

ORIGINAL



0000103387



RESIDENTIAL UTILITY CONSUMER OFFICE

1110 West Washington • Suite 220 • PHOENIX, ARIZONA 85007 • (602) 364-4835 • FAX: (602) 364-4846 • www.azruco.gov

Janice K. Brewer  
Governor

Jodi A. Jerich  
Director

TO: Docket Control Division  
Arizona Corporation Commission

FROM: Daniel Pozefsky, Chief Counsel *DP*

DATE: February 10, 2010

RE: Arizona-American Water Company  
ACC Docket Nos. W-01303A-09-0343 and SW-01303A-09-0343

RUCO received the attached public comment forms, letters and emails from residents of Sun City.

Please include these public comments in the above-referenced docket.

cc: Chairman Mayes  
Commissioner Pierce  
Commissioner Newman  
Commissioner Kennedy  
Commissioner Stump

Attachments

Arizona Corporation Commission

DOCKETED

FEB 10 2010

DOCKETED BY

*DP*

ARIZONA CORPORATION  
COMMISSION  
DOCKET CONTROL

2010 FEB 10 A 11:38

RECEIVED

Feb - 4 - 2010

Mr. Slump:

I live in Sun City +  
my Condo Fee for a  
one bedroom apt is \$204.00  
It was \$70. at one time.

Now with this water  
increase, our Condo Fees  
will be much higher.

The object having to  
pay for Phoenix water  
tax.

Can something be done  
to help Sun City? It  
would be greatly appreciated.

The dockets numbers are  
W-01303A-09-0343

SW-01303A-09-0343

Thanking You

Elna Blasnyk

10813 Fairway Ct. E. Apt 103

Sun City, Az - 85351

10316 W. Oakmont Drive  
Sun City, Arizona 85351  
February 8, 2010

Residential Utility Consumer Office  
1110 W. Washington St., Ste. 220  
Phoenix, Arizona 85007

Dear Sirs:

As a senior citizen living on a fixed income,  
I object to any consolidation and rate increase.

Arizona-American Water Company, Inc.  
Docket No.: W-01303A-09-0343  
SW-01303A-09-0343

Sincerely,



(Mrs.) Eva M. Burkett

# Arizona Corporation Commission Public Comment Form

## Step 1

*This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.*

## Step 2

YOUR NAME <b>Ritchie R. Miller</b>	DATE <b>1/30/2010</b>
ADDRESS, CITY, STATE AND ZIP <b>20025 N Signal Butte Circle</b>	YOUR PHONE NUMBER <b>(623) 328-7415</b>
DOCKET YOU WISH TO COMMENT ON: <b>Rate consolidation and increase</b>	DOCKET NUMBER <b>W-01303A-09-0343</b>
CASE OR UTILITY NAME <b>Arizona-American Water Company, Inc.</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>rm4249@aol.com</b>	

## Step 3

ENTER YOUR COMMENTS HERE:

Currently the utilities rates are unique for each of its geographic locations. To bundle geographic districts together removes their ability to charge customers for the cost of providing the water to each geographic area and instead charges customers from several existing districts with average costs for the much wider area. This will result in some people with good water paying some of the cost of other people with less good water that requires more treatments. Please reject your staff proposal to consolidate districts and reduce or make reasonable the rate increases proposed by Arizona-American Water Company,

*If you need additional space for your comments, please use the continuation page below.*

## Step 4

*This form may be completed electronically, printed and mailed to:*  
**Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
 Phoenix, Arizona 85007;**  
 or

*You may e-mail it as an attachment to:*  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

# Arizona Corporation Commission Public Comment Form

## Step 1

*This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.*

## Step 2

YOUR NAME <b>Ritchie R. Miller</b>	DATE <b>1/30/2010</b>
ADDRESS, CITY, STATE AND ZIP <b>20025 N Signal Butte Circle</b>	YOUR PHONE NUMBER <b>(623) 328-7415</b>
DOCKET YOU WISH TO COMMENT ON: <b>Rate consolidation and increase</b>	DOCKET NUMBER <b>SW-01303A-09-0343</b>
CASE OR UTILITY NAME <b>Arizona-American Water Company, Inc.</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>rm4249@aol.com</b>	

## Step 3

ENTER YOUR COMMENTS HERE:

Currently the utilities rates are unique for each of its geographic locations. To bundle geographic districts together removes their ability to charge customers for the cost of providing the water to each geographic area and instead charges customers from several existing districts with average costs for the much wider area. This will result in some people with good water paying some of the cost of other people with less good water that requires more treatments. Please reject your staff proposal to consolidate districts and reduce or make reasonable the rate increases proposed by Arizona-American Water Company,

*If you need additional space for your comments, please use the continuation page below.*

## Step 4

*This form may be completed electronically, printed and mailed to:*  
 Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
 Phoenix, Arizona 85007;  
 or

*You may e-mail it as an attachment to:*  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

# Arizona Corporation Commission Public Comment Form

## Step 1

*This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.*

## Step 2

YOUR NAME <b>Margarete Baisley</b>	DATE <b>2/1/2010</b>
ADDRESS, CITY, STATE AND ZIP <b>10521 W Bayside Road, Sun City, Az. 85351</b>	YOUR PHONE NUMBER <b>(623) 972-2321</b>
DOCKET YOU WISH TO COMMENT ON: <b>W-01303A-09-0343 and SW-01303A-09-0343</b>	DOCKET NUMBER <i>SW-01303A-09-0343</i> <b>W-01303A-09-0343</b>
CASE OR UTILITY NAME <b>Arizona-American Water Company, Inc.</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>magb@live.com</b>	

## Step 3

ENTER YOUR COMMENTS HERE:

I am adamantly opposed to the consolidation of Sun City, Az. rates and feel it should remain as is and not bundle us in with other districts. Sun City has some of if not the best water in the state, so this consolidation/bundling process is detrimental to Sun City, as we will help pay for costs in other districts to treat their water that ours does not require.

Further it is unfair for the individual residents of Sun City, Az. to have a permanent revenue increase for water and wastewater. The RCSC is a non profit organization that serves and is funded by the 27,931 residents of Sun City, Az., so in effect this proposal would increase RCSC rates as well and be an additional burden for low income retirement residents to pay in Sun City, Az.

Instead of constantly proposing rate increases, new innovative solutions to water conservation should be the order of the day, which would benefit all in the long run. +

*If you need additional space for your comments, please use the continuation page below.*

## Step 4

*This form may be completed electronically, printed and mailed to:*  
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;

or

*You may e-mail it as an attachment to:*  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

the increase to RCSC, which will have to be passed on in annual property assessments. In 2009, RCSC spent \$128,440 in water and sewer. This application by AZ American would increase RCSC expenses annually by approximately \$40,000 for water/wastewater. Recently ACC awarded APS a 10%-plus increase, which will raise RCSC electric costs by approximately \$100,000 this year. In 2008 and 2009, RCSC annual property assessments were increased by 4%; this provided only approximately \$350,000 in additional income to RCSC. The total of the utility increases would be 40% of this additional income and in 2010 there is no increase in annual property assessments to cover these additional costs. If you want to make a difference and help keep everyone's operating costs down in Sun City, here is what you must do:

Write to the Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St., Phoenix AZ 85007, providing the following information: your name, your address, your phone number, your email address, and the following:

Utility Name: Arizona-American Water Company, Inc.

Docket Numbers: W-01303A-09-0343 and SW-01303A-09-0343

Re: Rate Consolidation and Increases

and/or go to

[http://www.azcc.gov/divisions/utilities/forms/public\\_comment.pdf](http://www.azcc.gov/divisions/utilities/forms/public_comment.pdf)

and complete the public comment form emailing it to [mailmaster@azcc.gov](mailto:mailmaster@azcc.gov):

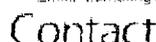
and/or email each of the Commissioners as follows:

Kristen Mayes, Chair	<a href="mailto:kmayes@azcc.gov">kmayes@azcc.gov</a>	<a href="mailto:mayes-web@azcc.gov">mayes-web@azcc.gov</a>
Gary Pierce	<a href="mailto:gpierce@azcc.gov">gpierce@azcc.gov</a>	<a href="mailto:pierce-web@azcc.gov">pierce-web@azcc.gov</a>
Sandra Kennedy	<a href="mailto:skennedy@azcc.gov">skennedy@azcc.gov</a>	<a href="mailto:kennedy-web@azcc.gov">kennedy-web@azcc.gov</a>
Paul Newman	<a href="mailto:pnewman@azcc.gov">pnewman@azcc.gov</a>	<a href="mailto:newman-web@azcc.gov">newman-web@azcc.gov</a>
Robert Stump	<a href="mailto:rstump@azcc.gov">rstump@azcc.gov</a>	<a href="mailto:stump-web@azcc.gov">stump-web@azcc.gov</a>

Contact AZ American by emailing [azrates@amwater.com](mailto:azrates@amwater.com) or by calling John McGlothlin, Manager, External Affairs at 623-445-5789 or Tom Broderick, Director, Rates & Regulation at 623-455-2458.

Contact the Residential Utility Consumer Office ("RUCO") who has filed an application to intervene on your behalf by emailing [cfraulob@azruco.gov](mailto:cfraulob@azruco.gov) or by mail at 1110 W. Washington St., Suite 220, Phoenix AZ 85007 or by calling 602-364-4835.

This message was sent from Bill Szentmiklosi - Compliance Manager to [kaffelj@cs.com](mailto:kaffelj@cs.com). It was sent from: SCHOA, 10401 W. Coggins Drive, Sun City, Arizona 85351. You can modify/update your subscription via the link below.

Email Marketing by  
  
 Contact

[Manage your subscription](#)

# Arizona Corporation Commission Public Comment Form

## Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.

## Step 2

YOUR NAME <i>EMILY KAFFE</i>	DATE <i>1-31-10</i>
ADDRESS, CITY, STATE AND ZIP <i>12611 N SUN VALLEY SCAR 85351</i>	YOUR PHONE NUMBER <i>6196881313</i>
DOCKET YOU WISH TO COMMENT ON: <i>W 01303A - 09-0343 0343</i>	DOCKET NUMBER
CASE OR UTILITY NAME <i>RATE INCREASE</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>EMILYKAFFE@AOL.COM</i>	<i>NO HIRES</i>

## Step 3

ENTER YOUR COMMENTS HERE

NO RATE HIKE PLEASE!

I CAN'T AFFORD -

SENIOR INCOME

If you need additional space for your comments, please use the continuation page below.

## Step 4

This form may be completed electronically, printed and mailed to:  
**Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
 Phoenix, Arizona 85007;**

OR

You may e-mail it as an attachment to:  
[publiccomment@azcc.gov](mailto:publiccomment@azcc.gov)

# Arizona Corporation Commission Public Comment Form

*This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the *Consumer Services Assistance Form* for complaints, inquiries or general inquiries.*

YOUR NAME	DATE
Mary Jane Baumgarten	1/20/2010
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
13637 N. 108th Drive	(623) 874-1968
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Water Rate Increase for Sun City, AZ	W-01303A + SW01303A 07-0543
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
American Water Co. Inc.	PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	
maryjane_baumgarten@yahoo.com	

ENTER YOUR COMMENTS HERE:

The folks of Sun City and your service area are the most conservative people in the Phoenix area. Many are women living alone and living on small incomes. These folks do not have the ability to pay more for the water that they are currently using.

In addition, many of the condo areas do not have all of their water bills consolidated and are paying higher then needed for sewer and seperate water meters.

