

SW-01428A-09-0103
W-01427A-09-0104



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ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

47
60

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 82983

Date: 11/9/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Wanda **Last:** Hillman

Account Name: Wanda Hillman **Home:** [REDACTED]

Street: [REDACTED] **Work:** [REDACTED]

City: n/a **CBR:** [REDACTED]

State: AZ **Zip:** n/a **is:** [REDACTED]

Utility Company: Liberty Water /Litchfield Park Service Company -Sewer

Division: Sewer

Contact Name: [REDACTED] **Contact Phone:** [REDACTED]

Nature of Complaint:

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I fully understand the utility's need to raise rates to cover infrastructure improvements over the last several years, but to do so in the manner proposed is unconscionable. In these economic times there is no one who can afford a 123% increase in rates for water and a 81% increase in waste water rates all at one time! (These percentages are from your public notice letter we received in the mail.) The utility should have been thinking ahead and asking for graduated rates over a period of years instead of all at once. Not only would we have to pay directly for these higher rates, but also we will have to pay higher dues to cover our HOA's increased water bills. These kinds of rates will create an economic hardship on many homeowners. I sincerely hope the Commission will consider all of these facts in their deliberations.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

docketed in SW 01428A 09 0103 and W-01427A-09-0104

End of Comments

Date Completed: 11/9/2009

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Arizona Corporation Commission

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