

W. 20459A-08-0167  
W. 20459A-08-0168



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ORIGINAL

ARIZONA CORPORATION COMMIS  
UTILITY COMPLAINT FORM

RECEIVED

47

**Investigator:** Trish Meeter

**Phone:** [REDACTED]

NOV 1 A 9: 50

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

AZ CORPORATION COMMISSION  
DOCKET CONTROL

**Opinion No. 2009 82835 Date: 11/3/2009**

**Complaint Description:** 08E Rate Cases Items - In Favor  
N/A Not Applicable

**Complaint By:** **First:** Robert and Rita **Last:** Quay

**Account Name:** Robert and Rita Quay

**Home:** [REDACTED]

**Street:** [REDACTED]

**Work:**

**City:** Payson

**CBR:** [REDACTED]

**State:** AZ **Zip:** 85541

**is:** Other

**Utility Company:** Utility Systems, LLC

**Division:** Christopher Creek Haven Water

**Contact Name:** [REDACTED]

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

11/3  
Members of the Arizona Corporation Commission:  
Gentlemen,  
We are writing in response to the rate increase requested by Utility Systems, LLC., the water company which serves consumers in the Christopher Creek area.  
My wife and I have resided at 376 W. Uphill Drive (originally # 5 Hillcrest) for more than 30 years. The water company, even though owned by several different individuals, has consistently provided an adequate amount of good, clean consumable water through the years.  
Based on its excellent record of dependable service for its customers, including us, we encourage you to seriously consider granting the much-needed, long-overdue request for a rate increase. We are retired and living on a 'fixed' income, but we doubt the increase will "break the bank". It will however provide Utility Systems, LLC. sufficient capital to upgrade a deteriorating system and insure the continuation of quality service to its customers in the future.  
We have no personal connection or financial involvement with Utility Systems. We sincerely ask that you give thoughtful consideration to the requested rate increase. Your approval will provide a great deal of peace of mind and heart for all who are sewed by Utility Systems.  
Sincerely, the Quays

[REDACTED]  
Payson, AZ -85541  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Docketed in W-20459A-08-0167  
and W-20459A-08-0168  
\*End of Comments\*

Arizona Corporation Commission  
**DOCKETED**

NOV - 6 2009

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Date Completed: 11/3/2009

Opinion No. 2009 - 82835

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