

SW-20445A-09-0077  
W-02451A-09-0078  
W-01732A-09-0079  
W-20446A-09-0080  
W-02450A-09-0081  
W-01212A-09-0082

ORIGINAL



0000103703

ARIZONA CORPORATION COMMIS  
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 82212

Date: 10/6/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Vicky Last: Demand

Account Name: Vicky Demand

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Maricopa

CBR:

State: AZ Zip: 85138

is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: Patty Greco

Contact Phone: [REDACTED]

Nature of Complaint:

\*\*\*\*\* SW-20445A-09-0077, W-02451A-09-0078, W-01732A-09-0079, W-20446A-09-0080, W-02450A-09-0081, W-01212A-09-0082 \*\*\*\*\*

Customer sent the following -

To: Arizona Corporation Commission  
Utilities Division  
1200 W. Washington Street  
Phoenix, Arizona 85007-2996

From: Maricopa, Arizona Residents

Re: Global Water Rate Increase

Docket Numbers: SW-20445A-09-0077  
W-02451A-09-0078  
W-01732A-09-0019  
W-20446A-09-0080  
W-02450A-09-0081  
W-01212A-09-0082

Arizona Corporation Commission

RECEIVED

OCT - 7 2009



ARIZONA CORPORATION  
COMMISSION  
DOCKET CONTROL

2009 OCT - 7 A 11: 54

RECEIVED

In the matter of the aforementioned docket numbers, I, the undersigned, a resident of Maricopa, Arizona, located in Pinal County, do hereby oppose the proposed increases from Global Water for the following reasons:

Increased utility cost at the requested level, not only effects my personal financial budget but the Homeowners Association that I live in will be placed in a worse financial condition than it is already in due to delinquencies and foreclosures.

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

The proposed rate increases are solely to provide a higher rate of return for the investors and no improvements to service, quality of water or distribution ability is planned.

Maricopa is one of the hardest hit areas in the country with foreclosures. Any of these proposed increases will be detrimental to attracting builders and/or buyers which will further stigmatize our real estate values and the desirability of this area. Associations cannot raise assessments enough to cover this increase which means landscaped areas will not be adequately watered. Aesthetics draw builders and buyers which will be less likely to happen if these increases are approved.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Customer comments entered for the record and filed with Docket Control.

\*End of Comments\*

**Date Completed: 10/6/2009**

**Opinion No. 2009 - 82212**

---

SW-20445A-09-0077  
W-02451A-09-0078  
W-01732A-09-0079  
W-20446A-09-0080  
W-02450A-09-0081  
W-01212A-09-0082

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Deb Reagan

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No. 2009 82213**

**Date:** 10/6/2009

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **Brian C. and Jeanne Dumas**

**Account Name:** Brian C. and Jeanne Dumas

**Home:** [REDACTED]

**Street:** [REDACTED]

**Work:**

**City:** Maricopa

**CBR:**

**State:** AZ **Zip:** 85138

**is:**

**Utility Company:** Global Water-Santa Cruz Water Company

**Division:** Water

**Contact Name:** Patty Greco

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

\*\*\*\*\* SW-20445A-09-0077, W-02451A-09-0078, W-01732A-09-0079, W-20446A-09-0080, W-02450A-09-0081, W-01212A-09-0082 \*\*\*\*\*

Customer sent the following -

October 3, 2009

Arizona Corporation  
Utilities Division  
1200 W. Washington St  
Phoenix, Arizona 85007-2996

Gentlemen:

Re: Docket Numbers  
W-02451A-09-0078  
W-0 1732A-09-0079  
W-20446A-09-0080  
W-02450A-09-0081  
W-01212A-09-0082

We agree that it would be a good idea to recycle water for outdoor use, but we must object to 115% increase. Our lowest water bill in the past three years has been \$73.00 and we can not afford such a big increase!

In Modesto, Ca. we did not even have water meters, and in Silverton, Or. Our bills only ran around \$30.00. We live on Social Security, and we are not even getting a raise this year, but will be getting less money due to an increase in Medicare. With outrageous electric, gas, and water bills, it seems to me you are trying to have people leave the state which we might have to do as all taxes are so much higher here, and the car license

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

plates are outrageous.

Please reconsider this price increase. Thank you!

Sincerely,

Brian C. Dumas  
Jeanne Dumas  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Customer comments entered for the record and filed with Docket Control.  
\*End of Comments\*

**Date Completed: 10/6/2009**

**Opinion No. 2009 - 82213**

---



**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

The proposed rate increases are solely to provide a higher rate of return for the investors and no improvements to service, quality of water or distribution ability is planned.

Maricopa is one of the hardest hit areas in the country with foreclosures. Any of these proposed increases will be detrimental to attracting builders and/or buyers which will further stigmatize our real estate values and the desirability of this area. Associations cannot raise assessments enough to cover this increase which means landscaped areas will not be adequately watered. Aesthetics draw builders and buyers which will be less likely to happen if these increases are approved.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Customer comments entered for the record and filed with Docket Control.

\*End of Comments\*

**Date Completed: 10/6/2009**

**Opinion No. 2009 - 82211**

---