

SW 20445A-09-0077
W 20446A-09-0080
W 02451A-09-0078

W 01732A-09-0079
W 02450A-09-0081
W 01212A-09-0082



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ARIZONA CORPORATION COMMISS

ORIGINAL

UTILITY COMPLAINT FORM RECEIVED

Investigator: Brad Morton

Phone: [REDACTED] CT 14 PFax: [REDACTED]

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2009 - 82359 Date: 10/14/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Jim Last: Thomas

Account Name: Jim Thomas Home: (602) 000-0000

Street: [REDACTED] Work: [REDACTED]

City: Maricopa CBR: [REDACTED]

State: AZ Zip: 85138 is: Cellular

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

From: Jim Thomas [REDACTED]
Sent: Wednesday, October 14, 2009 8:42 AM
To: Bradley Morton
Subject: increase in water costs

This economy has brought on some tough times and tough decisions in our budgeting especially since I am retired and living on a fixed income. I understand we are facing an increase in the costs from Global Water Company which will impact our budget.

I, respectfully, request that you appreciate my situation, which I am sure is not unique, and hold back on any proposed increases at this time.

Thank you,

Jim Thomas
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed
End of Comments

Arizona Corporation Commission

DOCKETED

OCT 14 2009

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Date Completed: 10/14/2009

Opinion No. 2009 - 82359

JW 20445A-09-0077 W 01732A-09-0079
W 20446A-09-0080 W 02450A-09-0081
W 02451A-09-0078 W 01212A-09-0082

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 82360

Date: 10/14/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Esther

Carrarini

Account Name: Esther Carrarini

Home: (602) 000-0000

Street: [REDACTED]

Work:

City: Maricopa

CBR:

State: AZ Zip: 85238

is: Cellular

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

From: [REDACTED]
Sent: Wednesday, October 14, 2009 9:53 AM
To: Bradley Morton
Subject: Global Water Increase

I am a resident of the Province 55+ community in Maricopa, Arizona. Having said so, many are under the misconception that all of us residing here are affluent. NOT SO!! Many of us are part-time residents and on fixed incomes. Because we live in Province it is assumed we can well afford this outrageous increase and should accept it with grace and dignity. Many of my neighbors have expressed their concerns that if this increase is permitted, they will be forced to re-evaluate the financial viability of remaining in Maricopa. How does this help Global Water? The potential for this action is for Global Water to lose more customers. They should learn to live within their means as all of us are forced to and try not to keep up with the JONESES.

Thank You

Esther Carrarini
[REDACTED]

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed
End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 10/14/2009

Opinion No. 2009 - 82360
