

E-01575A-09-0453
E-01575A-08-0328

ORIGINAL



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**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

Investigator: Al Amezcua

Phone:

Fax: (

Priority: Respond Within Five Days

Opinion No. 2010 - 84908

Date: 2/10/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Jana **Last:** Gallatin

Account Name: Jana Gallatin **Home:** (000) 000-0000

Street: n/a **Work:** (000) 000-0000

City: n/a **CBR:**

State: AZ **Zip:** 00000 **Is:** E-Mail

Utility Company: Sulphur Springs Valley Electric Cooperative, Inc.

Division: Electric

Contact Name: Lainie Keltner

Contact Phone:

Nature of Complaint:

-----Original Message-----

From: Jana Gallatin

Sent: Thursday, February 04, 2010 11:33 AM

To: Newman-Web; Pierce-Web; Mayes-WebEmail; Kennedy-Web; Stump-Web

Subject: Mr. Jack Blair

RE: Cases - E-01575A-09-0453 and E-01575A-08-0328

Ladies and Gentlemen of the Arizona Corporation Commission,

I live in the area under consideration for the 69kV transmission lines. I was concerned about my views, but understand that we as a cooperative have to provide some kind of infrastructure to provide power to our community when the sun goes down or the wind stops blowing. So, while I don't necessarily like the idea of poles in "my backyard." I am not 100% opposed if it is the best option for the community and the cooperative.

But, in my opinion Jack Blair's public ad hominem attacks, deliberate misrepresentation and withholding of information, comments and the letter to the employees of SSVEC to use their home emails to lobby on behalf of this project cross an ethical line.

His poor leadership seems to be negatively affecting the quality of customer service that anyone in Sonoita receives unless they declare they are "for" the lines. An example is a receipt of a letter about the energy producing capability of solar that we would like to install on our commercial building. The letter was confusing, so I called. Mr. Bane asserted that the contractor had "overbuilt" the capability and indicated there would be problems. But when I pointed out that the production capability was well below our estimated usage over the evaluation period, he said that ours was the second of ten that the contractor had gotten right. When I mentioned that we had received no letter for our residence, and let him know our address and that we lived across the street from the most vocal opponents of the line, he demeanor became almost hostile and I had to reassure him that I was NOT the enemy and was only seeking to take advantage of very attractive terms for

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UTILITY COMPLAINT FORM

installing solar and hopefully REDUCING our impact on demand of coal burning facilities.

I didn't want to get into this fray, because I honestly do not think it should be an Us against Them thing. SSVEC is a cooperative. If members in Sonoita want to find ways to reduce the overall demand on the SSVEC infrastructure and coal burning facilities, we should be welcomed and not treated as pariahs.

While I am grateful the fuss gave us the opportunity to make what we believe to be a sound solar investment, our neighbors do not speak for us.

I want the best outcome for our community and for our cooperative. At this point, sadly, I do not believe Mr. Blair has the personality or skills necessary to lead us to this outcome. I have contacted Mr. Huber, Mr. Blair's supervisor, to request he be removed. And I request that you consider any legal steps within your jurisdiction to remove him from this situation.

Best regards,
jana gallatin
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

2/10/10 Comments entered and docketed for the record. CLOSED.
End of Comments

Date Completed: 2/10/2010

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