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AZ CORP COMMISSION
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August 31, 2009

Steven Olea
Director, Utilities Division
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

Re: Docket Nos. G-04204A-06-0463, G-04204A-06-0013 and
G-04204A-05-0831, Decision No. 70011

Mr. Olea,

Pursuant to Decision No. 70011 (November 27, 2008) UNS Gas, Inc. ("UNS Gas") is required to submit semi-annual Demand-Side Management ("DSM") program progress reports on March 1st and September 1st of each year in accordance with Commission Staff's recommendations. Enclosed please find UNS Gas' Semi-Annual DSM Program Progress Report for the reporting period of January 1, 2009 through June 30, 2009. The marketing materials for the reported DSM programs are being filed directly with Commission Staff on the attached CD.

Also enclosed is an additional copy that the Company requests you date-stamp and return in the self-addressed, stamped envelope for our files.

If you have any questions, please contact me at (520) 884-3680.

Sincerely,

Jessica Bryne
Regulatory Services

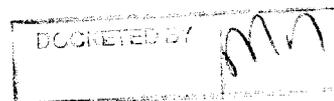
Enclosures: Report and CD

cc: Docket Control, ACC (w/o CD)
Julie McNeely-Kirwan, ACC (with CD)
Compliance, ACC (w/o CD)
Shannon Kanlan, ACC (w/o CD)

Arizona Corporation Commission

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UNS Gas, Inc.

Semi-Annual Demand-Side Management
Programs Progress Report

January through June 2009

UNS GAS, INC.

SEMI-ANNUAL DSM PROGRESS REPORT FOR THE PERIOD: January through June 2009

This progress report includes the following information for all UNS Gas, Inc. ("UNS Gas") Demand-Side Management ("DSM") Programs that were in place from January through June 2009 including programs for residential, non-residential, and low-income customers:

- Brief description of the program;
- Program modifications;
- Program goals, objectives, and savings targets;
- Programs terminated;
- Levels of participation;
- Description of evaluation and monitoring activities and results;
- kW, kWh, and therm savings;
- Problems encountered and proposed solutions;
- Costs incurred during the reporting period disaggregated by type of cost, such as administrative costs, rebates, and monitoring;
- Findings from all research projects; and
- Other significant information.

A summary detailing DSM Program expenses for January through June 2009 is provided in Table 1. Program savings benefits are provided in Table 2. Lifetime Environmental benefits are provided in Table 3. Program savings and expenses since program inceptions are provided in Table 4.

UNS GAS, INC.

SEMI-ANNUAL DSM PROGRESS REPORT FOR THE PERIOD:
January through June 2009

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UNS GAS, INC.

SEMI-ANNUAL DSM PROGRESS REPORT FOR THE PERIOD: January through June 2009

Table 1

DSM PROGRAM EXPENSES: JANUARY – JUNE 2009

DSM Program	Rebates & Incentives	Training & Technical Assistance	Consumer Education	Program Implementation	Program Marketing	Planning & Admin	Program Total Cost
Residential Programs							
Low-Income Weatherization	\$ 48,869	\$ 3,183	\$ -	\$ 4,095	\$ -	\$ 2,640	\$ 58,787
Energy Smart Homes	\$ 3,200	\$ 762	\$ 625	\$ 60,469	\$ 10,386	\$ 3,051	\$ 78,492
Efficient Home Heating	\$ 33,050	\$ 1,905	\$ 3,014	\$ 12,755	\$ 3,661	\$ 1,760	\$ 56,145
Total for Residential Programs	\$ 85,119	\$ 5,849	\$ 3,639	\$ 77,319	\$ 14,047	\$ 7,450	\$ 193,424
Commercial Programs							
C&I Facilities Gas Efficiency	\$ -	\$ -	\$ 625	\$ 15,247	\$ -	\$ 2,919	\$ 18,790
Total for Commercial Programs	\$ -	\$ -	\$ 625	\$ 15,247	\$ -	\$ 2,919	\$ 18,790
Segment Totals	\$ 85,119	\$ 5,849	\$ 4,264	\$ 92,565	\$ 14,047	\$ 10,369	\$ 212,214
Program Costs							\$ 212,214
Measurement, Evaluation & Research (MER)							\$ 35,980
TOTAL							\$ 248,193

Definitions

Rebates & Incentives – Includes dollars that go toward customer rebates and incentives and installation of low-income weatherization.

Training and Technical Assistance – Includes all dollars used for energy efficiency training and technical assistance.