An increase of any amount would be a hardship on the people that live here.

*If you need additional space for your comments. please use the continuation page below.*

*This form may be completed electronically, printed and mailed to:*  
**Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
 Phoenix, Arizona 85007:**

*You may e-mail it as an attachment to:*  
[mailmaster@azcc.cc](mailto:mailmaster@azcc.cc)

## Arizona Corporation Commission Public Comment Form

*This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the \_\_\_\_\_ for complaints, inquiries or general inquiries.*

YOUR NAME james hoogerwerf	DATE 2/2/2010
ADDRESS, CITY, STATE AND ZIP 10749 w welk dr	YOUR PHONE NUMBER (623) 815-1896
DOCKET YOU WISH TO COMMENT ON: w-01303a-09-0343	DOCKET NUMBER w-01303a-09-0343
CASE OR UTILITY NAME sw-01303a-09-0343 ARIZONA AMERICAN WATER Co	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS jfbjh@aol.com	

we are against a rate increase on the above docket for Sun City Az

DOCKET W-01303A-09-0343

SW-01303A-09-0343

Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;

*Judith Darrh-Engbretson*



10885 Buccaneer Drive  
Sun City, Arizona 85351  
home - 602-972-4268  
cell - 602-740-8065  
darrhbo@cox.net

02-07-10

Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington Street  
Phoenix, Arizona 85007

Utility - Arizona-American Water Company, Inc.  
Docket Numbers: W-01303A-09-0343 and SW-01303A-09-0343  
Re: Rate Consolidation and Increases

Gentlemen:

I wish to go on record as opposing the proposed rate consolidation and increase in water billing. According to the information I have on the issue I will, as a resident of Sun City, be required to help pay water costs for other districts who do not have the quality of water/pricing that we now enjoy.

In this economy, and with the escalation of costs on every front from groceries to homeowner's fees and everything in-between, I simply cannot absorb another hike ... and on fixed income as most Sun City residents are, and no increase in Social Security this year or next, another increase is simply unacceptable. It is another symptom of our disintegrating society: those who contribute to our society are being held responsible for those who rely on others to provide. Not the American way which seems to be eroding faster than the desert in a downpour.

*Judith L. Darrh*

Judith Darrh  
10885 W. Buccaneer Drive  
Sun City, AZ 85351  
darrhbo@cox.net

cc: Residential Utility Consumer Office

Feb. 1, 2010

Residential Utility Consumer Office ("RUCO")  
1110 St. Washington St., Suite 220  
Phoenix, Az. 85007

Utility Name: Arizona American Water  
Company, Inc.

Docket Numbers: W-01303A-09-0343  
And SW-01303A-09-0343

Re: Rate Consolidation + Increases

This is to inform you that  
(as a Sun City resident) I am  
strongly opposed to the above

Bonnie L. Ross  
10201 St. Candlewood Dr.  
Sun City, Az. 85351

2-4-10

CONSUMER SERV. PERSON

RE: RATE CONSOLIDATION AND INCREASES

COMP. ARIZONA-AMERICAN WATER CO. INC.  
DOCKET NO. W-01303A-09-0343 AND  
SW-01303A-09-0343

THESE PROPOSE RATE INCREASES OF 27.7 PERCENT  
FOR WATER & 40.8 PERCENT FOR WASTEWATER  
IS WAY OUT OF LINE <sup>W/</sup> TODAY ~~E~~ ECONOMY.

WE ARE PEOPLE ON FIXED INCOME, RETIRED  
PEOPLE.

OUR MEDICAL COST, GAS PRICES AND  
FOOD PRICE ARE ALWAYS GOING UP, AND  
THESE ARE NECESSARIES WE NEED.

MAYBE YOUR ORGANIZATION CAN HELP IN STOPPING  
THESE HIGH RATE INCREASES.

THANK YOU

CARL S. MACHALA  
CATHY MACHALA  
10722 W. DENHAM DR.  
SUN CITY, AZ. 85351

PHONE # 623/933-1406

W-01303A 09 0343  
SW-01303A 09 0343

**ORIGINAL**

**ARIZONA CORPORATION COMM  
UTILITY COMPLAINT FORM**

**Investigator:** Trish Meeter

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No. 2010 84074**

**Date:** 1/4/2010

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** First: Candace Last: Levi

**Account Name:** Candace Levi

**Home:** [REDACTED]

**Street:** [REDACTED]

**Work:**

**City:** Phoenix

**CBR:**

**State:** AZ **Zip:** 85086

**is:**

**Utility Company:** Arizona - American Water Company

**Division:** Water

**Contact Name:** [REDACTED]

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

12/31/09 DOCKET NO. W-01303A-09-0343 AND SW-01303A-09-0343 ANTHEM DISTRICT

Customer is opposed to any increase submitted by the company. She feels the rates should be decreased rather than any increases be given. She compares her Anthem rates to those as a previous customer of Scottsdale, where her bills for water also included trash. She is furious that the current rates are as high as they are and even more so at the thought of an increase.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Advised customer her comments would be docketed. Explained the docketing process to her and filed a complaint on her behalf regarding billing issues.

\*End of Comments\*

**Date Completed:** 1/4/2010

**Opinion No.** 2010 - 84074

DOCKET CONTROL

2010 JAN 11 P 2:10

RECEIVED

Arizona Corporation Commission

DOCKETED

JAN 11 2010

DOCKETED BY [Signature]

**Cheryl Fraulob**

---

**From:** Carol A. Carper [jimswifecarol@cox.net]  
**Sent:** Thursday, January 28, 2010 3:39 PM  
**To:** kmayes@azcc.gov; gpierce@azcc.gov; skennedy@azcc.gov; pnewman@azcc.gov; rstump@azcc.gov  
**Cc:** azrates@amwater.com; Cheryl Fraulob  
**Subject:** AZ-American Water Co Rate Consolidation Request

We have filed a Public Comment form for the following Rate Increase and Rate Consolidation request from the AZ-American Water Co.

Docket: W-01303A-09-0343 and Docket SW-01303A-09-0343  
Date: 1/28/2010

Comments:

We wish to oppose the AZ-American Water Co.'s request for a rate increase and rate consolidation. This will be the second rate increase requested by this company in two years. This rate increase and rate consolidation puts an unfair burden on the citizens of Sun City. It just seems that it always ends up that those persons who are the most diligent in conservation of resources, including economic ones, are always paying the price for the poor decision making and organization of those over whom we have no control--big business and government. Give us a break, please! Thank you for your consideration.

We would very much appreciate the Corp. Commissioners taking our comments under consideration.

James and Carol Carper  
12230 N. Augusta Drive  
Sun City, AZ 85351  
623-583-8481

**Carol Carper**  
**Prisoners of Hope Ministries, Inc.**

*Serve Him without fear, in holiness and righteousness, all the days of your life. (Luke 1:73-75)*

**Cheryl Fraulob**

---

**From:** Sue and Clair Bohren [clairboyant@gmail.com]

**Sent:** Thursday, January 28, 2010 3:54 PM

**To:** Cheryl Fraulob

**Subject:** comment on Docket W-01303A-09-0343

**Attachments:** *Comment form.PDF*

YOUR NAME	DATE
Clair Bohren	1/28/2010
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
13661 North Garden Court Drive	(623) 594-6752
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Rate Consolidation	W-01303A-09-0343
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Arizona-American Water Company, Inc.	PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	
clairboyant@gmail.com	

Step 3

ENTER YOUR COMMENTS HERE:

The water of Sun City is some of the best in the state if not the best. I and my wife feel that we should not be penalized by having to help other districts pay for costs to treat their water for which our water does not require.

*If you need additional space for your comments, please use the additional page.*

**Cheryl Fraulob**

---

**From:** Sue and Clair Bohren [clairboyant@gmail.com]  
**Sent:** Thursday, January 28, 2010 3:50 PM  
**To:** Cheryl Fraulob  
**Subject:** comment on docket W-01303A-09-0343  
**Attachments:** public\_comment.pdf

# Arizona Corporation Commission Public Comment Form

## Step 1

*This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.*

## Step 2

YOUR NAME	DATE
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

## Step 3

ENTER YOUR COMMENTS HERE:

*If you need additional space for your comments, please use the continuation page below.*

## Step 4

*This form may be completed electronically, printed and mailed to:  
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;  
or*

*You may e-mail it as an attachment to:  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)*

**Arizona Corporation Commission  
Public Comment Form  
Continuation Page**

CONTINUE YOUR COMMENTS HERE:

**Cheryl Fraulob**

---

**From:** EagleEye [caronaz@gmail.com]  
**Sent:** Thursday, January 28, 2010 6:07 PM  
**To:** EagleEye  
**Subject:** American Water Rate Consolidation and Increases proposals  
**Attachments:** ACC-BAE0865Fd01.pdf

Please accept our attached comments on the American Water proposals.

Thank You  
Dale & Janice Caron

# Arizona Corporation Commission Public Comment Form

## Step 1

*This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.*

## Step 2

YOUR NAME <b>Dale &amp; Janice Caron</b>	DATE <b>1/28/2001</b>
ADDRESS, CITY, STATE AND ZIP <b>9438 W Brokenstone Dr</b>	YOUR PHONE NUMBER <b>(623) 297-6600</b>
DOCKET YOU WISH TO COMMENT ON: <b>W-01303A-09-0343 and SW-01303A-09-0343</b>	DOCKET NUMBER
CASE OR UTILITY NAME <b>American Water</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>Dale@Eagle-Eye.US</b>	

## Step 3

ENTER YOUR COMMENTS HERE:

We are writing to strongly object to both American Water Proposals, Combining of water districts and raising rates.

1. We here in Sun City, a retirement community, should not have to pay for other districts whose water needs better treatment. Combining water districts will make us pay more just like another increase.

2. It is also unfair to raise water rates by exorbitant percentages. It's bad enough you let APS raise their rates, but another major cost increase is very hard on retired folks.

Please take our age group and also a sense of fairness into consideration before allowing these dockets to be approved.

*If you need additional space for your comments, please use the continuation page below.*

## Step 4

*This form may be completed electronically, printed and mailed to:*  
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;  
or

*You may e-mail it as an attachment to:*  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

**Arizona Corporation Commission  
Public Comment Form  
Continuation Page**

CONTINUE YOUR COMMENTS HERE:

## Cheryl Fraulob

---

**From:** Ken Svee [kbsvee@yahoo.com]  
**Sent:** Friday, January 29, 2010 7:00 AM  
**To:** azrates@amwater.com; Cheryl Fraulob; rstump@azcc.gov  
**Subject:** Docket W-01303A-09-0343 and SW-01303A-09-0343

I am not in favor of the proposed rate consolidation and prefer to leave the rates as they exist in the community of Sun City. We will continue to treat OUR water and feel that consolidation will increase our costs unnecessarily. I will contact you further on this as I gain more knowledge and information on the proposal. Bottom line is I am opposition to the proposal.

**Cheryl Fraulob**

---

**From:** Ken Svee [kbsvee@yahoo.com]  
**Sent:** Friday, January 29, 2010 7:36 AM  
**To:** mailmaster@azcc.gov; azrates@amwater.com; kmayes@azcc.gov  
**Subject:** docket W01303A-09-0343 and SW-01303A-09-0343

I am with the understanding that the consolidation factor being considered is proosed by the Arizona Corporation Commission staff. I am in total opposition to this proposal.

