

E-01345A-08-0172



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ORIGINAL

ARIZONA CORPORATION COMMIE  
UTILITY COMPLAINT FORM

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Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 82800

Date: 11/2/2009

Complaint Description: 08E Rate Cases Items - In Favor  
N/A Not Applicable

Complaint By: First: Ms. Celeste Last: Wernz

Account Name: [REDACTED] Home: (000) 000-0000

Street: [REDACTED] Work: (000) 000-0000

City: Tucson CBR: [REDACTED]

State: AZ Zip: 85711 is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For Assignment Contact Phone: (602) 250-2922

Nature of Complaint:

\*\*\*\*\*RECEIVED FROM CHAIRMAN MAYES' OFFICE\*\*\*\*\*

From: Sierra Club Membership Services [mailto:[REDACTED]]

Sent: Friday, October 30, 2009 3:26 PM  
To: Mayes-WebEmail  
Subject: Promote a Clean Energy Future for Arizona

Oct 30, 2009

Commissioner Kris Mayes  
1200 W. Washington St.  
Phoenix, AZ 85007

Dear Commissioner Mayes,

Re: Docket Numbers E-00000J-08-0314, G-00000C-08-0314, and  
E-01345A-08-0172

I am writing in support of increased energy efficiency requirements as part of the APS rate case settlement agreement and as part of the Commission workshops on energy efficiency. Energy efficiency is the cleanest and cheapest energy source we have. We should maximize efficiency measures and require the utilities to offer programs to assist customers to increase their energy efficiency.

I realize that the APS rate case will result in higher electricity rates, but, coupled with the significant increases in energy efficiency, it will help consumers lower overall electric bills. Weatherization, new energy efficient lighting and appliances, and

Arizona Corporation Commission  
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DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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mitigating the heat island effect can all reduce energy consumption. I

am willing to pay higher rates to fund programs that will help me lower my energy use and my electric bills. I am supportive of the program to invest in efficiency and renewable energy for K-12 schools. Eliminating the upfront costs for schools will remove a significant barrier for schools investing in renewable energy, and the energy efficiency investments will help schools lower their electric bills.

Programs that provide rebates and technical assistance to electric utility customers who purchase energy efficient lighting, air conditioners, and other equipment or invest in measures in their home, office, or other buildings that result in reductions in energy use are all good investments for the future and are necessary for reducing our energy load in Arizona. I also would like to see programs to help reduce the urban heat island effect through shading, cool roofs, and cool pavements. As an APS customer, these are programs that will benefit me by helping lower my electric bills.

I also support measures to provide technical assistance and financial incentives for businesses and schools that increase their energy efficiency, as well as design assistance and incentives for builders who construct efficient homes and buildings. Any efficiency program

should include grants for weatherizing low-income housing -- rental and owner-occupied.

Thank you for considering my comments as you make your decisions about increasing energy efficiency in Arizona.

Sincerely,

Ms Celeste Wernz  
[REDACTED]  
[REDACTED]

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

11/2/09 Opinion noted and filed in docket no. E-01345A-08-0172. closed

\*End of Comments\*

**Date Completed: 11/2/2009**

**Opinion No. 2009 - 82800**

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