Consumer Education – Includes dollars used to support general consumer education about energy efficient improvements.

Program Implementation – Program delivery costs associated with implementing programs including implementation contractor labor and overhead costs, as well as other direct program delivery costs.

Program Marketing – Includes all expenses related to marketing programs and increasing DSM consumer awareness (direct program marketing costs as opposed to general consumer education).

Planning and Administration – Costs to plan, develop and administer programs including management of program budgets, oversight of the RFP process and implementation contractors, program development, program coordination, and general overhead expenses.

Measurement, Evaluation, and Research (“MER”) – These activities identify current baseline efficiency levels and the market potential of DSM measures, perform process evaluations, verify that energy efficient measures are installed, track savings, and identify additional energy efficiency research. Costs include the development of a database to track participation and savings.

UNS GAS, INC.

SEMI-ANNUAL DSM PROGRESS REPORT FOR THE PERIOD: January through June 2009

Table 2

DSM SAVINGS BENEFITS: JANUARY – JUNE 2009

DSM Program	Lifetime MWh Savings	Lifetime Therm Savings	Program Cost (less incentives)	Societal Benefits	Societal Costs	Net Benefits*
Residential						
Low-Income Weatherization	37	44,820	\$ 9,918	\$ 47,528	\$ 47,528	\$ -
Energy Smart Homes	64	69,156	\$ 75,292	\$ 19,209	\$ 83,583	\$ (64,375)
Efficient Home Heating	0	309,348	\$ 23,095	\$ 145,864	\$ 62,323	\$ 83,541
Total for Residential	100	423,324	\$ 108,304	\$ 212,600	\$ 193,434	\$ 19,167
Non-Residential						
C&I Facilities Gas Efficiency	0	0	\$ 18,790	\$ -	\$ 18,790	\$ (18,790)
Total for Non-Residential			\$ 18,790	\$ -	\$ 18,790	\$ (18,790)
Segment Totals	100	423,324	\$ 127,094	\$ 212,600	\$ 212,224	\$ 377

*Consistent with ACC Staff's analysis in Decision No. 70180, the societal benefits for low-income weatherization are equal to or greater than the societal costs when taking the environmental benefits into account.

Table 3

DSM ENVIRONMENTAL SAVINGS: JANUARY – JUNE 2009

DSM Program	Lifetime SO _x Reduction (lbs)	Lifetime NO _x Reduction (lbs)	Lifetime CO ₂ Reduction (lbs)	Lifetime Water Reduction (gallons)
Low-Income Weatherization	29	93	562,548	8,556
Energy Smart Homes	50	161	874,505	14,855
Efficient Home Heating	0	0	3,650,301	0
C&I Facilities Gas Efficiency	0	0	0	0
Program Totals	79	253	5,087,354	23,411

UNS GAS, INC.

SEMI-ANNUAL DSM PROGRESS REPORT FOR THE PERIOD: January through June 2009

Table 4

DSM SAVINGS & EXPENSES SINCE PROGRAM INCEPTION: JANUARY 2007 – JUNE 2009

PROGRAM	Start Date	Program Participants		Program Expenses		MWh Savings			Therm Savings		
		Jan - Jun	Program Inception to Date	Jan - Jun	Program Inception to Date	Jan - Jun	Total Annual ^a	Program Inception to Date ^b	Jan - Jun	Total Annual ^a	Program Inception to Date ^b
Low-Income Weatherization	2007	27	153	\$ 58,787	\$ 225,068	2	20	53	2,241	27,060	73,058
Energy Smart Homes	2008	8	8	\$ 78,492	\$ 171,510	4	4	4	3,842	3,842	3,842
Efficient Home Heating	2008	116	232	\$ 56,145	\$ 142,501	NA	NA	NA	20,623	41,066	61,509
C&I Facilities Gas Efficiency	2008	0	5	\$ 18,790	\$ 69,952	NA	NA	NA	0	1,043	2,086
Measurement, Evaluation & Research (MER) - all programs	NA	NA	NA	\$ 35,980	\$ 126,039	NA	NA	NA	NA	NA	NA
TOTAL		151	398	\$ 248,193	\$ 735,070	5	23	57	26,706	73,011	140,495

a. Total savings for current year for all energy efficiency measures installed since program inception.

b. Total savings for all years for all energy efficiency measures installed since program inception.

UNS GAS, INC.