The issue of increasing the water rates and the wastewater appears to be the same issue that was turned down just recently in the city of Sun City with it's proposal to increase the fire department access in Youngtown. I see no justification to the rate increases and ademanly disapprove of this rate increase without any justification other than increasing it. The bottom line is that this increase being proposed is aimed at the citizens of Sun City and I am in opposition to this. If I am in error on any of this, I would like for someone to correct me and provide me with any justification and needs for these Dockets . My Phone number is 218-838-9590 thank you

**Cheryl Fraulob**

---

**From:** John Keen [keen@mailbug.com]  
**Sent:** Friday, January 29, 2010 10:52 AM  
**To:** Cheryl Fraulob  
**Subject:** Consolidation/Bundling Water/SewerRates

Sir/Ms.my name is John F. Keen ,at 10901 W. Topaz dr. Sun City, Az. 85351,phone 623-974-9250,E-mail keen@mailbug.com. Iwant to vote against the proposed consolidation/bundling by the ACC&AZAmerican Water co.Please include my name on the No list. Thanks JF Keen

-----  
Find out how easy email really is -- without a computer! Visit [www.landel.com](http://www.landel.com) or send email to [getmailbuginfo@landel.com](mailto:getmailbuginfo@landel.com)  
-----

## Cheryl Fraulob

---

**From:** Fred Casey [outlook@fredcasey.com]

**Sent:** Friday, January 29, 2010 9:33 AM

**To:** Cheryl Fraulob

**Subject:** Rate Consolidation and Increases - Docket Numbers: W-01303A-09-0343 and SW-01303A-09-0343

RE: Arizona-American Water Company, Inc.

Docket Numbers: W-01303A-09-0343 and SW-01303A-09-0343

Dear Sir or Madam,

Hello, I am asking you to intervene on behalf of all Sun City residents in opposing the rate increases proposed by the American Water Company. Consolidation of districts and the corresponding astronomical rate increases will hit the residents of Sun City very hard, most of which are on fixed incomes. I might also mention that Sun City residents are some of the most frugal users of these vital resources. To increase our rates to pay for other districts is simply not right and we are asking for your help.

Warmest Regards,

Fred Casey  
Sun City, AZ  
602.750.7124

2/1/2010

**Cheryl Fraulob**

---

**From:** Greg Eisert [geisert@oh.rr.com]  
**Sent:** Friday, January 29, 2010 12:22 PM  
**To:** Cheryl Fraulob  
**Cc:** William Eisert  
**Subject:** FW: Docket Numbers: W-01303A-09-0343 & SW-01303A-09-0343  
**Attachments:** Arizona Corporation Commission\_0002.pdf

---

**From:** Greg Eisert [mailto:geisert@oh.rr.com]  
**Sent:** Friday, January 29, 2010 12:19 PM  
**To:** mailmaster@azcc.gov  
**Cc:** William Eisert; kmayes@azcc.gov; gpierce@azcc.gov; skennedy@azcc.gov; pnewman@azcc.gov; rstump@azcc.gov  
**Subject:** Docket Numbers: W-01303A-09-0343 & SW-01303A-09-0343

Please note the attached Public Comment form regarding my position on the noted Docket numbers/Arizona-American Water Company, Inc.

Thank you.

WG Eisert

William G. Eisert  
13439 N. 107th Drive  
Sun City, AZ 85351  
(440) 522-0728 – Telephone  
geisert@oh.rr.com - e-mail



**DISCLAIMER**

This electronic message transmission contains information that may be confidential or privileged. The information is intended to be for the use of the individual or entity named above. If you are not the intended recipient, be aware that any disclosure, copying, distribution, or use of the contents of this information is prohibited. If you have received this electronic transmission in error, please notify the sender and delete the material from any computer.

Information from ESET Smart Security, version of virus signature database 4818  
(20100129)

The message was checked by ESET Smart Security.

<http://www.eset.com>

Information from ESET Smart Security, version of virus signature database 4818

(20100129) \_\_\_\_\_

The message was checked by ESET Smart Security.

<http://www.eset.com>

\_\_\_\_\_ *Information from ESET Smart Security, version of virus signature database 4818*  
(20100129) \_\_\_\_\_

The message was checked by ESET Smart Security.

<http://www.eset.com>

## Arizona Corporation Commission Public Comment Form

### Step 1

*This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.*

### Step 2

YOUR NAME William G. Eisert	DATE 1/29/2010
ADDRESS, CITY, STATE AND ZIP 13439 N. 107th Drive	YOUR PHONE NUMBER (440) 522-0728
DOCKET YOU WISH TO COMMENT ON: Rate Consolidations and Increases	DOCKET NUMBER W-01303A-09-0343 & SA
CASE OR UTILITY NAME Arizona-American Water Company, Inc.	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS geisert@oh.rr.com	

### Step 3

ENTER YOUR COMMENTS HERE.

Please note that as a resident of Sun City at the above noted address I am opposed to both the consolidation and rate increase requests made by the Arizona-American Water Company, Inc. per the Docket Numbers as listed above.

The requests for 27.7% and 40.85% increases for water and wastewater respectively by the noted water company is well beyond any reasonable increase given the current and government projected inflation rates. I understand that the ACC had recently awarded Arizona-American a 10% increase.

I know of no corporation in the marketplace receiving such increases for their products. It seems that Arizona-American management is not being held accountable for properly managing its resources and should either be replaced or step up to the plate and live within.

*If you need additional space for your comments, please use the continuation page below.*

### Step 4

*This form may be completed electronically, printed and mailed to:*  
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;

or

*You may e-mail it as an attachment to:*  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

**Arizona Corporation Commission  
Public Comment Form  
Continuation Page**

CONTINUE YOUR COMMENTS HERE:

the parameters of everyone else. Yes, I could see a marginal increase above the inflation rate of 3-5% but to pass the requested increases on to the Sun City RCSC thus the public – represents mismanagement on more than one level.

Thank you for your thoughtful consideration.

W.G. Eisert

**Cheryl Fraulob**

---

**From:** Ed & Rose Damron [edamron@cox.net]  
**Sent:** Friday, January 29, 2010 12:55 PM  
**To:** Edward & Rose Damron  
**Subject:** Opposition to Docket Nos. W-01303A-09-0343 and SW-01303A-09-0343  
**Attachments:** ACCForm - Edward Damron.doc; ACCForm - Rose Damron.doc

Attached are our ACC Forms outlining our Opposition to including Sun City in the consolidation of water/sewer districts.

Edward L. Damron  
Rose F. Damron

## Arizona Corporation Commission Public Comment Form

### Step 1

*This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.*

### Step 2

YOUR NAME Edward L. Damron	DATE 1/29/2010
ADDRESS, CITY, STATE AND ZIP 19827 N. Cherry Tree Lane, Sun City, AZ 85373	YOUR PHONE NUMBER (623) 876-1642
DOCKET YOU WISH TO COMMENT ON: W-01303A-09-0343 and SW-01303A-09-0343	DOCKET NUMBER
CASE OR UTILITY NAME Arizona-American Water	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS edamron@cox.net	

### Step 3

ENTER YOUR COMMENTS HERE:

Rate consolidation is the process of bundling a group of geographical districts together and averaging the differing costs for each district into a single rate.

The proposal to consolidate these districts has been made by the Arizona Corporation Commission ("ACC") staff. I am adamantly opposed to this consolidation.

We in Sun City are retirees on fixed incomes and it would be catastrophic for these rates to be imposed upon us.

*If you need additional space for your comments, please use the continuation page below.*

### Step 4

*This form may be completed electronically, printed and mailed to:*  
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;  
or

*You may e-mail it as an attachment to:*  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

## Arizona Corporation Commission Public Comment Form

### Step 1

*This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.*

### Step 2

YOUR NAME <b>Rose F. Damron</b>	DATE <b>1/29/2010</b>
ADDRESS, CITY, STATE AND ZIP <b>19827 N. Cherry Tree Lane, Sun City, AZ 85373</b>	YOUR PHONE NUMBER <b>(623) 876-1642</b>
DOCKET YOU WISH TO COMMENT ON: <b>W-01303A-09-0343 and SW-01303A-09-0343</b>	DOCKET NUMBER
CASE OR UTILITY NAME <b>Arizona-American Water</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>edamron@cox.net</b>	

### Step 3

ENTER YOUR COMMENTS HERE:

Rate consolidation is the process of bundling a group of geographical districts together and averaging the differing costs for each district into a single rate.

The proposal to consolidate these districts has been made by the Arizona Corporation Commission ("ACC") staff. I am adamantly opposed to this consolidation.

We in Sun City are retirees on fixed incomes and it would be catastrophic for these rates to be imposed upon us.

*If you need additional space for your comments, please use the continuation page below.*

### Step 4

*This form may be completed electronically, printed and mailed to:*  
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;

or

*You may e-mail it as an attachment to:*  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

**Cheryl Fraulob**

---

**From:** Jeri Stanley [jeristan@cox.net]  
**Sent:** Friday, January 29, 2010 2:50 PM  
**To:** azrates@amwater.com; Cheryl Fraulob  
**Subject:** Emailing: public\_comment.pdf  
**Attachments:** public\_comment.pdf

Please read the attached form and process the info accordingly.

# Arizona Corporation Commission Public Comment Form

## Step 1

*This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.*

## Step 2

YOUR NAME	DATE
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

## Step 3

ENTER YOUR COMMENTS HERE:

*If you need additional space for your comments, please use the continuation page below.*

## Step 4

*This form may be completed electronically, printed and mailed to:  
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;  
or*

*You may e-mail it as an attachment to:  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)*

**Arizona Corporation Commission  
Public Comment Form  
Continuation Page**

CONTINUE YOUR COMMENTS HERE:

**Cheryl Fraulob**

---

**From:** Jeri Stanley [jeristan@cox.net]  
**Sent:** Friday, January 29, 2010 3:48 PM  
**To:** azrates@amwater.com; Cheryl Fraulob  
**Subject:** Emailing: public\_comment.pdf  
**Attachments:** Water Rate Form.pdf

Please read the attached form and process the info accordingly.

## Arizona Corporation Commission Public Comment Form

### Step 1

*This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.*

### Step 2

YOUR NAME Roger M. Stanley	DATE 1/29/2010
ADDRESS, CITY, STATE AND ZIP 12006 N. Sun Valley Dr., Sun City, AZ 85351	YOUR PHONE NUMBER (623) 583-4230
DOCKET YOU WISH TO COMMENT ON: Rate Consolidation and Increases	DOCKET NUMBER W-01303A-09-0343 and 4
CASE OR UTILITY NAME Arizona-American Water Company, Inc.	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS jeristan@cox.net	

### Step 3

ENTER YOUR COMMENTS HERE:

We can understand the need for a slight rate increase, but the numbers you are considering are ridiculous. And Sun City currently has great water. We do not want to be bundled with other geographic districts to help pay for their water treatment. Leave our area alone and let others deal with their own problems, PLEASE. We just can't handle any more increases.

