

RECEIVED

Arizona Corporation Commission

DOCKETED

NOV 17 2009

DOCKETED BY [Signature]

SW. 01428A-09.0103
W. 01428A-09.0104

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter **Phone:** [REDACTED] **Fax:** [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 83096 **Date:** 11/16/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Glenn **Last:** Ishibashi

Account Name: Glenn Ishibashi **Home:** [REDACTED]

Street: [REDACTED] **Work:**

City: [REDACTED] **CBR:**

State: AZ Zip: 85395 **is:**

Utility Company: Liberty Water /Litchfield Park Service Company -Sewer

Division: Sewer

Contact Name: [REDACTED] **Contact Phone:** [REDACTED]

Nature of Complaint:

SW 01428A-09-0103
W 01428A-09-0104

Customer wished to make additional comments regarding the rate increase for the company. He states it appears the water side is 2X the revenue with a 28% net profit. Caller feels this is too high given today's economy and wonders how much is going to bonuses. Typically a consumer can vote with his pocketbook but there is no chance of voting with a pocketbook in this circumstance.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Advised called I would docket his additional comments.

End of Comments

Date Completed: 11/16/2009

Opinion No. 2009 - 83096