

JW 20445A-09-0077

W 20446A-09-0080

W 02451A-09 0078

W 02450A-09-0081

W 01732A-09-0079

W 01212A-09-0082

ARIZONA CORPORATION COMMI:

ORIGINAL

UTILITY COMPLAINT FORM



0000103831

Investigator: Brad Morton

Phone: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 82342 Date: 10/13/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Harry Last: Dieffenbach

Account Name: Harry Dieffenbach Home: [REDACTED]

Street: [REDACTED] Work: [REDACTED]

City: Maricopa CBR: [REDACTED]

State: AZ Zip: 85138 is: [REDACTED]

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: [REDACTED] Arizona Corporation Commission Contact Phone: [REDACTED]

Nature of Complaint:

October 13, 2009

DOCKETED

OCT 18 2009

To: Arizona Corporation Commission  
Utilities Division  
1200 W. Washington Street  
Phoenix, Arizona 85007-2996

DOCKETED BY [Signature]

RECEIVED  
2009 OCT 18 P 3:14  
ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

From: Harry N. Dieffenbach, A Resident of Maricopa, Arizona

Re: Global Water Company/Santa Cruz Rate Increase

As a fixed income Senior Citizen I strongly object to the above noted rate increase requests submitted by the Global Water Company. It is my understanding that this is a privately held Utility Company which is controlled/owned by several large property owners in Pinal County. In view of the current state of the economy it certainly seems to be an inappropriate time to request rate increases. A recent comment, which I cannot verify, suggested that the residents should work to attract newcomers to the Maricopa area. This would be a tremendous boon to the company in building the consumer base at no cost to them. The Global Water Resources Center looks like a fantastic investment/cost which could very well be an additional burden on the current customer base. I also understand that the Global Water Company was caught up in the real estate building boom and over-extended the company. Now they want the local consumers to foot the bill for their goof. All Property Owners/Consumers have realized substantial losses in property values and no one is offering to ease that pain. Why is Global Water any different??? I think it is time that people and or companies assumed responsibilities for their actions and stop looking for bailouts of any kind.

Thank you for your time  
Harry Dieffenbach

[REDACTED]  
Maricopa, AZ 85138

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

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End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed  
\*End of Comments\*

Date Completed: 10/13/2009

Opinion No. 2009 - 82342

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