Thank you,  
Roger M. Stanley  
Jenilyn A. Stanley

*If you need additional space for your comments, please use the continuation page below.*

### Step 4

*This form may be completed electronically, printed and mailed to:  
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;  
or*

## **Cheryl Fraulob**

---

**From:** pjking030505@cox.net  
**Sent:** Friday, January 29, 2010 3:55 PM  
**To:** Cheryl Fraulob  
**Subject:** Rate consolidation and increases

We are vehemently opposed to this consolidation/bundling process and rate increase. Thank you for intervening on our behalf

John and Phyllis King  
10228 W. Bolivar Dr.  
Sun City, AZ 85351

## Cheryl Fraulob

---

**From:** Ken Svee [kbsvee@yahoo.com]  
**Sent:** Friday, January 29, 2010 4:31 PM  
**To:** mailmaster@azcc.gov; kmayes@azcc.gov; gpierce@azcc.gov; skennedy@azcc.gov; pnewman@azcc.gov; Cheryl Fraulob  
**Subject:** Docket W-01303A-09-0343 and SW-01303A-09-0343

I am at a loss as to why we are facing another request for rate increases. We just went through this about one year ago, maybe it was 2008, I am not sure however I do know it was turned down. That rate increase was included in a request to upgrade the system and add fire hydrants with most of the work being done in Youngstown. now this!!!!

I say: Leave Sun City as it is and do nothing to consolidate it with other agencies. It is only to enable the citizens of Sun City to help pay for water treatment that we, in Sun City do not need.

I also say: The rate increase is just that-----a rate increase with no real justification. I would like to see the reasons involved and any justification for a rate increase.

## Cheryl Fraulob

---

**From:** Mary Beattie [jbeattie28@cox.net]  
**Sent:** Friday, January 29, 2010 7:34 PM  
**To:** mailmaster@azcc.gov; kmayes@azcc.gov; gpierce@azcc.gov; pnewman@azcc.gov; rstump@azcc.gov; Cheryl Fraulob  
**Subject:** Emailing: public\_comment.pdf  
**Attachments:** public\_comment.pdf



public\_comment.pdf  
(27 KB)

# Arizona Corporation Commission Public Comment Form

## Step 1

*This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.*

## Step 2

YOUR NAME	DATE
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

## Step 3

ENTER YOUR COMMENTS HERE:

*If you need additional space for your comments, please use the continuation page below.*

## Step 4

*This form may be completed electronically, printed and mailed to:  
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;  
or*

*You may e-mail it as an attachment to:  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)*

**Arizona Corporation Commission  
Public Comment Form  
Continuation Page**

CONTINUE YOUR COMMENTS HERE:

**Cheryl Fraulob**

---

**From:** Jan Sniderman [jsniderman1@yahoo.com]  
**Sent:** Saturday, January 30, 2010 9:12 AM  
**To:** mailmaster@azcc.gov; kmayes@azcc.gov; gpierce@azcc.gov; skennedy@azcc.gov;  
pnewman@azcc.gov; rstump@azcc.gov  
**Cc:** Cheryl Fraulob; azrates@amwater.com  
**Subject:** RE Sun City: please consider a senior exemption for rate increase  
**RE:** Arizona-American Water Company Rate Consolidation and Increases  
**Docket Numbers:** W-01303A-09-0343 and SW-01303A-09-0343

We are senior citizens living in Sun City, which, by the way, is celebrating 50 years of existence in 2010. Newer towns are growing around us, but we have the infrastructure in our own "mature" community.

With no Social Security increase, things are getting tighter and tighter for seniors. My mother is approaching 93. She lived through the Great Depression. All her life, she deprived herself of a lot and lived frugally, just so when she got up in years, she could find comfort and security to be able to pay her own way, avoid debt and breathe easier. Now, she finds she has to use her emergency savings to pay bills for necessities such as water, food, heat and medications!

We urge you to consider:

Freeze water rates for seniors. It is very difficult for some of us to pay for food, heating bills, electric rates, medical expenditures, and other necessities on a fixed income. This freeze has been proposed in several cities across America.

At the very least, freeze a senior citizen's primary residence water rate.

In Atlanta, GA, a Senior Citizen Discount is available to senior citizens aged 65 years and older, with household income of \$25,000 per year or less. In order to determine whether they qualify for the discount, they must submit an application and certain required documents to verify age and income.

Please, freezing rates could soften the blow to some of us hardest hit by inflation. Some of us have paid taxes for water for 50 years in our community. There is no new growth here; your rate increase has *no direct benefit to Sun City Consumers* whatsoever. Automatic meter reading? Why, when we need to create and secure more jobs for Arizonans!

Finally, new water and sewer facilities serve NEW growth, not 50 year old communities.

Please consider some form of senior exemption for your rate increase.

Sincerely,  
Jan and Lou Sniderman  
jsniderman1@yahoo.com  
Sun City, Arizona

**Cheryl Fraulob**

---

**From:** Russell [randgwynne@sbcglobal.net]  
**Sent:** Saturday, January 30, 2010 10:26 AM  
**To:** Cheryl Fraulob  
**Subject:** public comment  
**Attachments:** Arizona Corporation Commission form.doc

Dear Sirs -

Attached is a completed copy of the Arizona Corporation Commission Public Comment Form concerning the rate consolidation and increase for Sun City by the Arizona-American Water Company, Inc. I am sending a copy to each of the County Commissioners. I would appreciate it if you could intervene on the behalf of Sun City residents who should not have to help other districts pay for their expenses. Thank you very much. Sincerely, Russell Denison

# Arizona Corporation Commission Public Comment Form

YOUR NAME - Russell Denison

DATE - 1/30/10

ADDRESS - 10002 West Bolivar Drive

CITY - Sun City

STATE - AZ ZIP - 85351

YOUR PHONE NUMBER - 623-875-4763

DOCKET YOU WISH TO COMMENT ON: Rate consolidation and increases

DOCKET NUMBER - SW-01303A-09-0343 and W-01303A-09-0343

CASE OR UTILITY NAME - Arizona-American Water Company, Inc.

YOUR POSITION ON THE DOCKET - against consolidation

YOUR E-MAIL ADDRESS - randgwynne4@gmail.com

*Step 3*

ENTER YOUR COMMENTS HERE:

I **STRONGLY** oppose consolidating Sun City with other districts! We carefully chose this location partly because of the good water and reasonable rates. The current idea of taking people who made good choices through hard work, research, and good judgement and packaging them with people who did not in order to help them with insurance, drugs, utility costs or other things is onerous despicable. You know for each person who believes this and writes in, there are a thousand who don't and will simply express their displeasure at the next election. Please kill this terrible and oppressive idea! I see no reason to punish senior citizens in order to take their scarce and hard earned money and redistribute it to others. Thank you. Russell Denison.

**Cheryl Fraulob**

---

**From:** Clark Laudato [c.laudato@hotmail.com]  
**Sent:** Saturday, January 30, 2010 11:24 AM  
**To:** kmayes@azcc.gov; gpierce@azcc.gov; skennedy@azcc.gov; pnnewman@azcc.gov; rstump@azcc.gov  
**Cc:** Cheryl Fraulob; azrates@amwater.com  
**Subject:** Emailing: public\_comment  
**Attachments:** AZ Commission Public Comment Form0001.pdf

Form Attached:

Thanks  
Harold Clark Laudato

# Arizona Corporation Commission Public Comment Form

## Step 1

*This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.*

## Step 2

YOUR NAME Harold Clark Laudato	DATE 1/30/2010
ADDRESS, CITY, STATE AND ZIP 13613 N Hawthorn Drive, Sun City, AZ 85351	YOUR PHONE NUMBER (623) 249-2559
DOCKET YOU WISH TO COMMENT ON: W-01303A-09-0343 and SW-01303A-09-0343	DOCKET NUMBER
CASE OR UTILITY NAME Arizona-American Water Company, Inc.	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS c.laudato@hotmail.com	

## Step 3

ENTER YOUR COMMENTS HERE:

I am fully against the Rate Consolidation and Increases. We are paying too much for water now. The consolidation and/or bundling process is detrimental to Sun City as we will have to help pay for costs in other districts to treat their water. This will make our taxes and Recreation Fees also go up. I am told our water does not require the additional treatment. Moving to this community was because of the lower cost and maintenance in the area.

*If you need additional space for your comments, please use the continuation page below.*

## Step 4

*This form may be completed electronically, printed and mailed to:  
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;  
or*

*You may e-mail it as an attachment to:  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)*

**Cheryl Fraulob**

---

**From:** Eheckendorn@aol.com  
**Sent:** Saturday, January 30, 2010 9:13 AM  
**To:** Cheryl Fraulob  
**Subject:** Rate Consolidation

Please include me in your objection to having Sun City included in a rate increase with other cities.  
Thank you.  
Eleanor Heckendorn

## Cheryl Fraulob

---

**From:** Laura Palmer [CallLauraPalmer@cox.net]  
**Sent:** Saturday, January 30, 2010 9:55 AM  
**To:** mailmaster@azcc.gov; kmayes@azcc.gov; gpierce@azcc.gov; skennedy@azcc.gov; pneman@azcc.gov; rstump@azcc.gov  
**Cc:** Cheryl Fraulob; azrates@amwater.com  
**Subject:** RE Sun City: please consider a senior exemption for rate increase  
RE: Arizona-American Water Company Rate Consolidation and Increases  
Docket Numbers: W-01303A-09-0343 and SW-01303A-09-0343

I am a widowed senior citizen living in Sun City. With no Social Security increase, things are getting tighter and tighter for seniors. I urge you to consider:

Freeze water rates for seniors. It is very difficult for some of us to pay for food, heating bills, electric rates, medical expenditures, and other necessities on a fixed income. This freeze has been proposed in several cities across America.

At the very least, freeze a senior citizen's primary residence water rate.

In Atlanta, GA, a Senior Citizen Discount is available to senior citizens aged 65 years and older, with household income of \$25,000 per year or less. In order to determine whether they qualify for the discount, they must submit an application and certain required documents to verify age and income.

Please, freezing rates could soften the blow to some of us hardest hit by inflation. Some of us have paid taxes for water for 50 years in our community. There is no new growth here; your rate increase has *no direct benefit to Sun City Consumers* whatsoever. Automatic meter reading? Why, when we need to create and secure more jobs for Arizonans!

Finally, new water and sewer facilities serve NEW growth, not 50 year old communities.

Please consider some form of senior exemption for your rate increase.

Sincerely,

Laura Palmer  
Sun City, Arizona

**Cheryl Fraulob**

---

**From:** Lucky Marr [luckymarr@gmail.com]  
**Sent:** Saturday, January 30, 2010 10:16 AM  
**To:** mailmaster@azcc.gov; kmayes@azcc.gov; gpierce@azcc.gov; skennedy@azcc.gov; pnewman@azcc.gov; rstump@azcc.gov  
**Cc:** Cheryl Fraulob; azrates@amwater.com  
**Subject:** Arizona-American Water Company Rate Consolidation and Increases Docket Numbers: W-01303A-09-0343 and SW-01303A-09-0343

Re:

**Arizona-American Water Company Rate Consolidation and Increases  
Docket Numbers: W-01303A-09-0343 and SW-01303A-09-0343**

We urge you to consider freezing water rates for seniors in Sun City, Arizona. It is very difficult for some of us to pay for food, heating bills, electric rates, medical expenditures, and other necessities on a fixed income. Social Security has been frozen this year and promises to do the same next year. Bank interest rates on meager savings has dropped to near zero.

Our infrastructure has long been installed and paid for. There is no reason to continue raising our rates in Sun City to pay for new developments surrounding us.

We ask you again, please freeze the water rates in Sun City, AZ.

