



NEW APPLICATION



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AZ CORP COMMISSION
DOCKET CONTROL

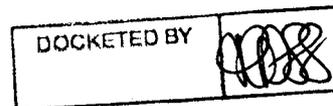
Arizona Corporation Commission
DOCKETED

OCT 14 2009

October 7, 2009
Via Overnight Delivery

Docket Control Center
Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 85007-2927

T-04151A-09-0491



RE: Operator Services Tariff Revision for **Custom Teleconnect, Inc., AZ Tariff No. 1**

Docket Control:

Enclosed for filing please find the original and one (1) copy of the revised tariff pages submitted on behalf of Custom Teleconnect, Inc. for Arizona Tariff No. 1. This filing revises text for Institutional Operator Assisted Calling, introduces billing increments to *11 Service; *11 Service Option 2; and adjusts the address for the Company. The Company respectfully requests an effective date of November 7, 2009.

The following pages are included:

1 st Revised Page 1	Updates Title Page with new address
4 th Revised Page 2	Updates Check Sheet
1 st Revised Page 15	Updates new address for Complaint contact
1 st Revised Page 33	Revises text for Institutional Operator Assisted Calling
2 nd Revised Page 34	Increases Billing Cost Recovery Fee, introduces billing increments to *11 Service, and introduces *11 Service Option 2

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it in the enclosed, self-addressed, and stamped-envelope that is provided for this purpose. Any questions you may have regarding this filing may be directed to me at 407-740-8575 or via email to mbyrnes@tminc.com. Thank you for your assistance.

Sincerely,

Monique Byrnes
Consultant to Custom Teleconnect, Inc.

MB/rg
Enclosure

cc: M. Cauton - Custom Teleconnect
file: CTI - OSP AZ
tms: AZo0902

**TARIFF SCHEDULES APPLICABLE TO
ALTERNATIVE OPERATOR SERVICES
NAMING
RATES, RULES AND REGULATIONS
GOVERNING OPERATIONS OF
CUSTOM TELECONNECT, INC. ("CTI")**

6242 West Desert Inn Road
Las Vegas, Nevada 89146
Telephone: (702) 368-3324
Facsimile: (702) 368-0363
Toll-Free: (800) 672-9080

(T)
(T)

Issued: October 8, 2009
By:

Vicki Crowder - President
6242 West Desert Inn Road (T)
Las Vegas, Nevada 89146 (T)

Effective: November 7, 2009

AZo0902

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION	
1	1 st Rev.	*	21	Original	
2	4 th Rev.	*	22	Original	
3	Original		23	Original	
4	Original		24	Original	
5	Original		25	Original	
6	Original		26	Original	
7	Original		27	Original	
8	Original		28	2 nd Rev.	
9	Original		29	Original	
10	Original		30	Original	
11	Original		31	1 st Rev.	
12	Original		32	Original	
13	Original		33	1 st Rev.	*
14	Original		34	2 nd Rev.	*
15	1 st Rev.	*			
16	Original				
17	Original				
18	Original				
19	Original				
20	Original				

* - indicates those pages included with this filing

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AZo0902

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.16 Complaint Procedures

Customer complaints and inquiries regarding their bills may be directed to the toll-free number provided by the billing agent on the bill. In addition, inquiries and complaints may also be directed to:

Customer Service Manager
Custom Teleconnect, Inc.
6242 West Desert Inn Road
Las Vegas, Nevada 89146
Telephone: (702) 368-3324
Facsimile: (702) 368-0363
Toll-Free: (800) 672-9080

(T)
(T)

If not satisfied with the Company's response, Customers may contact:

Consumer Service Section
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007
Telephone: (602) 542-4251

SECTION 6 - PRICE LIST, (CONT'D.)

6.3 Institutional Operator Assisted Calling

6.3.1 Local and IntraLATA Rates and Charges

A. Usage Charges:

Local Message Charge: \$0.50

IntraLATA Per Minute Rate

(T)

Mileage	DAY	EVENING NIGHT/WEEKEND
	Per Min.	Per Min.
All	\$0.2500	\$0.2500

B. Per Call Service Charges:

Collect: \$2.30

6.3.2 InterLATA Rates and Charges

A. Usage Charges:

Mileage	DAY		EVENING		NIGHT/WEEKEND	
	Initial 1st Min.	Add'l Min.	Initial 1st Min.	Add'l Min.	Initial 1st Min.	Add'l Min.
1-10	\$0.3000	\$0.1700	\$0.2100	\$0.1300	\$0.1800	\$0.1100
11-22	\$0.4000	\$0.2200	\$0.2800	\$0.1600	\$0.2300	\$0.1300
23-55	\$0.4500	\$0.2700	\$0.3100	\$0.1900	\$0.2500	\$0.1600
56-124	\$0.5200	\$0.3300	\$0.3500	\$0.2300	\$0.2900	\$0.1900
125-292	\$0.5300	\$0.3600	\$0.3500	\$0.2500	\$0.2900	\$0.2100
293-Over	\$0.5800	\$0.3800	\$0.3900	\$0.2600	\$0.3300	\$0.2200

B. Per Call Service Charges:

Collect: \$2.30

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SECTION 6 - PRICE LIST, (CONT'D.)

6.4 Non-Subscriber Surcharge

Per Call Charge: \$1.99

6.5 *11 Service

Calls are not mileage or time-of-day sensitive. (T)

Aggregators may select from the following billing increments: (N)

- | | | | |
|----|----------------------------|------------------------------|-----|
| 1. | Initial period: 1 minute; | Additional period: 1 minute | |
| 2. | Initial period: 3 minutes; | Additional period: 1 minute | |
| 3. | Initial period: 3 minutes; | Additional period: 3 minutes | |
| 4. | Initial period: 6 minute; | Additional period: 6 minutes | (N) |

6.5.1 Option 1 (T)

Rate per minute: \$0.89

Rate per call: \$4.99

Property Surcharge per call: \$1.00 (R)

6.5.2 Option 2 (N)

Rate per minute: \$1.15

Rate per call: \$7.50

Property Surcharge per call: \$1.00 (N)