

WS. 02987A. 08. 0180



0000103833

ORIGINAL

ARIZONA CORPORATION COMMI  
UTILITY COMPLAINT FORM

RECEIVED

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

3 P 3: Fax: [REDACTED]

Priority: Respond Within Five Days

AZ CORP COMMISSION  
DOCKET CONTROL

Opinion No. 2009 82140

Date: 10/1/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Ann Last: Cornish

Account Name: Ann Cornish

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Queen Creek

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

\*\*\*\*\*10/1/09 REFERRED FROM CHAIRMAN MAYES OFFICE\*\*\*\*\*

OPINION OPPOSED - RE: Docket No. WS-02987A-08-0180:

Customer explained that she is 71 years old and called Chairman Mayes office to express her opposition to the rate application filed by Johnson Utilities. Customer states that she does not believe that Johnson Utilities is being truthful when providing information related to the reason they need an increase in their rates to the Commission.

Per customer, she believes that Johnson Utilities is attempting to make the public and the Commission think that they are proposing a rate decrease, when in fact the rate decrease would only apply to its water service. Per customer, Johnson Utilities is actually proposing a rate increase which would apply to its wastewater service. Per customer, Johnson Utilities has many more wastewater customers than water customers. Customer explained that she is one of the thousands of people who only receive wastewater service from Johnson Utilities. Per customer her water provider is H2O.

Customer does not believe the Commission understands the massive amounts of money Johnson Utilities will be benefiting by just the increase to its wastewater service.

Customer ask's the Commission to please not approve a rate increase to Johnson Utilities sewer rates.

\*End of Complaint\*

Utilities' Response:

n/a

\*End of Response\*

Investigator's Comments and Disposition:

Arizona Corporation Commission

DOCKETED

OCT 13 2009

DOCKETED BY [Signature]

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

10/1/09 @11:40AM - Called customer, explained that I am calling on behalf of Chairman Mayes office. Advised the customer that I would like to assist her in filing an opinion for the rate application filed by Johnson Utilities. Customer appreciated staff's follow up call and provided her opinion.

Customer provided the information that she would like her opinion to reflect. Explained to the customer that her opinion would be docketed with the Docket Control Center of the Commission to be made part of the record. Customer thanked me for assisting her in this matter. CLOSED

\*End of Comments\*

**Date Completed: 10/13/2009**

**Opinion No. 2009 - 82140**

---