

ORIGINAL

COMMISSIONERS
KRISTIN K. MAYES - Chairman
GARY PIERCE
PAUL NEWMAN
SANDRA D. KENNEDY
BOB STUMP



0000105005

ERNEST G. JOHNSON
Executive Director

ARIZONA CORPORATION COMMISSION

November 13, 2009

To: Docket Control

RE: Global Water - Santa Cruz - PETITION

Docket Nos.: SW-20445A-09-0077, W-02450A-09-0081, W-20446A-09-0080, W-01732A-09-0079, W-02451A-09-0078 and W-01212A-09-0082

Please docket the attached petition containing 4 customer signatures OPPOSING the above filed rate case.

Customer comments can be reviewed in E-docket under the above docket numbers.

Filed by: Utilities Division - Consumer Services

Arizona Corporation Commission
DOCKETED
NOV 13 2009

DOCKETED BY 

RECEIVED
2009 NOV 13 P 4: 28
ARIZONA CORPORATION
DOCKET CONTROL

SW-20445A-09-0077
W-02450A-09-0081
W-20446A-09-0080
W-01732A-09-0079
W-02451A-09-0078
W-01212A-09-0082

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Weiss

Phone: (000) 000-0000

Fax: (000) 000-0000

Priority: Respond Within Five Days

Opinion No. 2009 - 82984 Date: 11/9/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: PETITION Last: PETITION

Account Name: PETITION PETITION Home: (000) 000-0000

Street: NA Work: (000) 000-0000

City: Maricopa CBR:

State: AZ Zip: is:

Utility Company. Global Water-Santa Cruz Water Company

Division: Water

Contact Name: Patty Greco Contact Phone: (000) 000-0000

Nature of Complaint:

OPPOSED - GLOBAL WATER - SANTA CRUZ - 2 Customers

November 2,2009

Re: Global Water – Docket #'s SW-20445A-09-0077, W-Q1732A-09-0079, W-02450A-09-0081, W-02451A-09-0078, W-20446A-090080, and W-01212A-09-0082

To Whom It May Concern:

As a customer of Global Water, I wanted to voice my concern over their request for a rate increase. Given the current economy, we are all suffering one way or another. Many people lost money this past year on their investments and 401K's, some have lost jobs, others live on fixed incomes, and there are those who are struggling just to keep their homes,

We also have concerns for our neighborhoods. Many people live in communities with a Homeowners Association that have large water bills. In our community of Alterra we have cut back on water usage. We chose not to over seed again this year and we are in the process of removing the water feature at the community entrance. Even with these changes, we still struggle due to the lack of funds from foreclosures and under built lots, The amenities put in by builders are hard to support and afford when a community is not completely built out.

An increase at this time, especially at the rate being suggested, would cause a great hardship for many people and communities in the City of Maricopa. Should you have any questions regarding this letter, I can be reached as follows::

Jessica Cobb
Paul Gilmore
End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

DOCKETED 11/9/09

End of Comments

Date Completed: 11/9/2009

Opinion No. 2009 - 82984

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

ability to maintain those amenities, thus creating a less than desirable appearance to residents, visitors, guests and potential buyers.

Lawrence Taylor
Jason D Burr
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

DOCKETED - 11/12/09
End of Comments

Date Completed: 11/12/2009

Opinion No. 2009 - 83032
