

WS-02676A-09-0257



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ORIGINAL

ARIZONA CORPORATION COMM  
UTILITY COMPLAINT FORM

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CO

**Investigator:** Richard Martinez

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No.** 2009 81700

**Date:** 9/10/2009

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

RECEIVED  
2009 SEP 14 P 2: 20  
ARIZONA CORPORATION  
DOCKET CONTROL

**Complaint By:** **First:** Clariza M. **Last:** Barron

**Account Name:** Clariza M. Barron

**Home:** [REDACTED]

**Street:** [REDACTED]

**Work:**

**City:** Rio Rico

**CBR:** [REDACTED]

**State:** AZ **Zip:** 85648

**is:** E-Mail

**Utility Company:** Rio Rico Utilities Inc.

**Division:** Water

**Contact Name:** [REDACTED]

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

(Docket No. WS-02676A-09-0257)

I currently pay approximately \$28 a month for water services. I am cautious about how much water I consume and try not to waste it. If this ridiculous rate increase or 111% goes into effect, my bill will more than double to approximately \$58 a month.

This is not the time for this rate increase. My family can barely cover all our bills at the time. My husband lost his permanent construction job last year. Luckily, he found another job in produce: however, he was laid off in July. He was unemployed until last week, when he was hired part-time at a home improvement store. His income is at least 29% less than last year, but our bills remain the same or have increased (none have decreased, of course).

I find it insulting that this company would have the nerve to request a 111% rate increase in these tough times. 25% would be more reasonable. Couldn't they have asked for it in steps, spanning a year or more? Additionally, the water service is constantly shut off or interrupted due to faulty equipment. Rio Rico Utilities should improve this before requesting such an extreme increase in their utility revenues. They are manipulating us by using a basic need, such as water.

I am fervently against this rate increase and I will make sure that I tell as many of my neighbors as possible to take action to protect their livelihoods.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Arizona Corporation Commission  
DOCKETED

SEP 14 2009

DOCKETED BY [Signature]

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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I emailed this OPINION to Trish Meeter @ ACC Phoenix Office to have this docketed towards Rio Rico Utilities Inc. -(Docket No. WS-02676A-09-0257). FILE CLOSED.

\*End of Comments\*

**Date Completed: 9/10/2009**

**Opinion No. 2009 - 81700**

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