Lucky and Lorette Marr  
Sun City, Arizona  
January 30, 2010

**Cheryl Fraulob**

---

**From:** Peter Mickelson [pnmickelson@live.com]

**Sent:** Saturday, January 30, 2010 10:30 AM

**To:** Cheryl Fraulob

**Subject:** Arizona-American Water Company's application for Rate Consolidation and Increases

**To: Residential Utility Consumer Office  
1110 W. Washington St., Suite 220  
Phoenix, AZ 85007**

**From: Peter N. Mickelson  
19810 N. Sombrero Circle  
Sun City, AZ 85373**

**RE: AZ. American Water Company**

**Please do what you can to prevent Arizona-American Water Company's application for Rate Consolidation and Increases from being approved by the Arizona Corporation Commission. The percentage of rate increases for both water and wastewater is outrageous! We have too many residents in Sun City on fixed incomes to be able to handle this kind of an increase.**

**Sincerely,**

**Peter N. Mickelson**

**[pnmickelson@live.com](mailto:pnmickelson@live.com)**

---

**im** EMAILING FOR THE GREATER GOOD  
[Join me](#)

## Cheryl Fraulob

---

**From:** Ed Peace [willserve4u@msn.com]  
**Sent:** Saturday, January 30, 2010 11:41 AM  
**To:** mailmaster@azcc.gov; kmayes@azcc.gov; gpierce@azcc.gov; skennedy@azcc.gov;  
pnewman@azcc.gov; rstump@azcc.gov; Cheryl Fraulob  
**Attachments:** Arizona Public Comment Form.bmp

Please accept this form as a complaint against rate increases.  
Thank You,  
C. Edgar Peace

# Arizona Corporation Commission Public Comment Form

## Step 1

*This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.*

## Step 2

YOUR NAME <b>C. Edgar Peace</b>	DATE <b>1/30/2010</b>
ADDRESS, CITY, STATE AND ZIP <b>10056 N. 110th Avenue, Sun City, AZ 85351</b>	YOUR PHONE NUMBER <b>(623) 875-2544</b>
DOCKET YOU WISH TO COMMENT ON: <b>W-01303-A-09-.343 and SW-01303A-09-0343</b>	DOCKET NUMBER
CASE OR UTILITY NAME <b>Arizona American Water Co., Inc., RE: Rate consolidation &amp;</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>willserve4u@msn.com</b>	

## Step 3

ENTER YOUR COMMENTS HERE:

**I do not agree with the rate consolidation and rate increase from AZ American Water Company, Inc., to Sun City water and wastewater. We are all on a fixed income and this rate increase will far exceed the increase in our fixed income. The quality of our water is good now and we don't want it to change for any reason.**

*If you need additional space for your comments, please use the continuation page below.*

## Step 4

*This form may be completed electronically, printed and mailed to:*  
**Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
 Phoenix, Arizona 85007;**  
 or

*You may e-mail it as an attachment to:*  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

## Cheryl Fraulob

---

**From:** BILL CAROL HART [bchart80@msn.com]  
**Sent:** Saturday, January 30, 2010 11:38 AM  
**To:** Cheryl Fraulob  
**Cc:** kmayes@azcc.gov; gpierce@azcc.gov; skennedy@azcc.gov; pnewman@azcc.gov  
**Subject:** AZ-American Water Company Inc.; W-01303A-09-0343 and SW-01303A-09-0343; Rate Consolidation and Increases

Please give very serious consideration to the subject increase. The increase would seriously impact the lives of many of the the Senior citizens who make Sun City their home. Many of us are on extremely critical fixed incomes and the drastic conditions of this request could be devastating.

Willard M. Hart, 9505 W. Long Hills Dr., Sun City, AZ 85351; 623-815-9812;  
[bchart80@msc.com](mailto:bchart80@msc.com);

## Cheryl Fraulob

---

**From:** Gary Burks [gwburks@cox.net]  
**Sent:** Saturday, January 30, 2010 11:14 AM  
**To:** Cheryl Fraulob  
**Subject:** Against the Arizona-American Water and Consolidation rate increases

Utility Name: Arizona-American Water Company, Inc.

Docket Numbers: W-01303A-09-0343 and SW-01303A-09-0343

Re: Rate Consolidation and Increases

I want to express my strong opposition to Arizona-American Water Company, Inc. rate consolidation and increases in rates

Every time you turn around someone is increasing taxes and fees on the people who can least afford it, the residents of Sun City.

Not only will the residents be affected by individual increases in water and wastewater, they will also be affected by the increase to RCSC, which will have to be passed on in annual property assessments, a double whammy.

We don't want a rate increased of any amount.

Thank you,

Gary W. Burks  
9527 W. Indian Hills Dr.  
Sun City, AZ 85351  
623-933-9033

gwburks@cox.net

## Cheryl Fraulob

---

**From:** Plancich Patricia [patplan@cox.net]  
**Sent:** Saturday, January 30, 2010 4:14 PM  
**To:** Cheryl Fraulob  
**Subject:** Rate Consolidation and increases

Docket Numbers : W-01303A-09-0343 and SW-01303A-09-0343

We are very apposed to the consolidation and increases in Sun City. We seniors are taking a hit from everywhere and are incomes have decreased. Please believe we are not all rich by far.

Utility Name: Arizona-American Water Company, Inc

Patricia and Gordon Plancich SR  
10332 W Salem DR  
Sun City, AZ 85351  
623-972-4773  
patplan@cox.net

## Cheryl Fraulob

---

**From:** Jim Lewis [jim@jelewis.com]  
**Sent:** Saturday, January 30, 2010 4:29 PM  
**To:** mailmaster@azcc.gov  
**Cc:** azrates@amwater.com; Cheryl Fraulob  
**Subject:** Proposed Sun City Water & Wastewater Rate Consolidation & Increase  
**Attachments:** 01-30-10 Filled Out James Lewis public\_comment.pdf

Attached, please find my negative expression concerning the recently proposed rate increase.

Jim Lewis  
jim@jelewis.com

# Arizona Corporation Commission Public Comment Form

## Step 1

*This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.*

## Step 2

YOUR NAME <b>James E. Lewis</b>	DATE <b>1/30/2010</b>
ADDRESS, CITY, STATE AND ZIP <b>10456 W. Oakmont Dr. Sun City, AZ 85351</b>	YOUR PHONE NUMBER <b>(602) 908-0846</b>
DOCKET YOU WISH TO COMMENT ON: <b>Rate Consolidation and Increases</b>	DOCKET NUMBER <b>W-01303A-09-0343 and 4</b>
CASE OR UTILITY NAME <b>Arizona-American Water Company, Inc.</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>jim@jelewis.com</b>	

## Step 3

ENTER YOUR COMMENTS HERE:

**Rate increase request is way too high. Simple adjustment for inflation is appropriate; in other words, NO INCREASE!**

*If you need additional space for your comments, please use the continuation page below.*

## Step 4

*This form may be completed electronically, printed and mailed to:*  
 Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
 Phoenix, Arizona 85007;  
 or

*You may e-mail it as an attachment to:*  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

**Arizona Corporation Commission  
Public Comment Form  
Continuation Page**

CONTINUE YOUR COMMENTS HERE:

## Cheryl Fraulob

---

**From:** Beverly Craft [my3csons@yahoo.com]

**Sent:** Sunday, January 31, 2010 10:12 AM

**To:** Cheryl Fraulob

**Subject:** Arizona-American Water Company Inv

Please intervene on behalf of the residents serviced by Arizona-American Water Company, Inc. to stop the outrageous increase of 27.7% for water and 40.8% for waste water. Most of us are having a hard time meeting normal increases in costs such as food, health care and medications not to mention all the other price increases that are happening on a regularly. The county does not to add more to its poverty or entitlement roll due to people not being able to meet their basic housing needs and request assistance from the government.

Bottom line, profits need to take a back set until the economy improves, as the pockets of big businesses continue to be lined, which they are entitled to, but, come on....in this day of such troubled times Arizona-American Water Company needs to be a bit more benevolent in today's economy. Thank you for all the assistance you provide; I hope you do make a difference.

## Cheryl Fraulob

---

**From:** Steve Wade [swade@telus.net]  
**Sent:** Sunday, January 31, 2010 12:06 PM  
**To:** mailmaster@azcc.gov  
**Cc:** mayes-web@azcc.gov; kmayes@azcc.gov; gpierce@azcc.gov; pierce-web@azcc.gov; skennedy@azcc.gov; kennedy-web@azcc.gov; pnewman@azcc.gov; newman-web@azcc.gov; rstump@azcc.gov; stump-web@azcc.gov; azrates@amwater.com; Cheryl Fraulob  
**Subject:** Docket W-01W-01303A-09-0343  
**Attachments:** AAWResponse.pdf



AAWResponse.pdf  
(27 KB)

Please see the attached Public Comment Form regarding Rate Consolidation and Permanent Rate increase for Sun City AZ.

# Arizona Corporation Commission Public Comment Form

## Step 1

*This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.*

## Step 2

YOUR NAME Wade, Stephen Geoffrey	DATE 1/31/2010
ADDRESS, CITY, STATE AND ZIP 10714 West Crosby Drive, Sun City Az, 85351	YOUR PHONE NUMBER (604) 432-1986
DOCKET YOU WISH TO COMMENT ON: Rate Consolidation and Increases	DOCKET NUMBER W-01W-01303A-09-0343
CASE OR UTILITY NAME Arizona-American Water Company, Inc	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS swade@telus.net	

## Step 3

ENTER YOUR COMMENTS HERE:

I recently received information from AAW regarding proposed changes that will increase our water and wastewater rates 27.7% and 40.8% respectively. Currently, Arizona-American Water Company's ("AZ American") rates are unique for each of its geographic districts. The existing rates reflect the differing cost to serve each geographic area. I understand that rate consolidation is the process of bundling a group of geographical districts together and averaging the differing costs for each district into a single rate.

The material provided by Arizona American Water provides no justification for this increase beyond what appears to be a rationalization of their accounting practices. Sun City has some of if not the best water in the state, so this consolidation/bundling process is detrimental to Sun City as we will help pay for costs in other districts to treat their

*If you need additional space for your comments, please use the continuation page below.*

## Step 4

*This form may be completed electronically, printed and mailed to:*  
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;  
or

*You may e-mail it as an attachment to:*  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

**Arizona Corporation Commission  
Public Comment Form  
Continuation Page**

CONTINUE YOUR COMMENTS HERE:

**Cheryl Fraulob**

---

**From:** EJackP2V3@aol.com  
**Sent:** Sunday, January 31, 2010 12:21 PM  
**To:** Cheryl Fraulob  
**Subject:** PUBLIC\_COMMENT[1].PDF - ADOBE READER.PDF  
**Attachments:** public\_comment[1][1].pdf

I am forwarding the attached comment regarding the Arizona-American Water Company Inc request for the consolidation of rates and a rate increase for your information with the hope that you may assist the citizens of Sun City in getting the Arizona Corporation Commission to deny the requests.

Thank You,

Margaret Gibbons

# Arizona Corporation Commission Public Comment Form

## Step 1

*This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.*

## Step 2

YOUR NAME	DATE
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

## Step 3

ENTER YOUR COMMENTS HERE:

*If you need additional space for your comments, please use the continuation page below.*

## Step 4

*This form may be completed electronically, printed and mailed to:*  
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;  
or

*You may e-mail it as an attachment to:*  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

**Arizona Corporation Commission  
Public Comment Form  
Continuation Page**

CONTINUE YOUR COMMENTS HERE:

## Cheryl Fraulob

---

**From:** Steve Wade [swade@telus.net]  
**Sent:** Sunday, January 31, 2010 12:19 PM  
**To:** mailmaster@azcc.gov  
**Cc:** mayes-web@azcc.gov; kmayes@azcc.gov; gpierce@azcc.gov; pierce-web@azcc.gov; skennedy@azcc.gov; kennedy-web@azcc.gov; pnnewman@azcc.gov; newman-web@azcc.gov; rstump@azcc.gov; stump-web@azcc.gov; azrates@amwater.com; Cheryl Fraulob  
**Subject:** Docket SW-01303A-09-0343  
**Attachments:** SW-01303A-09-0343.pdf



SW-01303A-09-034  
3.pdf (27 KB)

Please see the attached Public Comment Form regarding Rate Consolidation and Permanent Rate increase for Sun City AZ.

