

SW 01428A-09-0103

W 01427A-09-0104

ORIGINAL

ARIZONA CORPORATION COMM



0000103602

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: (6 [REDACTED])

Priority: Respond Within Five Days

Opinion No. 2009 - 82160

Date: 10/2/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: James D. Last: Dodson

Account Name: James D. Dodson

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Litchfield Park

CBR:

State: AZ Zip: 85340

is:

Utility Company: Litchfield Park Service Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No SW 01428A-09-0103 / W 01427A-09-0104

9/30/2009

James D. Dodson

Arizona Corporation Commission

DOCKETED

OCT - 2 2009

DOCKETED BY

[Signature]

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2009 OCT - 2 P 3: 51

RECEIVED

Docket you wish to comment on: water and wastewater increase W-01427A-09-0104
Docket Number: SW-01428A-09-0103
Case or Utility Name: Litchfield Park Service Company
Position on Docket: Con

Dear Sirs;

I am writing to express my concern over the excessively high proposed rates hikes by LPSC. A proposed 120% increase on water and 80% increase on sewer is simply "over the top"! I know it has been a few years since there was an increase, but does that justify a jump of this magnitude? Our economy is in extremely poor shape and everyone is having to tighten their belt. This is certainly no time to allow a rate change of this magnitude.

I trust that you will vigorously review their propose increase and put some sanity into the situation. It appears they are asking for a ridiculous rate in order to still get the rate increase they want which is probably in the neighbor of 25%... but is that even justified?

End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response: [REDACTED]

Investigator's Comments and Disposition:

Opinion docketed
End of Comments

Date Completed: 10/2/2009

Opinion No. 2009 - 82160

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

SW-01428A-09-0103
W-01427A-09-0104

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid **Phone:** [REDACTED] **Fax:** [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 82151 **Date:** 10/1/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Robert K. **Last:** Janis

Account Name: Robert K. Janis **Home:** [REDACTED]

Street: [REDACTED] **Work:** (000) 000-0000

City: Glendale **CBR:** [REDACTED]

State: AZ **Zip:** [REDACTED] **is:** E-Mail

Utility Company: Liberty Water-Litchfield Park Service Company

Division: Water

Contact Name: [REDACTED] **Contact Phone:** [REDACTED]

Nature of Complaint:

Date: 09/29/09

Name: Mr. Robert K. Janis

Address: [REDACTED]
Glendale, AZ [REDACTED]

Phone: [REDACTED]
Email: [REDACTED]

Docket Nos.: SW-01428A-09-0103 and W-01427A-09-0104
Utility Co.: Litchfield Park Service Company (LPSCo)

Comments: I understand the rates need to be periodically adjusted, but the amount being requested is outrageous.

PLEASE DENY THEIR REQUEST!
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

10/1/09 I tried to contact consumer and left him a voicemail notifying him that his opinion has been received. I left my name and telephone number if he needed to contact me.

I also e-mailed the following letter to him.

October 1, 2009

Mr. Robert K. Janis
[REDACTED]

Goodyear, AZ [REDACTED]

RE: LITCHFIELD PARK SERVICE COMPANY
DOCKET NO. SW-01428A-09-0103 & W-01427A-09-0104

Dear Mr. Janis:

Your opinion regarding the Litchfield Park Service Company ("LPSCO") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the LPSCO application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Carmen Madrid
Public Utility Consumer Analyst
Utilities Division

Filed in docket numbers. SW-01428A-09-0103 & W-01427A-09-0104
End of Comments

Date Completed: 10/1/2009

Opinion No. 2009 - 82151

SW 01428A-09-0103

W 01427A-09-0104

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 82161

Date: 10/2/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Sondra

Last: Hale

Account Name: Sondra Hale

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Glendale

CBR:

State: AZ Zip: 85307

is:

Utility Company: Litchfield Park Service Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No SW 01428A-09-0103 / W 01427A-09-0104

9-30-09

Sondra Hale
[REDACTED]
[REDACTED]

Docket you wish to comment on: Wastewater SW-01428A-09-0103 & Water W-01427A-09-0104

Case or Utility Name: Litchfield Park Service Company (LPSCo)

Position on Docket: Con

We are very concerned regarding the possible rate increase. An increase of over 81% is unjust.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed

End of Comments

Date Completed: 10/2/2009

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2009 - 8216

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]