

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

s/ Oscar B. Cook
Oscar B. Cook

Maricopa, AZ
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

DOCKETED 11/5/09
End of Comments

Date Completed: 11/5/2009

Opinion No. 2009 - 82888

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Weiss

Phone: (000) 000-0000

Fax:

Priority: Respond Within Five Days

Opinion No. 2009 - 82882

Date: 11/5/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Mark

Itsell

Account Name: Mark Itsell

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Maricopa

CBR:

State: AZ **Zip:**

is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: Patty Greco

Contact Phone:

Nature of Complaint:

OPPOSED - GLOBAL WATER - SANTA CRUZ

AS A RESIDENT OF RANCHO EL DORADO IN MARICOPA I AM STRONGLY OPPOSED TO GLOBAL WATER AND THEIR SUBSIDIARIES PROPOSED WATER RATE INCREASE. THE FOLLOWING DOCKET NUMBERS ARE ASSOCIATED WITH THE RATE INCREASE REQUEST AND THIS PROPOSED WATER RATE INCREASE MUST BE STOPPED:

SW-20445A-09-0077
W-02451A-09-0078
W-01732A-09-0079
W-20446A-09-0080
W-02450A-09-0081
W-01212A-09-0082

IF THIS INCREASE GOES THROUGH IT WILL NEGATIVELY IMPACT ALL OF THE RESIDENTS OF THIS COMMUNITY. PERHAPS A RATE INCREASE IS NECESSARY BUT A 500% INCREASE ON RECLAIMED WATER IS OUTRAGEOUS, AS IS A 119.2% INCREASE OVER 3 YEARS FOR A RESIDENTIAL BASE SEWER RATE. PLEASE DO NOT GRANT THIS REQUEST FOR A WATER RATE INCREASE ON THESE TERMS.

THANK YOU.

SINCERELY,

s/ Mark Itsell

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

DOCKETED 11/5/09

End of Comments

Date Completed: 11/5/2009

Opinion No. 2009 - 82882

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Weiss

Phone: (000) 000-0000

Fax:

Priority: Respond Within Five Days

Opinion No. 2009 - 82896

Date: 11/5/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Brian **Last:** White

Account Name: Brian & Tammy White

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Maricopa

CBR:

State: AZ **Zip:**

is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: Patty Greco

Contact Phone:

Nature of Complaint:

OPPOSED GLOBAL WATER - SANTA CRUZ - 2 CUSTOMERS

Docket Numbers:
SW-20445A-09-0077
W-02451A-09-0078
W01732A-09-0079
W-20446A-09-0080
W-02450A-09-0081
W-01212A-09-0082

From: Maricopa, Arizona Residents

Re: Global Water Rate Increase

In the matter of the aforementioned docket numbers, I, the undersigned, a resident of Maricopa, Arizona, located in Pinal County, do hereby oppose the proposed increases from Global Water for the following reasons:

- * Increased utility cost, at the requested level, not only effects my personal financial budget but the Homeowners Association that I live in will be placed in a worse financial condition than it is already in due to delinquencies and foreclosures.
- * The proposed rate increases are solely to provide a higher rate of return for the investors and no improvements to service, quality of water or distribution ability is planned.
- * Maricopa is one of the hardest hit areas in the country with foreclosures. Any of the proposed increases will be detrimental to attracting builders and/or buyers which will further stigmatize our real estate values and the desirability of this area. Associations cannot raise assessments enough to cover this increase which means landscaped area will not be adequately watered. Aesthetics draw builders and buyers which will be less likely to

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UTILITY COMPLAINT FORM

happen if these increases are approved.

Brian & Tammy White

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docketed 11/5/09

End of Comments

Date Completed: 11/5/2009

Opinion No. 2009 - 82896

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Weiss

Phone: (000) 000-0000

Fax: (

Priority: Respond Within Five Days

Opinion No. 2009 - 82897

Date: 11/5/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Tim **Last:** Bell

Account Name: Tim Bell

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Maricopa

CBR:

State: AZ **Zip:**

is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: Patty Greco

Contact Phone:

Nature of Complaint:

OPPOSED - GLOBAL WATER - SANTA CRUZ

RE: Global Water Rate Increase

Docket Numbers: SW-20445A-09-0077
W-02451A-09-0078
W-01732A-09-0079
W-20446A-09-0080
W-02450A-09-0081
W-01212A-09-0082

In the matter of the aforementioned docket numbers, I, the undersigned, a resident of Maricopa, Arizona, located in Pinal County, do hereby oppose the proposed increases from Global Water for the following reasons:

· The proposed increase will have a financial impact on my personal budget as well as my Homeowners Association budget. My HOA is already facing significant challenges due to delinquencies and foreclosures and this will only serve to make conditions worse.

