

5W-01428A-09-0103
W-01427A-09-0104



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ORIGINAL

ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid Phone: [REDACTED] Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 82687 Date: 10/27/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Gary & Gay Last: Whiteley

Account Name: Gary & Gay Whiteley Home: [REDACTED]

Street: [REDACTED] Work:

City: Litchfield Park CBR: [REDACTED]

State: AZ Zip: [REDACTED] is: E-Mail

Utility Company: Liberty Water-Litchfield Park Service Company

Division: Water

Contact Name: n/a Contact Phone: n/a

Nature of Complaint:

SW-01 428A-09-01 03 AND W-01 427A-09-01 04

To whom it may concern,

In this hard economic times we can not even see how LPSCO can even think of raising their rates 81%. This is criminal. Please take into consideration that community that this affects. We have many homes that are in foreclosures and empty. This will only increase the distress in our communities. We can see a little raise but NOT 81%. Thank you for your time.

Sincerely,
Gary and Gay Whiteley
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

10/27/09 I tried to contact consumer and left a voicemail that the opinion had been received and that it will become part of the permanent file. I left my name and number if she wanted to call. closed

Filed in docket nos.

SW-01 428A-09-01 03 AND W-01 427A-09-01 04
End of Comments

Arizona Corporation Commission

DOCKETED

OCT 28 2009

DOCKETED BY [Signature]

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ARIZONA CORPORATION COMMISSION
DOCKET CONTROL