SEMI-ANNUAL DSM PROGRESS REPORT FOR THE PERIOD: January through June 2009

UNS GAS LOW-INCOME WEATHERIZATION PROGRAM

Description

The UNS Gas Low-Income Weatherization ("LIW") Program is designed to improve the energy efficiency of homes for customers whose income falls within the defined federal poverty guidelines. Steps taken in this program will reduce gas and electric bills for eligible customers, improve comfort, and improve their quality of life. Energy savings realized from this program will allow low-income customers to utilize the limited income they receive for other necessary items such as rent, food, or medical expenses.

Program Modifications

There were no program modifications this reporting period.

Program Goals and Objectives

- Increase the number of homes weatherized each year;
- Lower the average household utility bills of low-income customers by utilizing energy conservation measures in the weatherization process; and
- Improve the quality of life for the customers by providing them with a safe and healthy home.

Level of Participation

A total of 27 households received weatherization assistance during the first six months of 2009. UNS Gas anticipates a greater number of homes weatherized during the second half of 2009, as some agencies turn in the majority of their invoices during the 3rd and 4th quarter.

Evaluation and Monitoring Activities and Results

No evaluation or monitoring is available for this reporting period. The Arizona Energy Office ("AEO") is receiving billing data from UNS Gas for the homes weatherized and is working on evaluation for future reports.

kW, kWh, and therm Savings

The *estimated* savings for this reporting period are listed below:¹

No. of Homes	kW savings	kWh savings	Therm savings
27	0.0	1,836	2,241

Problems Encountered and Proposed Solutions

At this time, the AEO does not have sufficient historical energy usage on UNS Gas customers participating in the program. The AEO requires a minimum of two years of billing data with a preference of four years of data for each customer. The AEO is now receiving online billing history from UNS Gas in order to properly determine savings.

¹ Savings are estimated for UNS Gas customers by using the Savings to Investment Ratio provided in the July 2009 AEO report. Once sufficient local records are available the AEO will provide analysis on actual energy savings for UNS Gas customers. The AEO estimates little to no kW savings for UNS Gas Low-Income Weatherization participants.

UNS GAS, INC.

SEMI-ANNUAL DSM PROGRESS REPORT FOR THE PERIOD: January through June 2009

Costs Incurred

Costs incurred for this program during the reporting period are listed below:

DSM Program	Rebates & Incentives*	Training & Technical Assistance	Consumer Education	Program Implementation	Program Marketing	Planning & Admin	Program Total Cost
Low-Income Weatherization	\$ 48,869	\$ 3,183	\$ -	\$ 4,095	\$ -	\$ 2,640	\$ 58,787

*Includes \$9,190 for health and safety related repairs

Findings from All Research Projects

No research projects were performed during this reporting period.

Other Significant Information

UNS Gas has increased funding by 3% for all agencies in 2009. Arizona was one of the first states to apply for and receive stimulus funds and those funds are now being distributed to all state agencies. The agencies have made significant progress ramping up their workforce in order to implement the additional funding starting in 2010. All the agencies have indicated they will be utilizing their entire budgets and may require additional funding. If necessary, UNS Gas will provide additional funds to these agencies by shifting funds from other residential DSM programs to the LIW Program in accordance with Decision No. 70180.

Some agencies have expressed a desire to explore weatherization opportunities with multi-family projects in addition to typical single family home weatherization. Multi-family projects allow the agencies to maximize their funding since travel time and labor costs are reduced along with a decrease in material costs due to bulk bidding. Western Arizona Council of Governments ("WACOG") has approached UNS Gas to see if there may be opportunities for special funding for these multi-home projects. Depending on the project and the cost effective measures being considered, UNS Gas is considering the possibility of providing funding for multi-family projects.

UNS GAS, INC.

SEMI-ANNUAL DSM PROGRESS REPORT FOR THE PERIOD: January through June 2009

UNS GAS ENERGY SMART HOMES PROGRAM

Description

The Residential New Construction Program for UNS Gas is marketed under the name of Energy Smart Homes ("ESH"). The UNS Gas ESH Program emphasizes the whole-house approach to improving health, safety, comfort, durability, and energy efficiency. The program promotes homes that meet the EPA/DOE ENERGY STAR[®] Home performance requirements. To encourage participation, the program provides incentives to homebuilders for each qualifying home. Required on-site inspections and field testing of a random sample of homes to meet ENERGY STAR[®] Home performance requirements are conducted by third-party RESNET[®] certified energy raters selected by each builder. Components of ESH include development of branding, builder training curriculum, and marketing collateral.

