

Trisha A. Morg



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ORIGINAL

FW: Equalizer Payment Adjustment

RECEIVED

From: Jane McCarroll [mailto:mccarrja@cox.net]
Sent: Thursday, October 01, 2009 3:31 PM
To: APS
Cc: Stump-Web
Subject: Re: Equalizer Payment Adjustment

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AZ CORP COMMISSION
DOCKET CONTROL

To APS President:

Honestly, I can't tell you how happy this makes me...the fact that you are increasing our Equalizer payment by \$12.00 per month. After all, we do want to help do our part to keep APS in business and so what if we are retired and on a fixed income? And, so what if we changed all our light bulbs over to the CFC type which is supposed to, according to your TV ads, "save enough electricity to light up the whole city of Yuma, AZ for a year"?

In going over our previous years' bills, we were paying \$103 the first half of 2005 and then the payment was increased to \$119. And now, we've just received notice that our Equalizer payment is going up to \$166 per month. From then to now, that equates to a 61% increase. And yet when your rate increases get approved, the information that comes out to the public says something like "this increase will amount to approximately \$3-4 per household".

How can you, or more importantly, the Arizona Corporation Commission justify such increases? How can you possibly think that we, as retired individuals, can afford such increases? After all, we are not even going to get an increase on our Social Security in 2010?

This is an injustice beyond belief! I am forwarding this to Bob Stump in the AZ Corporation Commission. Mr. Stump, if you are not the appropriate individual, please forward this to the appropriate person for the Avondale area.

If we could, we would have nothing more to do with APS, but unlike some states, we have no other option unless we want to buy a generator and use that to provide our electricity. We feel that your ads are total lies and more importantly, a waste of our money.

James & Jane McCarroll

Arizona Corporation Commission
DOCKETED

OCT - 2 2009

DOCKETED BY

APS wrote:

aps.com e-mail notification



Your Equalizer Payment Will Change
APS Account #: **62285**

Beginning next month, your Equalizer payment will be **\$166** per month. A recent review of your account shows your average cost for electricity has changed. Your new monthly payment will continue to make budgeting easier by ensuring your bills are about the same every month.

To learn how you can keep your bills as low as possible, check out our energy-savings tips or use the APS Energy Analyzer to get a free assessment of your energy use.

Thank you for being a valued aps.com customer.

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