# Arizona Corporation Commission Public Comment Form

## Step 1

*This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.*

## Step 2

YOUR NAME <b>Wade, Stephen Geoffrey</b>	DATE <b>1/31/2010</b>
ADDRESS, CITY, STATE AND ZIP <b>10714 West Crosby Drive, Sun City Az, 85351</b>	YOUR PHONE NUMBER <b>(604) 432-1986</b>
DOCKET YOU WISH TO COMMENT ON: <b>Rate Consolidation and Increases</b>	DOCKET NUMBER <b>SW-01303A-09-0343</b>
CASE OR UTILITY NAME <b>Arizona-American Water Company, Inc</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>swade@telus.net</b>	

## Step 3

ENTER YOUR COMMENTS HERE:

I recently received information from AAW regarding proposed changes that will increase our water and wastewater rates 27.7% and 40.8% respectively. Currently, Arizona-American Water Company's ("AZ American") rates are unique for each of its geographic districts. The existing rates reflect the differing cost to serve each geographic area. I understand that rate consolidation is the process of bundling a group of geographical districts together and averaging the differing costs for each district into a single rate.

The material provided by Arizona American Water provides no justification for this increase beyond what appears to be a rationalization of their accounting practices. Sun City has some of if not the best water in the state, so this consolidation/bundling process is detrimental to Sun City as we will help pay for costs in other districts to treat their

*If you need additional space for your comments, please use the continuation page below.*

## Step 4

*This form may be completed electronically, printed and mailed to:*  
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;  
or

*You may e-mail it as an attachment to:*  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

**Arizona Corporation Commission  
Public Comment Form  
Continuation Page**

CONTINUE YOUR COMMENTS HERE:

**Cheryl Fraulob**

---

**From:** Williams, Marci [mwilli@midwestern.edu]  
**Sent:** Monday, February 01, 2010 2:58 PM  
**To:** Cheryl Fraulob  
**Subject:** FW: Water rate increase for Sun City AZ  
**Attachments:** AZ Corporation Comm Public Comment on Water Rate increase for Sun City AZ Feb 1 2010.pdf

Marci Williams, BA, MBA/MHA  
Clinic Operations Administrator  
Midwestern University Clinic  
19389 N. 59th Avenue  
Glendale, AZ, 85308  
623-537-6008  
623-537-6014 FAX

This e-mail transmission may contain information that is proprietary, privileged and/or confidential and is intended exclusively for the person(s) to whom it is addressed. Any use, copying, retention or disclosure by any person other than the intended recipient or the intended recipient's designees is strictly prohibited. If you are not the intended recipient or their designee, please notify the sender immediately by return e-mail and delete all copies.

---

**From:** Williams, Marci  
**Sent:** Monday, February 01, 2010 2:56 PM  
**To:** cfraulob@azrucci.gov  
**Subject:** Water rate increase for Sun City AZ

I am sending my comment letter to you as well as the A commissioners. Thank-you

Marci Williams, BA, MBA/MHA

This e-mail transmission may contain information that is proprietary, privileged and/or confidential and is intended exclusively for the person(s) to whom it is addressed. Any use, copying, retention or disclosure by any person other than the intended recipient or the intended recipient's designees is strictly prohibited. If you are not the intended recipient or their designee, please notify the sender immediately by return e-mail and delete all copies.

# Arizona Corporation Commission Public Comment Form

## Step 1

*This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.*

## Step 2

YOUR NAME Joseph & Marci Williams	DATE 2/1/2010
ADDRESS, CITY, STATE AND ZIP 13845 N. 108th Drive	YOUR PHONE NUMBER (623) 537-6008
DOCKET YOU WISH TO COMMENT ON: W-01303A-09-0343 SW-01303A-09-0343	DOCKET NUMBER
CASE OR UTILITY NAME AZ-American Water Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS marcijoe2@msn.com	

## Step 3

ENTER YOUR COMMENTS HERE:

We are permanent not snowbird residents of Sun City and cannot allow for another utility increase as we are on a fixed income and our investments like alot of other folks have not done good and with no SS increase, it is making it harder for ends to meet. We had our RCSC increased this year by 4 % to cover electric and maintenance costs of our rec centers which is OK and I am sure some of that money goes for water for the pools and showers etc. But an increase of 27.7 and 40.8 % is just way out of line, we as condo owners don't have individual meters, so we pay equal into the pot regardless of what are neighbors or us may or may not use. There is no control for us. We understand you need an increase, I am willing to go 2 % and 1 %, as a homeowner..but not what you are proposing, don't make us move back to Ohio, because of water. And if the majority of this increase is due to watering those golf courses, then a "fee" for water should be tacked onto the golfers, not the homeowners...fair is fair...Thank-you...

*If you need additional space for your comments, please use the continuation page below.*

## Step 4

*This form may be completed electronically, printed and mailed to:*  
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;  
or

*You may e-mail it as an attachment to:*  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

**Cheryl Fraulob**

---

**From:** jlrmlu@aol.com

**Sent:** Tuesday, February 02, 2010 5:23 PM

**To:** azrates@amwater.com

**Subject:** Rate Consolidation and increases

I am very opposed to the rate increases proposed by Arizona-American Water Company outlined in Docket Numbers W-01303A-09-0343 And SW-01303A-09-0343. This is most unfair to the citizens of Sun City.

James & Marylu Rideout  
19431 N Ponderosa Circle  
Sun City, AZ, 85373  
623-979-9165 [jlrmu@aol.com](mailto:jlrmu@aol.com)

**Cheryl Fraulob**

---

**From:** Marge [griffpov@cox.net]  
**Sent:** Tuesday, February 02, 2010 8:30 PM  
**To:** mailmaster@azcc.gov; kmayes@azcc.gov; gpierce@azcc.gov; skennedy@azcc.gov; pneman@azcc.gov; rstump@azcc.gov; azrates@amwater.com; Cheryl Fraulob  
**Subject:** Arizona-American Water Co. Rate Consolidation and Increases  
**Attachments:** AZ American Utilities Rates.pdf

**Gentlemen:**

**Please review and include my arguments in the attached Public Comment Forms during your deliberations regarding the above-subject matter (reference Docket numbers W-01303A-09-0343 and SW-01303A-09-0343).**

Thank you,

**Marge Povilaitis  
10102 W. Gulf Hills Drive  
Sun City, AZ 85351  
Phone (623)977-8103**

# Arizona Corporation Commission Public Comment Form

## Step 1

*This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.*

## Step 2

YOUR NAME <b>Marge Povilaitis</b>	DATE <b>2/2/2010</b>
ADDRESS, CITY, STATE AND ZIP <b>10102 W. Gulf Hills Drive</b>	YOUR PHONE NUMBER <b>(623) 977-8103</b>
DOCKET YOU WISH TO COMMENT ON: <b>Rate Consolidation and Increases</b>	DOCKET NUMBER <b>SW-01303A-09-0343</b>
CASE OR UTILITY NAME <b>Arizona-American Water Company, Inc.</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>griffpov@cox.net</b>	

## Step 3

ENTER YOUR COMMENTS HERE:

I am opposed to the proposed rate consolidation and increases for the following reasons:

1. Inasmuch as Sun City's water supply is of better quality than that of our neighboring communities and, therefore, less costly to deliver, it seems patently unfair to group us into an area-wide pool for the purpose of consolidating rates. The financial impact on most Sun Citizens (who are on limited incomes) would result in an unbearable hardship.
2. The sheer size of the requested rate increases is, simply, unaffordable to those of us who have limited, fixed incomes. Rate increases in the mid-single digit range would be tough enough to deal with, let alone the usury increases this utility is demanding.

*If you need additional space for your comments, please use the continuation page below.*

## Step 4

*This form may be completed electronically, printed and mailed to:*  
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;

OR

*You may e-mail it as an attachment to:*  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

# Arizona Corporation Commission Public Comment Form

## Step 1

*This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.*

## Step 2

YOUR NAME <b>Marge Povilaitis</b>	DATE <b>2/2/2010</b>
ADDRESS, CITY, STATE AND ZIP <b>10102 W. Gulf Hills Drive</b>	YOUR PHONE NUMBER <b>(623) 977-8103</b>
DOCKET YOU WISH TO COMMENT ON: <b>Rate Consolidation and Increases</b>	DOCKET NUMBER <b>W-01303A-09-0343</b>
CASE OR UTILITY NAME <b>Arizona-American Water Company, Inc.</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>griffpov@cox.net</b>	

## Step 3

ENTER YOUR COMMENTS HERE:

I am opposed to the proposed rate consolidation and increases for the following reasons:

1. Inasmuch as Sun City's water supply is of better quality than that of our neighboring communities and, therefore, less costly to deliver, it seems patently unfair to group us into an area-wide pool for the purpose of consolidating rates. The financial impact on most Sun Citians (who are on limited incomes) would result in an unbearable hardship.
2. The sheer size of the requested rate increases is, simply, unaffordable to those of us who have limited, fixed incomes. Rate increases in the mid-single digit range would be tough enough to deal with, let alone the usury increases this utility is demanding.

*If you need additional space for your comments, please use the continuation page below.*

## Step 4

*This form may be completed electronically, printed and mailed to:*

Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;

or

*You may e-mail it as an attachment to:*

[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

## Arizona Corporation Commission Public Comment Form

*This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the \_\_\_\_\_ for complaints, inquiries or general inquiries.*

YOUR NAME Charles S. Curtis	DATE 2/1/2010
ADDRESS, CITY, STATE AND ZIP 9933 W LaJolla Cir S <i>Sun City, Az 85351</i>	YOUR PHONE NUMBER (623) 974-4331
DOCKET YOU WISH TO COMMENT ON: Rate Consolidation and Increases	DOCKET NUMBER <i>SW-01303A-09-0343</i> W-01303A-09-0343
CASE OR UTILITY NAME Arizona-American Water Company, Inc.	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS csjc33@hotmail.com	

Proposed Rate increases for Sun City would be excessive as this would result in our being charge double due to the increased water and sewer rates not only for our resident but would also increase the RCSC rates and our RCSC annual Fee. Seniors in Sun City, such as myself are not able to absorb these increases since many of us are on fixed income, such as pensions which do not increase and Social Security which our government failed to increase this year. We seniors in Sun City are beginning to hurt due to the financial squeeze we are being subjected to. Since our water does not require treatment and therefore the cost involved, I feel we are being subjected to an unfair financial burden with Arizona American Water requested rate increase.

Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;

**Cheryl Fraulob**

---

**From:** John Miller [forjohnmiller@gmail.com]

**Sent:** Monday, February 01, 2010 11:00 AM

**To:** kmayes@azcc.gov; gpierce@azcc.gov; skennedy@azcc.gov; pnwman@azcc.gov; rstump@azcc.gov; azrates@amwater.com; Cheryl Fraulob; terry.agosta@subzero.com; dmccarthy@yourwestvalley.com

**Subject:** Sun City Water / Sewer Rate Increase Request

I previously wrote a brief statement to the Corporation Commission opposing the water and sewer rate increase requests which are pending for AZ American Water and Sun City. I actually received a phone call a couple of days later and was quite pleased that my complaint was in some way specifically registered. These rate requests are at the very least well beyond any even unreasonable justification.

I have recently become aware as to why the requests are so large - as apparently AZ American Water wants to consolidate rates and charge different delivery systems for different areas the same rates. As a resident of Sun City - an area with much lower core delivery and service costs than some surrounding areas, I strongly oppose this consolidation and strongly request the Corporate Commission flat out deny consolidation of rates for this area - forcing AZ American Water to do what should be done, and justify the water and sewer rates on Sun City's costs as they stand alone. Consolidating rates does not serve the Sun City consumer and it is your responsibility to serve and protect us from this exact type of action. Each delivery system should support itself based on its costs and uses. Similar systems could perhaps be consolidated if that seems to BEST serve the communities involved. The Sun City residents are the least able to absorb increases in the absolutely outrageous 30 - 40 % range - and they will in fact be nothing less than victims if this is allowed to go through. Furthermore - absolutely NOTHING in the free market could go up this amount and continue to survive. Have any of us had an expense go up 30 or 40 % in one lump sum? If our cable went up this much, we would simply cancel, and you would as well. But of course, this is non-competitive water service we are discussing here. A LARGE portion of the Sun City residences are empty for long periods of time each year, significantly lowering AZ Americans actual sewer costs. Almost no one has lawns or swimming pools using treated drinking water, almost no one runs sprinklers for children to play in on a hot afternoon, almost no one washes their car(s) in the driveway on the weekends.....Sun City is different, and our water and sewer rates should reflect the reality of our City, not be blended in with surrounding areas with different core costs and usage. Finally, you should be aware I moved here - like most of my neighbors, for the stable neighborhood environment, and the low living costs, both of which have remained through the years because the residents spend the time and energy necessary to keep things this way. This rate increase and consolidation is nothing less than an outrage to those years of efforts. Please tell AZ American Water to go back to their office - and that consolidating Sun City's rates with others is not going to happen.

John Miller  
10725 W Wheatridge DR  
Sun City AZ 85373  
623-256-5223

## Cheryl Fraulob

---

**From:** d bottomley [dbottomley@peoplepc.com]  
**Sent:** Monday, February 01, 2010 8:56 AM  
**To:** Cheryl Fraulob  
**Subject:** sun city water increase

To whom concerned,

I am worried about the increase in water rates for Sun City. Some of the residents have been here for some time and cannot afford a large increase in rates. Let me know if there is anything I can do to prevent this.

Respectfully Submitted,

Donald W. Bottomley  
10710 W. Sun City Blvd.  
Sun City, Az. 85351

---

PeoplePC Online  
A better way to Internet  
<http://www.peoplepc.com>

**Cheryl Fraulob**

---

**From:** Barbara Odle [azbarsue41@yahoo.com]  
**Sent:** Monday, February 01, 2010 12:39 PM  
**To:** mailmaster@azcc.gov; kmayes@azcc.gov; mayes-web@azcc.gov; gpierce@azcc.gov; pierce-web@azcc.gov; skennedy@azcc.gov; kennedy-web@azcc.gov; pnnewman@azcc.gov; newman-web@azcc.gov; rstump@azcc.gov; stump-web@azcc.gov; azrates@amwater.com; Cheryl Fraulob  
**Subject:** Public Comment on Rate Consolidation and Increases  
**PUBLIC COMMENT**

Utility Name: Arizona-American Water Co. Inc. Date: 02/01/2010  
Address: 10436 N Conestoga Dr, Sun City Phone: 623-217-9945  
Docket Name: Rate Consolidation and Increases  
Docket Numbers: W-01303A-09-0343 and SW-01303A-09-0343  
Position: Con  
e-mail Address: [azbarsue41@yahoo.com](mailto:azbarsue41@yahoo.com)

The elderly have already taken a big hit with the economy over the past couple of years. Now you are trying to hit us again. Please do not pass this Consolidation and Increase.

**Cheryl Fraulob**

---

**From:** jfbj@aol.com  
**Sent:** Tuesday, February 02, 2010 9:54 AM  
**To:** Cheryl Fraulob  
**Subject:** water rate increase

we are against the rate increase on docket #W-01303A-09-0343 Utility name SW-01303A-09-0343

James & Betty Hoogerwerf  
10749 W Welk Dr  
Sun City Az 85373

Phone number 623 815 1896

Thank you

## Cheryl Fraulob

---

**From:** jkrembs1@juno.com  
**Sent:** Tuesday, February 02, 2010 8:32 PM  
**To:** Cheryl Fraulob

Residential Utility Consumer Office

Utility name: Arizona-American Water Company, Inc.  
Docket Numbers: W-01303A-09-0343 and SW-01303A-09-0343  
RE: Rate consolidation and increases.

Please do not allow Arizona American Water to increase Sun City, Arizona's water rates and/or bundling. The rates were just increased and they are high enough.

Most Sun City residents are seniors and are living on fixed Social Security benefits. As I am sure you know there was no cost of living raises given to the senior on Social Security, yet the majority of the seniors are paying more this year for medical insurance and/or for prescriptions and other medical care.

With inflation running rampant a lot of seniors are losing their homes or having trouble paying their home expenses, food and rising gasoline prices.

Please do not bundle or raise our water prices again. We are struggling already.

Joan Krembs  
9818 Cedar Drive  
Sun City, AZ 85351

**Cheryl Fraulob**

---

**From:** connie myck [cmyck@cox.net]

**Sent:** Wednesday, February 03, 2010 12:19 PM

**To:** Cheryl Fraulob

**Subject:** Rate Increases Arizona-American Water Co. W-01303A-09-0343 & SW-01303A-09-0343

**As a Sun City resident and taxpayer, I wish to add my voice to the opposition of proposed rate consolidation and increases requested by Arizona-American Water Company. The proposed increases will force and unfair burden on residents of this community in an effort to pay for plants and services which will not directly serve or benefit Sun City.**

**As a community of senior citizens living on fixed incomes, these increases will cause financial hardship for those of us least able to afford them in an effort to cover the cost of growth and services in other parts of Arizona-Americans service area. A cost, that I feel should be paid by those most likely to benefit, including the profits of Arizona-Americans shareholders.**

**Cheryl Fraulob**

---

**From:** anne van [annevan@shaw.ca]  
**Sent:** Wednesday, February 03, 2010 10:56 AM  
**To:** azrates@amwater.com  
**Cc:** Cheryl Fraulob  
**Subject:** Sun City water and sewer rates

Hi,

I am writing to say that i strongly oppose the way you plan to increase the water and sewer rates for Sun City. Previously rates have been unique to geographical districts, and now you want to bundle all the districts together. Sun City is a very unique area which should be treated differently as we are a non profit organization that is funded by nearly 30,000 retired people. Sun City residents should not need to pay the extra costs of other geographical areas.

Yours Sincerely,  
Anne van Bastelaere (Sun City home owner)

## Cheryl Fraulob

---

**From:** Sharon Wick [shrnwck@cox.net]  
**Sent:** Wednesday, February 03, 2010 10:55 AM  
**To:** kmayes@azcc.gov; gpierce@azcc.gov; skennedy@azcc.gov; pnnewman@azcc.gov; rstump@azcc.gov; Cheryl Fraulob  
**Subject:** Proposed Sun City Water & Wastewater Rate Consolidation & Increase

Sharon Wick  
9631 W Spanish Moss Lane  
Suncity, AZ 85373  
623-977-8176  
[shrnwck@cox.net](mailto:shrnwck@cox.net)

Utility Name: Arizona-American Water Company, Inc.  
Docket Numbers: W-01303A-09-0343 and SW-01303A-09-0343

Hello,

As a resident of Sun City, I want to add my support to RCSC who oppose the rate consolidation under consideration by the ACC. Living on a fixed income, the proposed rate increase and consolidation of geographical districts will be devastating to me. I'm sure you are aware that there was no increase in Social Security for 2010 and yet living costs for senior citizens continue to rise. Please vote "no" on any proposed increases that will affect the residents of Sun City.

Thank you very much,

Sharon Wick

## **Cheryl Fraulob**

---

**From:** martha mcMahon [martha79@cox.net]  
**Sent:** Wednesday, February 03, 2010 7:35 PM  
**To:** azrates@amwater.com; Cheryl Fraulob  
**Subject:** water consolidation/rate increase

I am ...Martha L. McMahon, 11053 W Pine Hollow Dr, Sun City, AZ 85351, Ph: 623-977-2672

As a resident of Sun City, I am definately AGAINST consolidation! In our little community, we have the best water and want to keep it that way!

If conserving water is as important to others as it is to me, I wonder why the Arizona American Water Company doesn't offer incentives for all their water users thus giving all different ways to cut back which will reflect on usage as well as price increases. We must LEARN how to conserve.....**call a day a week for people to 1. don't use dishwashers, 2. don't wash cars, 3. don't water lawns (so much water is wasted on lawns in the West which includes all the Del Webb communities), 4. offer a credit to all whose useage does not extend beyond a certain amount based perhaps on their lowest bill.....something could be worked out!** m Surely, Arizona American Water company have thoughts about such as this?

Past has shown most people won't often take suggestions....but ....when it comes to "hitting their pocket books" especially in these times - they will listen!

Thank you and I appreciate your consideration.

**Martha L. McMahon**

**Cheryl Fraulob**

---

**From:** Redhatchats@aol.com  
**Sent:** Wednesday, February 03, 2010 3:14 PM  
**To:** Cheryl Fraulob  
**Subject:** Rate Consolidation and Increases

**Utility Name: Arizona-American Water Company, Inc.**  
**Docket Numbers: W-10303A-09-0343 and SW-01303A-09-0343**  
**Re: Rate Consolidation and Increases**

To Whom It May Concern:

I am writing to express my concern about the above-mentioned Rate Consolidation and Increase proposal. I live in Sun City, and this proposal would affect my household two-fold. Not only would the water and sewer rates be increased for my household, the Recreation Centers of Sun City would also have its rates increased. Therefore, the RCSC would have to increase its annual property assessment to Sun City homeowners -- my household again. Please take into consideration the unique situation of Sun City and do not act on the Rate Consolidation and Increase Proposal.

Thank you.

Sincerely,

Beverly Thome  
18222 N. Organ Pipe Drive  
Sun City AZ 85373  
623-977-4022  
[redhatchats@aol.com](mailto:redhatchats@aol.com)

**Cheryl Fraulob**

---

**From:** Elinor Latto [elinorl@cox.net]  
**Sent:** Wednesday, February 03, 2010 2:03 PM  
**To:** Cheryl Fraulob  
**Subject:** Increase in Water & Sewer in Sun City

Dear Sirs:

I would like to protest the proposed increases to Sun City water and sewer rates.

Sincerely,

Elinor Latto  
10802 West Hutton Dr.  
Sun City AZ 85351

Phone: 623-974-0252

## **Cheryl Fraulob**

---

**From:** GARY E HOWARD [garyhoward@juno.com]  
**Sent:** Wednesday, February 03, 2010 2:15 PM  
**To:** Cheryl Fraulob  
**Subject:** AZ American consolidation effort

I am tired of AZ American Water Co. trying to get Sun City to pay for their expansion. This happened when they took over Youngtown Water from the City who could no longer afford to maintain the old substandard water system. They tried to get Sun City to pay for upgrading the pipes.

