

W-03551A-09-0205



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ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 81779

Date: 9/14/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Holly Last: Alimissis

Account Name: Holly Alimissis

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Littlefield

CBR:

State: AZ Zip: 86432

is:

Utility Company: Virgin Mountain Utilities Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

9/11

Customer left voice message in opposition to the proposed reate increase for Virgin Mountain Utility Co. She states the area is low income residents on Soc. Sec., the owner is heartless and is cheating and taking money for himeslf. Contact with the company is met with rudeness.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docket no. W-03551A-09-0205.

Will docket once company info is entered into database.

End of Comments

RECEIVED
2009 SEP 23 A 11:26
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Date Completed: 9/14/2009

Opinion No. 2009 - 81779

ARIZONA CORPORATION COMMISSION

DOCKETED

SEP 23 2009

DOCKETED BY [Signature]

W-03551A-09-0205

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM RECEIVED

Investigator: Trish Meeter

Phone: [REDACTED] 23 A Fax: [REDACTED]

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2009 81780

Date: 9/14/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Christine Last: Poreta

Account Name: Christine Poreta Home: [REDACTED]

Street: [REDACTED] Work:

City: Littlefield CBR:

State: AZ Zip: 86432 is:

Utility Company: Virgin Mountain Utilities Company

Division: Water

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

9/10
Customer is opposed to any rate increase. The area is depressed , there are no jobs in this hard hit area.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

will docket once co info is in UCF>

W-03551A-09-0205
End of Comments

Date Completed: 9/14/2009

Opinion No. 2009 - 81780