

E. 01345A. 08. 0172

ORIGINAL

ARIZONA CORPORATION COMMI



0000103042

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 81985

Date: 9/23/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Mike Last: Hann

Account Name: Mike Hann Home: (000) 000-0000

Street: n/a Work:

City: n/a CBR: [REDACTED]

State: AZ Zip: n/a is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Referred from Chairman Mayes' Office Docket No. E-01345A-08-0172

From: mike hann [REDACTED]
Sent: Monday, September 21, 2009 8:48 AM
To: newmwn-web@azcc.gov; Pierce-Web; Kennedy-Web; Mayes-WebEmail; Stump-Web
Subject: 1000 ft law

APR 23 2009
SEP 23 2009
DOCKET CONTROL

I am writing because I have read in the paper the Az.CC is going to rethink letting utility companies run the first 1000 feet at no cost to the owner. I understand making big developers pay to run lines on big developments. However this change made in 2007 where everybody pays for every foot has created a lot of hardship on individual land owners that want to build who bought their land when the utilities would run the first 1000 feet. I beleive it was an unintended consequence and I hope you will rectify the consequence and change the law or rule back to the first 1000 feet. We bought land north of Ash Fork a few years ago with the intent to build after retirement and paid a premium because the land was within a thousand feet of APS lines. Now it is to costly to run electricity and the land has lost the value it had before the change in 2007. Your consideration would be greatly appreciated. Yours Truly Mike Hann

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

RECEIVED
2009 SEP 25 A 9:44
AZCC COMMISSION
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

9/23

Dear Mr. Hann,

Your email has been referred to me from the Office of Chairman Mayes. I have docketed your comments with Docket Control Division of the Arizona Corporation Commission and made them a part of the current rate case.

Staff appreciated the time you have taken to comment on the issues.

Sincerely,

Trish Meeter
Arizona Corporation Commission
Consumer Analyst
Utilities Division


End of Comments

Date Completed: 9/23/2009

Opinion No. 2009 - 81985

E 01345A-08-0172

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion

No. 2009 - 81919

Date: 9/21/2009

Complaint Description:

08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Richard A. Last: Youngs

Account Name: Richard A. Youngs

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Yuma

CBR:

State: AZ Zip: 85365

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No E 01345A-09-0172

From: Richard Youngs [REDACTED]
Sent: Saturday, September 19, 2009 7:33 PM
To: Bradley Morton
Subject: Docket #E-01345A-08-0172

Mr. Morton:

Thank you for returning my call yesterday. Here is the email I was unable to transmit on the AZCC website on 9/16:

Last June 12 the commission approved a 7.87 % rate increase for APS. Now they are back asking for another 5.2 %. In August our electric bill was \$277. Such increases will drive such a bill to \$315 overall. We set our home A/C at 82° and use fans. We have energy-saver lighting. We maximize off-peak electrical use, and we have energy-saver appliances.

Another local Yuma utility has applied for a 218% increase in their fees;

Gas prices have risen \$.25/gal in the last two months. Gas is a major portion of our budget;

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Congress has refused ANY cost-of-living increase for Social Security recipients for the next two years (!);
[REDACTED]

The current recession has cost millions of Americans, including retirees, huge portions of their savings/retirement funds. We cannot afford to retire;

Overall US unemployment is at an overall national high of 16%, and rising for another 6-8 months. Our family has already lost one job;

[REDACTED]
On various occasions over the last five years APS has been cited by the NRC for multiple operating safety violations at their Palo Verde nuclear facility. After a quarter-century they can't get it right - and keep it that way?

Arizona has been known as a major retirement center. The continuation of those circumstances noted above, coupled with egregious government and business practices is bringing that distinction to an end. Look at the downturn in snowbird activity from 2007.
[REDACTED]

It is time for APS stock holders and more prudent APS management practices to absorb the bulk of company operating and expansion costs rather than pass those burdens on to a public that is hard-pressed to keep their noses above water now.
[REDACTED]

Cumulatively these conditions have reached critical mass and can no longer be passed-off blindly to the tax-paying public. We urge the commission to reject the E-01345A-08-0172 request.

Thank you,

Mr & Mrs Richard A. Youngs

[REDACTED]
Yuma, AZ 85365
[REDACTED]

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed
End of Comments

Date Completed: 9/21/2009