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ORIGINAL

ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM

47
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Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 81585

Date: 9/1/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: James Last: Cunningham

Account Name: James Cunningham Home: (000) 000-0000

Street: [REDACTED]

Work:

City: n/a

CBF: [REDACTED]

State: AZ Zip: n/a

is:

Utility Company: Lazy C Water Service

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

8/28

Customer notification does not include docket number or current or proposed rate attachments.

For my average monthly bill Lazy C charges 2 1/2 times what Tucson Water does. Current monthly meter rates are already 3-4 times what Tucson Water charges. A 1" meter is \$35.63 with Lazy C and only \$10.38 with Tucson Water. I only have a 1" meter for fire sprinklers.

Rates for water service are also higher than Tucson water but not as unreasonable.

My bill averages \$50.00/month (4840 gallons) -- most of this is for the meter charge since I don't use much water. The use charge is less than \$15.00. With Tucson water the charge would be \$10.38 for the meter and less than \$10.00 for water.

I believe that low use customers are penalized. The meter charge should be lower, but the rate could go up a little for high use customers.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docketed

End of Comments

Arizona Corporation Commission
DOCKETED

SEP - 2 2009

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2009 SEP - 2 P 3: 2

RECEIVED

Date Completed: 9/1/2009

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