

SW. 01428A-09-0103  
W. 01427A-09-0104

W. 01427A-09-0116  
W. 01427A-09-0120

ARIZONA CORPORATION COMMIS  
UTILITY COMPLAINT FORM



Investigator: Jenny Gomez

Phone: [REDACTED]

Fax: ([REDACTED])

Priority: Respond Within Five Days

**ORIGINAL**

Opinion No. 2009 83818

Date: 12/16/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Betty Ann R. Last: Fromm

Account Name: Betty Ann R. Fromm

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Goodyear

CBR:

State: AZ Zip: 85395

is:

Utility Company: Liberty Water-Litchfield Park Service Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

\*\*\*\*DOCKET NUMBERS SW-01428A-09-0103, W-01427A-09-0104, W-01427A-09-0116, W-01427A-09-0120\*\*\*\*

REFERENCE: Liberty Water-Litchfield Park Service Company

Dec-14,2009

Arizona Corporation Commission  
1200 W. Washington St.  
Phoenix, Az. 85007

Arizona Corporation Commission  
**DOCKETED**

DEC 23 2009

DOCKETED BY [Signature]

RECEIVED  
2009 DEC 23 A 9:57  
AZ CORP COMMISSION  
DOCKET CONTROL

To Whom It May Concern:

Please explain to me how a company can want and expect to receive a 100% hike rate in one year as Liberty Water is wanting.

My husband and I are senior citizens. He is disabled and can not work. I work part-time 3 days a week, and this is a struggle as I have bad knees and bad feet. We live on a budget, as most seniors do. Our Soc. Security will not increase this year. Our pensions will not increase, My Health Insurance will increase by \$70 a month. From where will I pull a 100% increase in my water bill???? Will we stop taking showers? Do not flush the toilet? Do not wash out the jars we recyle? Do not drink water??? Any if we use no water, the rate will still be up.

If this rate increase is approve, you will be hurting many people, especially the older generation, who have fought hard to give this country what they enjoy today.

Please think long and hard about this rate increase. Thank you for your attention to this matter.

**ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM**

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Betty Ann R. Fromm

[REDACTED]  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

\*\*\*\*DOCKET NUMBERS SW-01428A-09-0103, W-01427A-09-0104, W-01427A-09-0116, W-01427A-09-0120\*\*\*\*

REFERENCE: Liberty Water-Litchfield Park Service Company

Noted and filed in Docket Numbers by Trish Meeter

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\*End of Comments\*

**Date Completed: 12/18/2009**

**Opinion No. 2009 - 83818**

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