

E. 01461A.08.0430



0000103983

ORIGINAL

ARIZONA CORPORATION COMM  
RECEIVED  
UTILITY COMPLAINT FORM

47 CD

Investigator: Trish Meeter

2009 OCT 15 12:11p  
Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

AZ CORP COMMISSION  
DOCKET CONTROL

Opinion No. 2009 82333 Date: 10/13/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Fred Last: Buchanan

Account Name: Fred Buchanan Home: (000) 000-0000

Street: [REDACTED] Work:

City: Vail CBR:

State: AZ Zip: 85641 is:

Utility Company: Trico Electric Cooperative, Inc.

Division: Electric

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

FRED BUCHANAN

[REDACTED]  
VAIL, AZ 85641  
yin Nitido, GM & CEO  
Trico Electric Cooperative  
[REDACTED]  
Marana, AZ 85658

Dear Mr. Nitido:

Your new rates are a shocker, coming at the bottom of an economic downturn. I am sure you understand all the implications, but to put it in personal terms my pay is reduced 20% as our company weathers this storm, and a 24% rate increase is really not consistent with any sense of good citizenship by your company.

Your 41Livewire" example shows a 6.6% increase, but the example is far from my reality. We have an all electric house, so typical month usage is a lot higher than a house with gas. In our case we use the TOU rates, which went up 59% and 77%! This compares with the 27% basic rate increase. Granted, both are mitigated somewhat by the 50% drop in PCA, but why should the TOU rates be up 2.2 and 2.8 times the increase of the regular rate? Here we are, trying to have a positive effect on power consumption patterns, and getting killed for our trouble! Our recent usage: 789 On Peak, 1,654 Off Peak – do the math.

Even a 6.6% increase is a lot, in this economic climate – a rate reduction would be more appropriate. But, 24% is really unconscionable. Trico does not seem to me to be a very good citizen.

Sincerely,

4

cc: Arizona Daily Star, Arizona Corporation Commission

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Arizona Corporation Commission  
DOCKETED

OCT 16 2009

DOCKETED BY [Signature]

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

Docketed in E 01461A-08-0430 Trico Electric  
\*End of Comments\*

**Date Completed:** 10/13/2009

**Opinion No.** 2009 - 82333

---