Please don't let them get away with this ploy'

Gary Howard & Constance Howard  
10362 W. Cameo Drive  
Sun City, AZ 85351  
623-977-28699

## **Cheryl Fraulob**

---

**From:** Bn2az@aol.com  
**Sent:** Thursday, February 04, 2010 9:50 AM  
**To:** Cheryl Fraulob  
**Subject:** Proposed AZ Water bundling & rate increases

Utility Name: Arizona-American Water Company, Inc.  
Docket numbers: W-01303A-09-0343 and SW-01303A-09-0343  
Re: Rate Consolidation and Increases

Please consider the residents of Sun City who are living on Social Security, that didn't get a COLA raise, and now they want to bundle us to help pay for other areas water treatment. That doesn't seem right for us to pay since we pay for ourselves and now they want us to pay for others. We have had many increases in other areas and the water company had a recent increase. Please do not let the rate consolidation and the rate increases get passed. Just one more straw on the camels back which is almost to the breaking point.

Please think of the retired Sun City citizens who are struggling to make ends meet when you consider the bundling and rate increase.

Thank you

Barbara Noesges  
11112 W Nocturne Ct  
Sun City, AZ 85351  
623-876-0743  
[bn2az@aol.com](mailto:bn2az@aol.com)

## Cheryl Fraulob

---

**From:** Tom Roth [tom.roth@sympatico.ca]  
**Sent:** Thursday, February 04, 2010 6:00 AM  
**To:** Cheryl Fraulob  
**Subject:** Sun City water and sewage rates

Residential Utility Consumer Office

Utility Name : Arizona-American Water Company Inc.

Docket Numbers: W-01303A-09-0343 and SW-01303A-09-0343

I am opposed to a water rate increase of 27.7% and sewage rate increase of 40.8%. This is unacceptable would be a very bitter pill to swallow all at once at this time.

Thank You

Tom Roth

11651 N. Thunderbird Rd.

Sun City , AZ.

85351

Phone # 519-360-9498

623-271-8501

Email [tom.roth@sympatico.ca](mailto:tom.roth@sympatico.ca)

**Cheryl Fraulob**

---

**From:** Barbara Kuhn [brkamdg@msn.com]

**Sent:** Sunday, February 07, 2010 4:05 PM

**To:** Cheryl Fraulob

**Subject:** Sun City Water

**TO:** Residential Utility Consumer Office

**FROM:** Mrs. Barbara Kuhn

**SUBJECT:** Water Merger and Increased Fees

As a senior resident of Sun City, I am opposed to the proposal to merge Sun City water with other sources, thus requiring the introduction of chemicals to protect our water from contaminants carried in the poor quality water.

I am also opposed to the proposed fee increase for this activity which will increase the cost of living for Sun City residents in this troubled economy.

Thank you for your attention.

Sincerely,  
Barbara Kuhn

---

Hotmail: Powerful Free email with security by Microsoft. [Get it now.](#)

## Cheryl Fraulob

---

**From:** ethel10207@juno.com  
**Sent:** Sunday, February 07, 2010 11:38 AM  
**To:** Cheryl Fraulob  
**Subject:** RE: AZ-American Water Company, Inc.

I have written the following letter to the members of the AZ Corporation Commission (all 5 of them). Thought you might like a letter, too.

Ethel Sanders

February 7, 2010

Arizona Corporation Commission  
Customer Services Section  
1200 W. Washington Street  
Phoenix, AZ 85007

Utility Name: Arizona- American Water Company, Inc.  
Docket No. W-01303A-09-0343  
SW-01303A-09-0343

RE: Rate Consolidation and Increases

I want to protest the rate increase of the AZ-American Water Company, Inc. on the people of Sun City, AZ. I do not think it fair to consolidate water rates on a regional basis which, no doubt, AZ American will do should their request for an increase be granted. This large increase request is to benefit other water districts not the people of Sun City.

It is not the time to be asking for increases in utilities when people are out of work, on limited incomes and the economy unsettled.

Hopefully, the AZ Corporation Commission will reject the request of the AZ-American Water Company at this time.

Sincerely,

Ethelmae Sanders  
10861 N. Fairway Court East  
Sun City, AZ 85351  
623-974-9652

2/8/2010

## Cheryl Fraulob

---

**From:** ktorgerson@cox.net  
**Sent:** Sunday, February 07, 2010 10:54 AM  
**To:** Cheryl Fraulob  
**Subject:** water and wastewater increase

Kay and Al Torgerson  
10864 N. Fairway Ct. E.  
Sun City, Az 85351  
6239720358  
ktorgerson@cox.net

Arizona-American Water Company, Inc  
Docket Numbers: W-01303A and SW-01303A-090343  
Re: Rate increase and consolidation

We strongly object to the increase, we don't want to help pay for someone else's problems.  
Thank you

## Cheryl Fraulob

---

**From:** Jean Campbell [Jean.Campbell@Shearman.com]  
**Sent:** Tuesday, February 09, 2010 12:58 PM  
**To:** Cheryl Fraulob  
**Cc:** Barbara Smith; Jim Campbell  
**Subject:** FW: AZ water re: Rate Consolidation and increases

**Attachments:** Document.pdf



Document.pdf (43  
KB)

Dear "RUCO", please see attached the public comment I made in opposition to the proposed consolidation of rates for the water and waste water treatment in our district. I oppose this measure as it will not bring any benefit to our district. Thank you for acting on our behalf in this regard. Please let me know if there is anything further I can do.

Jean A. Campbell  
Language Specialist

---

Shearman & Sterling LLP  
599 Lexington Avenue, Rm. 569  
New York, NY 10022  
T +1.212.848.4000 | D +1.212.848.4402 | F + 1.646.848.4402 jean.campbell@shearman.com |  
www.shearman.com

-----Original Message-----

**From:** Jean Campbell  
**Sent:** Tuesday, February 09, 2010 2:55 PM  
**To:** 'azrates@amwater.com'  
**Cc:** Barbara Smith; Jim Campbell  
**Subject:** FW: AZ water re: Rate Consolidation and increases

Dear Mr. McGlothlin and Mr. Broderick, I am forwarding to you the public comment that I made in opposition to the proposal to consolidate water rates. This will not benefit the district our house is in. Thank you.

Jean A. Campbell  
Language Specialist

---

Shearman & Sterling LLP  
599 Lexington Avenue, Rm. 569  
New York, NY 10022  
T +1.212.848.4000 | D +1.212.848.4402 | F + 1.646.848.4402 jean.campbell@shearman.com |  
www.shearman.com

-----Original Message-----

**From:** Jean Campbell  
**Sent:** Tuesday, February 09, 2010 2:51 PM  
**To:** 'mailmaster@azcc.gov'  
**Cc:** 'kmayes@azcc.gov'; 'gpierce@azcc.gov'; 'skennedy@azcc.gov'; 'pnewman@azcc.gov'; 'rstump@azcc.gov'  
**Subject:** FW: AZ water re: Rate Consolidation and increases

Please see my opposition to the proposal to consolidate water rates attached here. Thank you.

Jean A. Campbell  
Language Specialist

---

Shearman & Sterling LLP  
599 Lexington Avenue, Rm. 569  
New York, NY 10022  
T +1.212.848.4000 | D +1.212.848.4402 | F + 1.646.848.4402 jean.campbell@shearman.com |  
www.shearman.com

-----Original Message-----  
From: S&SLLP 5th Floor [mailto:S&SLLP5thFlr@shearman.com]  
Sent: Tuesday, February 09, 2010 10:11 AM  
To: Jean Campbell  
Subject: AZ water

Please open the attached document. This document was digitally sent to you using an HP Digital Sending device.

IRS Circular 230 Disclosure  
Any tax advice contained in this communication is not intended or written to be used, and cannot be used, for the purpose of avoiding tax penalties and is not intended to be used or referred to in promoting, marketing or recommending a partnership or other entity, investment plan or arrangement.

\*\*\*\*\*  
This communication and any attachments may be privileged or confidential. If you are not the intended recipient, you have received this in error and any review, distribution or copying of this communication is strictly prohibited. In such an event, please notify us immediately by reply email or by phone (collect at 212-848-4000) and immediately delete this message and all attachments.

Shearman & Sterling LLP is a limited liability partnership organized in the United States under the laws of the State of Delaware, which laws limit the personal liability of partners.

# Arizona Corporation Commission Public Comment Form

## Step 1

*This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.*

## Step 2

YOUR NAME Jean Campbell	DATE 2/9/2010
ADDRESS, CITY, STATE AND ZIP 19813 N. Turquoise Hills Drive, Sun City, AZ 85373-1042	YOUR PHONE NUMBER (212) 848-4402
DOCKET YOU WISH TO COMMENT ON: Rate Consolidation and Increases	DOCKET NUMBER W-01303A-09-0343; SW-01303A-09-0343
CASE OR UTILITY NAME Arizona-American Water Company, Inc.	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS jcampbell@shearman.com	

## Step 3

ENTER YOUR COMMENTS HERE:

I oppose the consolidation of water districts because it will result in higher expense for our district without providing any real benefit. I also understand that this measure will block potential assistance to mitigate any increases needed to treat the water, if those should become necessary at some point in the future.

*If you need additional space for your comments, please use the continuation page below.*

## Step 4

*This form may be completed electronically, printed and mailed to:*  
 Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
 Phoenix, Arizona 85007;  
 or

*You may e-mail it as an attachment to:*  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

**Cheryl Fraulob**

---

**From:** Don & Norma [nordon28@cox.net]  
**Sent:** Tuesday, February 09, 2010 9:53 AM  
**To:** mailmaster@azcc.gov; kmayes@azcc.gov; gpierce@azcc.gov; skennedy@a.gov;  
pnewman@azcc.gov; rstump@azcc.gov; azrates@amwater.com; Cheryl Fraulob  
**Subject:** E-mailing: azcc.gov comment form  
**Attachments:** azcc.gov comment form.jpg

Your message is ready to be sent with the following file or link attachments:  
azcc.gov comment form

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.

# Arizona Corporation Commission Public Comment Form

## Step 1

*This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.*

## Step 2

<b>YOUR NAME</b> Donald & Norma Bordan	<b>DATE</b> 2/9/2010
<b>ADDRESS, CITY, STATE AND ZIP</b> 10118 W Candlewood Dr., Sun City, AZ 85351	<b>YOUR PHONE NUMBER</b> (623) 977-1951
<b>DOCKET YOU WANT TO COMMENT ON:</b> W-01303A-09-0343 & SW-01303A-09-0343	<b>DOCKET NUMBER</b>
<b>CASE OR UTILITY NAME</b> Arizona-American Water Company Inc.	<b>YOUR POSITION ON THE DOCKET</b> PRO <input type="radio"/> CON <input type="radio"/> OTHER <input checked="" type="radio"/>
<b>YOUR E-MAIL ADDRESS</b> nordon28@cox.net	

## Step 3

**ENTER YOUR COMMENTS HERE**

We oppose the Arizona-American Water Company request for a permanent revenue increase for Sun City water and sewer of 27.7% and 40.8% respectfully. We specifically protest the recommendation that the rate structures be made "regionally". All that does is make the areas that are economically operational pay additional moneys for other areas that cost more to operate.

Sun City is primarily comprised of retired residents, most with limited financial resources. It's time for everyone, including businesses, to be more frugal and avoid unnecessary increases in expenditures.

*If you need additional space for your comments, please use the continuation page below.*

## Step 4

*This form may be completed electronically, printed and mailed to:*  
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;

or

*You may e-mail it as an attachment to:*  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)