

SW-20445A-09-0077

W-20446A-09-0080

W-02451A-09-0078

W-02450A-09-0081

W-01732A-09-0079

W-01212A-09-0082

ARIZONA CORPORATION COMMIS

ORIGINAL

UTILITY COMPLAINT FORM



0000102971

Investigator: Carmen Madrid

Phone: [REDACTED]

Priority: Respond Within Five Days

47
CD

Opinion No. 2009 81937

Date: 9/21/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Ray and Dolores Last: Higdon

Account Name: Ray and Dolores Higdon

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Maricopa

CBR: [REDACTED]

State: AZ Zip: 85009

is: Cellular

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

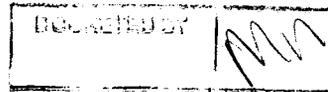
Arizona Corporation Commission

DOCKETED

18 Sept. 2009

SEP 23 2009

Arizona Corporation Commission
Utilities Division
1200 W. Washington St.
Phoenix, Az. 85007-2996



RECEIVED
2009 SEP 23 A 11:41
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Ref: Proposed Water Rate increase.

Docket numbers:

SW-20445A-09-0077 W-02451A-09-0078 W-01732A-09-0079
W-20446A-09-0080 W-02450A-09-0081 W-01212A-09-0082

Sirs,

We are homeowners in Cobblestone Farms Community and have become aware of the proposed Water Rate increase.

We strongly oppose increases of the unsurmountable rates proposed!

With the economy in the condition in which it is, we feel the proposed rate increases are unthinkable and completely out of line.

We strongly suggest the proposed rate increases be completely cancelled at this time.

We would appreciate a response to our correspondence.

Sincerely,
Ray and Dolores Higdon

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

[REDACTED]
Maricopa, Az 85239

[REDACTED] Cell: [REDACTED]

Cc: Cobblestone Farms Homeowners Assoc
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

9/21/09 I left a voicemail stating that the opinion had been received and that it will become part of the permanent file. Distribution will be made to Commissioners and staff members. I left my name and telephone number if they wanted to contact me. Closed

Filed in Docket No. SW-20445A-09-0077; W-02451A-09-0078; W-01732A-09-0079;
W-20446A-09-0080; W-02450A-09-0081; W-01212A-09-0082
End of Comments

Date Completed: 9/21/2009

Opinion No. 2009 - 81937

SW-20445A-09-0077
W-02451A-09-0078
W-01732A-09-0079

W-20446A-09-0080
W-02450A-09-0081
W-01212A-09-0082

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 81962

Date: 9/22/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Edgar & Jo Ann Last: Cannon

Account Name: Edgar & Jo Ann Cannon

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Maricopa

CBR: [REDACTED]

State: AZ Zip: [REDACTED]

is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

*****DOCKET NO. SW-20445A-09-0077, W-02451A-09-0078, W-01732A-09-0079, W-20446A-09-0080, W-02450A-09-0081, W-01212A-09-0082*****

REFERENCE: Global Water-Santa Cruz Water Company

From: Jo Ann Cannon [mailto:[REDACTED]]
Sent: Friday, September 18, 2009 1:50 PM
To: Utilities Div - Mailbox
Subject: global water rate increase

This correspondence relates to docket numbers

SW-20445A-09-0077
W-02451A-09-0078
W-01732A-09-0079
W-20446A-09-0080
W-02450A-09-0081
W-01212A-09-0082

Edgar and Jo Ann Cannon homeowners at 44222 W. High Desert Trail Maricopa ,Arizona request that you deny the rate hike requested by Global Water for the following reasons;

1. Our rates are already higher than most or all cities around us.
2. We feel the company should be bought out by the city of Maricopa because;
 - a. They blame the post office for not receiving bills and notices of shut off intent.
 - b. The minimum bill is 60.00 plus. This is too high.
 - c. Our homes have been devalued by one half at least. This proposed rate will make it even harder to market

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

our property.

d. Global waters investment in future building sites should not impact our water rates today.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

9/22/09 *****DOCKET NO. SW-20445A-09-0077, W-02451A-09-0078, W-01732A-09-0079, W-20446A-09-0080, W-02450A-09-0081, W-01212A-09-0082*****

REFERENCE: Global Water-Santa Cruz Water Company

Opinion noted and file in Docket No's by Carmen Madrid

September 22, 2009

RE: Global Water-Santa Cruz Water Company

Dear Mr & Ms Cannon:

Your email regarding the Global Water-Santa Cruz Water Company ("GLOBAL WATER") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the ("GLOBAL") application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 535-0148.

Sincerely,

Jenny Gomez
Consumer Analyst
Utilities Division
End of Comments

Date Completed: 9/22/2009

Opinion No. 2009 - 81962
