

W-01303A-09-0343
SW-01303A-09-0343

ORIGINAL
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM



0000103395

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 84898

Date: 2/9/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: John M. and Mary L. Robertson

Account Name: John M. and Mary L. Robertson

Home:

Street:

Work:

City: Sun City

CBR:

State: AZ Zip: 85351

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

***** W-01303A-09-0343 AND WS-01303A-09-0343 *****

Customer sent the following -

We are opposed to the proposed rate consolidation & increase for Sun City Water and Wastewater. Not only would Sun City residents be impacted with their residential water costs, an increase of this nature will also impact annual fees charged by the Sun City Recreation Centers organization which is a non-profit organization that is funded by the residents of Sun City. Fees have already been increased by the SCRC in 2008 and 2009. The proposed rate increase would necessitate another higher increase which would have serious consequences for many retirees in this community.

We object to bundling our geographical district with others of unlike circumstances, creating an unfair increase for Sun City residents.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Arizona Corporation Commission

DOCKETED

FEB 10 2010

DOCKETED BY

Date Completed: 2/10/2010

Opinion No. 2010 - 84898

RECEIVED
2010 FEB 10 P 3:53
AZ CORP COMMISSION
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

W-01303A-09-0343
SW-01303A-09-0343

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 84899

Date: 2/9/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Randy **Last:** Ornelis

Account Name: Randy Ornelis

Home:

Street:

Work:

City: Sun City

CBR:

State: AZ **Zip:** 85351

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

***** W-01303A-09-0343 AND WS-01303A-09-0343 *****

Customer sent the following -

From: Randy Ornelis [mailto:]
Sent: Monday, February 08, 2010 10:28 AM
To: Kristin Mayes; Gary Pierce; Sandra Kennedy; Paul Newman; rstump@azcc.gov; Utilities Div - Mailbox
Subject: Arizona-American Water Company, Inc.

Opposed to Dockets W-01303A-09-0343 and SW-01303A-09-0343. Thank you.

Randy Ornelis

Sun City AZ 85351

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Customer comments entered for the record and filed with Docket Control.
End of Comments

Date Completed: 2/10/2010

Opinion No. 2010 - 84899

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Customer comments entered for the record and filed with Docket Control.
End of Comments

Date Completed: 2/10/2010

Opinion No. 2010 - 84900

W-01303A-09-0343
SW-01303A-09-0343

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 84901

Date: 2/9/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Ronald **Last:** Jacques

Account Name: Ronald Jacques

Home:

Street:

Work:

City: Sun City

CBR:

State: AZ **Zip:** 85351

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

***** W-01303A-09-0343 AND WS-01303A-09-0343 *****

Customer sent the following -

From: Ron Jacques [mailto:]
Sent: Saturday, February 06, 2010 11:40 AM
To: Utilities Div - Mailbox
Cc: Kristin Mayes; Gary Pierce; Sandra Kennedy; Paul Newman; rstump@azcc.gov
Subject: Arizona-American Water Company, Inc., Docket Numbers: W-01303A-09-0343 and SW-01303A-09-0343

I am adamantly opposed to this consolidation
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.
End of Comments

Date Completed: 2/10/2010

Opinion No. 2010 - 84901

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM
