

E.04204A-09-0206



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ORIGINAL

ARIZONA CORPORATION COMMIS  
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 82265 Date: 10/8/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Doyle & Martha Last: Wilson

Account Name: Doyle & Martha Wilson

Home: [REDACTED]

Street: [REDACTED]

Work: Arizona Corporation Commission  
DOCKETED

City: N/A

CBR:

State: AZ Zip: N/A

is: OCT 16 2009

Utility Company: Unisource \*\* Energy Services (UNS)

DOCKETED BY [Signature]

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

\*\*\*\*\*DOCKET NO. E-04204A-09-0206\*\*\*\*\*

Unisource Energy Services (UNS)

Unisource Electric increased their electrical service fees 25% or so in 2008 due to increased fuel costs, particularly because the price of a barrel of oil skyrocketed at that time. Oil prices have since decreased by half or more, yet Unisource says it needs another rate hike. In this recessional economy where citizens are struggling to make ends meet, increased utility bills are the last we need. Since fuel costs have dramatically lowered, not only do we think a rate hike is inappropriate, but a decrease in the fee of services should be studied. Any argument of pay increases for employees is not valid in this economy. Most of us who still have jobs, have had to take pay cuts to stay on the job. The ACC is in place to help keep corporations from mismanagement and to help of protect the public from corporate abuse.

Thank you.  
\*End of Complaint\*

Utilities' Response:

N/A  
\*End of Response\*

Investigator's Comments and Disposition:

\*\*\*\*\*DOCKET NO. E-04204A-09-0206\*\*\*\*\*

Unisource Energy Services (UNS) - Electric  
Opinion noted and filed in Docket No. E-04204A-09-0206 by Trish Meeter

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\*End of Comments\*

RECEIVED  
2009 OCT 16 P 1:00  
AZ CORP COMMISSION  
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Date Completed: 10/8/2009

Opinion No. 2009 - 82265

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# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 82350

Date: 10/13/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Randy Last: Schaefer

Account Name: Randy Schaefer

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Kingman

CBR:

State: AZ Zip: 86401

is:

Utility Company: Unisource \*\* Energy Services (UNS)

Division: Electric

Contact Name: [REDACTED]

Contact Phone: (505) [REDACTED]

Nature of Complaint:

10/5/2009

Randy Schaefer  
[REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

Docket you wish to comment on: Electric Rate Increase  
Case or Utility Name: Unisource Electric  
Docket Number: E-04204A  
Position on Docket: Con

I really don't think this is right they just got a rate increase and now they want to increase residential customers \$14.00 per month more where is the justice I can see them asking for an increase but this one is way out of line we already pay way to much for electric service and this would result I a 18% increase come on I mean people can barely put food on the tables as it is now do you know how many people will be put in the dark because they will not be able to pay there electric bill as it is I mean even those that own there own houses if they can't pay there mortgage payment they definitely will not be able to pay there electric bill because they need that for food or gas!!!

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Docketed E-04204A-09-0206

\*End of Comments\*

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Date Completed: 10/13/2009

Opinion No. 2009 - 82350

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