

W. 01303A-08-0227
SW. 01303A-08-0227



4700

ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM
OPEN MEETING AGENDA ITEM RECEIVED

Investigator: Trish Meeter

Phone: [REDACTED]

NOV 17

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 83117

Date: 11/17/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

ARIZONA CORPORATION COMMISSION
DOCKETED BY [Signature] NOV 17 2009

Complaint By: **First:** David **Last:** Robinson

Account Name: David Robinson

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Sun City West

CBR: [REDACTED]

State: AZ **Zip:** 85375

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

11/13 Docketed thru Commissioner Pierce's Office under 09 docket no. W-01303A-09-0343 and SW-01303A-09-0343 Docketed in W-01303A-08-0227 and SW 01303A-08-0227.

Dear Commissioner--

We urge you and your fellow commissioners, in the strongest possible terms, to reject Arizona-American Water Co.'s request for a huge increase. Ditto for the outrageous recommendation of the administrative law judge.

In an age of downsized expectations for everyone (except financiers and utilities, it seems), of what the public can stand in the way of water rates--and of how much more valuable their water is than anyone else's, including municipalities'.

If even the increase recommended by the administrative law judge is granted -- heaven forbid -- our AAW water bill in Sun City West (now \$75/month) will be only a few dollars less than our Arizona Public Service Co. bill of \$112/month. How can this possibly be justified?

When we lived in Glendale a mere two years ago, our monthly water/sewer bill was 40 percent lower than our AAW water bill -- and that included a discounted sewage rate during the summer to account for plant irrigation. We get no such break, that we am aware of or can find on my bill, here in Sun City West as AAW customers. And our yard here is much smaller, with way fewer plants, than our yard in Glendale was. With foreclosures increasing, property taxes rising, and retirement incomes shrinking or staying stagnant, many homeowners in retirement communities such as ours are hanging on by a thread, economically. Even if you were to grant AAWC a very modest increase, you will be sending more of us over the edge due to AAWC'S already outrageously high water rates.

At the risk of stating the obvious, we seniors are comitted voters, and we will be watching.

David and Joanne Robinson

[REDACTED ADDRESS]

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

[REDACTED]
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

11/16

Dear Mr. Robinson,

Your comments regarding the Arizona American Water Company rate case have been received and will be made part of the case by docketing with Docket Control of the Arizona Corporation Commission in Docket Nos. W-01303A-08-0227 and SW-01303A-08-0227.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken in the proposed rate increase. If you have any questions, please feel free to contact us at 602-542-4251.

Sincerely,

Trish Meeter
Arizona Corporation Commission
Consumer Analyst
Utilities Division

[REDACTED]
*End of Comments

Date Completed: 11/17/2009

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