

SW-01428A-09-0103
W-01427A-09-0104
W-01427A-09-0116
W-01427A-09-0120

ORIGINAL



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 84046

Date: 12/30/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Scott & Renee Last: Conner

Account Name: Scott & Renee Conner

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Litchfield Park

CBR:

State: AZ Zip: 85340

is:

Utility Company: Liberty Water-Litchfield Park Service Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

From: Renee Conner [REDACTED]
Sent: Monday, December 28, 2009 6:59 PM
To: Bradley Morton; rrsaco@yahoo.com
Subject: Liberty Water rate increase

RECEIVED
2009 DEC 30 A 10:01
Arizona Corporation Commission
Budget Control

Dear Mr. Morton,

Thank you for bringing our concerns about Liberty Water's pending rate increase that will affect the citizens of Litchfield Park before the Corporation Commission.

We have been informed that the last rate increase by Litchfield Park Service Company was 8 years ago. That being said, they are requesting a 116% increase, this equates to 14.5% per year. This does not equate to any increase in population, line extensions, documented maintenance to existing system, or any plans for future maintenance. From the research we have been able to do, it appears that Litchfield Park residents already pay approximately double what other areas pay for water.

We ask Liberty Water to explain the reasoning behind such a drastic increase. I appears that LPSCO was remiss in maintaining accurate financials or Liberty Water will be an extremely profitable business at our expense.

Thank you for taking our concerns about this drastic increase into consideration,

Scott and Renee Conner
[REDACTED]
Litchfield Park, AZ 85340
[REDACTED]

Arizona Corporation Commission

DOCKETED

DEC 30 2009

DOCKETED BY

[Signature]

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed

End of Comments

Date Completed: 12/30/2009

Opinion No. 2009 - 84046

[REDACTED]

[REDACTED]