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November 11, 2009
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ARIZONA CORPORATION COMMISSION
1200 WASHINGTON STREET
PHOENIX, ARIZONA 85007-2927

Docket Control Center
Arizona Corporation Commission
1200 W. Washington Street
Phoenix, Arizona 85007-2927

RE: Initial Local Tariff for Access Point, Inc.
Docket No. T-03446A-08-0055

Dear Sir/Madame:

Enclosed for filing please find the original and thirteen (13) copies of the replacement pages for the initial Local Tariff submitted on behalf of Access Point, Inc. These pages remove Deposit and Advance Payment language and corrects the Maximum rates for Flat Rate Business and Residential Service per the request of staff.

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided.

Any questions you may have regarding this filing may be directed to me at 407-740-3001 or via email to tforte@tminc.com.

Thank you for your assistance in this matter.

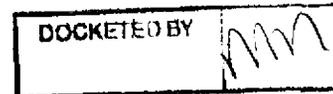
Sincerely,

Thomas M. Forte
Consultant to Access Point, Inc.

Arizona Corporation Commission

DOCKETED

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Enclosures
TMF/rg

cc: J. Brown - Access Point (e-mail only)
file: Access Point - AZ - Local
tms: AZ10902b

SECTION 2 – RULES AND REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.3 Disputed Bills

- (A) In the event that a billing dispute occurs concerning any charges billed to the Customer by the Company, the Company shall require the Customer to pay the undisputed portion of the bill to avoid discontinuance of service for non-payment. The Customer must submit a documented claim for the disputed amount. The Customer will submit all documentation as may reasonably be required to support the claim. All claims must be submitted to the Company within 90 days of receipt of billing for those services. If the Customer does not submit a claim as stated above, the Customer waives all rights to filing a claim thereafter.
- (B) Unless disputed the invoice shall be deemed to be correct and payable in full by the Customer. If the Customer is unable to resolve any dispute with the Company, then the Customer may file a complaint with the Arizona Corporation Commission, 1200 West Washington Street, Phoenix, Arizona 85007.
- (C) If the dispute is resolved in favor of the Customer and the Customer has withheld the disputed amount, no interest, credits or penalties will apply.

Issued: January 29, 2008

Effective: November 21, 2009

Issued by:

Jason Brown, Regulatory Affairs
Access Point, Inc.
1100 Crescent Green, Suite 109
Cary, North Carolina 27518

AZI0902a

SECTION 2 – RULES AND REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

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Jason Brown, Regulatory Affairs
Access Point, Inc.
1100 Crescent Green, Suite 109
Cary, North Carolina 27518

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SECTION 2 – RULES AND REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

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SECTION 4 - SERVICE OFFERINGS, (CONT'D.)
4.1 Basic Local Exchange Service, (Cont'd.)**4.1.2 Flat Rate Local Exchange Service**

Flat Rate Local Exchange Service provides a Customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Flat Rate Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephone, facsimile machines or other station equipment. Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided.

Recurring charges for Flat Rate Local Exchange Service are billed monthly in advance. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

Flat Rate Local Exchange Service includes unlimited local exchange calling per month.

	Maximum Business	Maximum Residential
Monthly Rate		
Initial Line	\$40.00	\$16.00
Additional Line	\$40.00	\$13.00

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