

E-01345A-08-0172



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

47
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Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 82829

Date: 11/3/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Rob **Last:** Bourne

Account Name: Rob Bourne

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: [REDACTED]

CBR: [REDACTED]

State: AZ **Zip:** [REDACTED]

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

REFERRED FROM CHAIRMAN MAYES OFFICE - OPINION OPPOSED:

RE: Docket No. E-01345A-08-0172

From: Rob Bourne [mailto:[REDACTED]]
Sent: Friday, October 30, 2009 9:47 AM
To: Newman-Web
Cc: Mayes-WebEmail
Subject: Docket # E-1345A-08-0172

RECEIVED
2009 NOV - 5 A 9: 59
AZ CORP COMMISSION
DOCKET CONTROL

Dear Chairman Mayes and Commissioners

Please restore the 1,000 feet free policy.

AS a real estate agent in Flagstaff, AZ and specializing in land sales for 30 years, this change has brought about a significant negative impact to individuals and land sales in the Flagstaff surrounding rural areas. I know of several individuals who were planning on extending power lines once they had earned enough income to improve their property and then capable to qualify for APS to extend the 1000 feet transmission lines free to their property lines. Their livelihood is now severely financially and emotionally damaged. With the return of the 1000 feet free policy Arizona families can once again prosper.

Please return the 1000 feet free

Sincerely,

Rob Bourne
End of Complaint

Arizona Corporation Commission

DOCKETED

NOV - 5 2009

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

Email to Customer:

Dear Rob Bourne,

Your email dated, October 30, 2009 in regard to the rate application which includes proposed changes to Arizona Public Service Company ("APS") Schedule 3, Line Extension tariff sent to Chairman Mayes and Commissioner Newman of the Arizona Corporation Commission ("Commission") has been received and assigned to me for further handling. An opinion has been placed on file with the Docket Control Center of the Commission on your behalf to be made part of the record.

Commission staff appreciates the time you have taken to express your comments and concerns in regard to the proposed rate case. Should you have any questions related to this matter, please feel free to call me directly at [REDACTED] or on our in-state toll free telephone number, (800) 222-7000.

Thank you,

Guadalupe Ortiz
Public Utilities Consumer Analyst
Arizona Corporation Commission
Utilities Division
CLOSED
End of Comments

Date Completed: 11/3/2009

Opinion No. 2009 - 82829
