

E. 01345A-08-0172

ORIGINAL



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 81621

Date: 9/2/2009

Complaint Description: 08E Rate Cases Items - In Favor
N/A Not Applicable

Complaint By: First: Bill Last: Burkett

Account Name: Bill Burkett

Home: (000) 000-0000

Street: [REDACTED]

Work: [REDACTED]

City: Mayer

CBR: [REDACTED]

State: AZ Zip: 86333

is: [REDACTED]

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

*****DOCKET NO. E-01345A-08-0172*****

REFERENCE ARIZONA PUBLIC SERVICE COMPANY

I encourage the commission to continue the current policy of requiring new APS customers to pay for their own extensions of power lines. My reasons for this are the same as I'm sure have been expressed many times:

It is unfair to expect all APS customers to pay for expensive power line extensions that benefit only a few. We should be encouraging new homes to be built in already-developed areas.

Thank you.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

*****DOCKET NO. E-01345A-08-0172*****

REFERENCE ARIZONA PUBLIC SERVICE COMPANY

Opinion noted and filed in Docket No. E-01345A-08-012 by Trish Meeter

DOCKET CONTROL

2009 SEP - 8 PM 4: 38

RECEIVED

9/2/09 EMAILED SENT TO CONSUMER :

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Dear Mr. Burkett:

Your email regarding the Arizona Public Service Company ("APS") line extensions case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the ("APS") application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 535-0148.

Sincerely,

Jenny Gomez
Consumer Analyst
Utilities Division
End of Comments

Date Completed: 9/2/2009

Opinion No. 2009 - 81621