· The proposed rate increases are purely profit-driven so that major stakeholders and investors will realize a higher rate of return. Increases do not propose improvements to service, quality of water, or distribution and there are no plans to improve existing, or build new infrastructures.

· Maricopa is one of the hardest hit areas in the country for foreclosures. Proposed increases will be detrimental to attracting builders and buyers, which further diminishes already reduced real estate values. Associations cannot raise assessments enough to cover increases, which will force a severe reduction in maintaining green, healthy landscaping. Aesthetics are the first impression of a community and often, one of our biggest and most visible amenities. If the increased rates are approved as proposed, it will severely limit our ability to maintain those amenities, thus creating a less than desirable appearance to residents, visitors, guests

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and potential buyers.

I hereby object to the proposed Global Water Rate Increase; per docket numbers
SW-20445A-09-0077

W-02451A-09-0078
W-01732A-09-0079
W-20446A-09-0080
W-02450A-09-0081
W-01212A-09-0082

The proposed rate increase would create a financial hardship on my finances. This summer I had the highest electric bill ever - \$525.00; and a \$476.00 one the month after. I have a wife and daughter in college. Please consider the impact it would make on ALL the struggling families involved. Thank-you for time and consideration with this matter.

Sincerely,
signed - Timothy S. Bell
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docketed 11/5/09
End of Comments

Date Completed: 11/5/2009

Opinion No. 2009 - 82897

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Weiss

Phone: (000) 000-0000

Fax:

Priority: Respond Within Five Days

Opinion No. 2009 - 82898

Date: 11/5/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Harold E **Last:** Martellock

Account Name: Harold E Martellock & Patricia Lortz

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Maricopa

CBR:

State: AZ **Zip:**

is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: Patty Greco

Contact Phone:

Nature of Complaint:

OPPOSED - GLOBAL WATER - SANTA CRUZ -

RE: Global Water Rate Increase

Docket Numbers: SW-20445A-09-0077
W-02451A-09-0078
W-01732A-09-0079
W-20446A-09-0080
W-02450A-09-0081
W-01212A-09-0082

In the matter of the aforementioned docket numbers, I speak as a resident and property owner of Maricopa, Arizona, which is located in Pinal County. I do hereby oppose the proposed increases from Global Water for the following reasons:

• The proposed increase will have a negative financial impact on my limited retirement budget as well as my HOA budget. My HOA is already facing significant challenges due to delinquencies and foreclosures and late pays. The rate increase will serve to make matters worse.

• The proposed rate increases are purely profit-driven so that major stockholders and stakeholders will realize a higher rate of their investment. Global does not propose improvements to service, quality of water, or distribution nor do they have any plans to improve existing building, nor do they demonstrate a need to build any new buildings or infrastructures.

• We are already paying additional sums to acquire water softeners and various types of filters to reduce damage to our household appliances as well as reduce costs of products and skin damage as a result of Globals water quality.

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Maricopa is one of the hardest hit areas in the country for foreclosures. Worse, as sales pick up here a large number of foreclosures are being resold to investors only to continue the cycle. Utility increases will discourage attracting future buyers and builders. It will cost more to live here as well as to build new homes. HOA's cannot raise fees enough to compensate so they will have to decrease maintenance, thus decreasing attractiveness of public spaces properties here. This will lead to more foreclosures, more rentals, more transients and possibly collection problems for the utilities as well as prolonged periods of time when a property is not using utilities due to lack of occupancy.

Sincerely,
Harold E Martellock
Patricia L Lortz
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docketed 11/5/09
End of Comments

Date Completed: 11/5/2009

Opinion No. 2009 - 82898
