

SW.01428A.09.0103
W.01427A.09.0104



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ARIZONA CORPORATION COMMISSION

ORIGINAL

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]
2009 SEP 18 P 4:50

Priority: Respond Within Five Days

Opinion No. 2009 81451

Date: 8/25/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Nancy Last: Van Pelt

Account Name: Nancy Van Pelt Home: (000) 000-0000

Street: [REDACTED] Work: [REDACTED]

City: Goodyear CBR: [REDACTED]

State: AZ Zip: [REDACTED] is: E-Mail

Utility Company: Litchfield Park Service Company

Division: Water

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

REFERRED FROM THE HEARING DIVISION:
Docket #s SW-01328A-09-0103 and W-01427A-09-0104.

From: nancy van pelt [mailto:[REDACTED]]
Sent: Monday, August 24, 2009 8:36 PM
To: Hearings Division
Subject: Emailing: public_comment.pdf

Dear Commission,

Attempting to email this form was difficult and there were no emailing instructions as indicated on the Public Notice I received.

I hope this reaches you. Please confirm.

Thanks,

Nancy

Nancy Van Pelt
[REDACTED]

Arizona Corporation Commission
DOCKETED
SEP 18 2009

-----8/31/09 Email from Customer:-----

DOCKETED BY [Signature]

From: nancy van pelt [mailto:[REDACTED]]
Sent: Sunday, August 30, 2009 3:15 PM
To: Guadalupe Ortiz
Subject: Az Corp commission input

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Dear Lupe,

Thank you for inviting me to email my input regarding the proposed increase to LPSCO water rates.

Docket #s SW-01328A-09-0103 and W-01427A-09-0104.
Litchfield Park Service Company

My address:

[REDACTED]
Goodyear AZ 85395

My Comments: (CON)

As a LPSCO customer I oppose the proposed rate increases for water and wastewater services. The amount of increase being requested is simply astounding and its impact on customers would be a hardship.

However, if LPSCO makes a valid case to the Corporation Commission for recovering the costs of investing in infrastructure, I would favor an increase gradually implemented over 3-5 years.

Thank you,
Nancy

Nancy Van Pelt
[REDACTED]

End of Complaint

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

8/25/2009 @4:05PM - Left Message - Called customer, left my name, number and requested a return call in regard to the attempted opinion she sent to our office.

8/26/2009 Received a Voicemail Message from customer in regard to the opinion she attempted to send the Commission.

8/27/09 @1:05pm - Left Message - Called customer, advised that I am returning her call. Left my name, number and also provided my email address so customer may email any comments she would like applied to her opinion.

8/31/09 - @3:03pm - Left Message - Called customer, advised that her opinion has been made part of the record and will be docketed with Docket Control. Left my name, number and welcomed the customer to call me if she has any questions related to this matter. CLOSED.

End of Comments

Date Completed: 9/10/2009

Opinion No. 2009 - 81451