Program Modifications

No modifications were made during this reporting period.

Program Goals, Objectives, and Savings Targets

- Work with local builders to construct energy efficient homes;
- Train builder construction staff and subcontractors in advanced building science concepts to increase energy efficiency through improved design and installation practices;
- Transform the market and improve construction practices in the UNS Gas service territory;
- Reduce peak demand and overall energy consumption in new homes;
- Stimulate construction of new homes that are inspected and tested to assure energy performance;
- Assist builder sales agents with promoting and selling energy-efficient homes;
- Increase homebuyer awareness and understanding of energy-efficient building practices and the benefits of purchasing an energy efficient home; and
- Achieve an annual participation of between 9% and 11% of new home units.

Levels of Participation

There are nine custom home builders signed up with the program. It is anticipated the current custom home builders will continue to build additional homes, although at a slow pace. The program completed eight homes during this reporting period.

Evaluation and Monitoring Activities and Results

No evaluation or monitoring is available for this reporting period. Summit Blue has been selected as the MER contractor for the UNS Gas DSM programs (excluding LIW) and is in the process of implementing a MER plan.

kW, kWh, and Therm Savings

No. of Homes	kW savings	kWh savings	Therm savings
8	12.6	3,542	3,842

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Problems Encountered and Proposed Solutions

The UNS Gas territory has experienced a significant decrease in new home sales, consistent with decreases in the national real estate market and other areas of Arizona. This reduces the number of homes available to be built to increased energy efficiency standards. The foreclosure market of existing, nearly new homes competes on price against new construction. However, there is increasing interest by builders to distinguish their products from this competition by offering energy efficient homes.

Builder recruitment in the UNS Gas territory has been hampered by the existing ENERGY STAR[®] Home Program offered through Arizona Public Service Company ("APS"). The APS Program is well established and offers the same incentives as the ESH Program. Most builders who build five homes or more per year are already enrolled in the program. This limits the ESH Program market penetration. As a result UNS Gas is exploring a partnership with APS.

Marketing Collateral

New marketing collateral has been produced. The collateral includes an ESH carton cutter, postcards, a tri-fold marketing brochure and an ESH bill stuffer. A list of marketing materials is shown in Appendix 1. Please see the attached CD for copies of the marketing materials used for this program.

Costs Incurred

Costs incurred for this program during the reporting period are listed below:

DSM Program	Rebates & Incentives	Training & Technical Assistance	Consumer Education	Program Implementation	Program Marketing	Planning & Admin	Program Total Cost
Energy Smart Homes	\$ 3,200	\$ 762	\$ 625	\$ 60,469	\$ 10,386	\$ 3,051	\$ 78,492

Findings from All Research Projects

No research projects were undertaken during this reporting period.

Other Significant Information

UNS Gas is considering additional energy efficiency tiers to encourage more program participation. Some builders in the market are already building homes that meet or exceed ENERGY STAR[®] standards. These builders are looking to further distinguish themselves in the green building market.

UNS GAS, INC.

SEMI-ANNUAL DSM PROGRESS REPORT FOR THE PERIOD: January through June 2009

UNS GAS EFFICIENT HOME HEATING PROGRAM

Description

The Efficient Home Heating ("EHH") Program promotes the purchase and installation of ENERGY STAR[®] qualified, high-efficiency, gas-fueled furnaces that meet or exceed the minimum ENERGY STAR[®] standard of 90% AFUE. Incentives for the purchase of qualifying high-efficiency equipment are paid directly to homeowners.

Program Modifications

No Program modifications were made during this reporting period.

Program Goals and Objectives

- Promote the installation of high-efficiency gas-fueled furnaces;
- Reduce customer energy bills, provide equal or better comfort conditions, conserve energy and benefit the environment; and
- Achieve target participation of 700 + furnaces installed per year.

Level of Participation

116 furnaces were installed during this reporting period at an average incremental cost of \$423.

Evaluation and Monitoring Activities and Results

No evaluation or monitoring is available for this reporting period. Summit Blue has been selected as the MER contractor for the UNS Gas DSM programs (excluding LIW) and is in the process of implementing a MER plan.

kW, kWh, and therm Savings

No. of Furnaces Installed	kW savings	kWh savings	Therm savings
116	NA	NA	20,623

Problems Encountered and Proposed Solutions

No problems were encountered during this reporting period.

Costs Incurred

Costs incurred for this program during the reporting period are listed below:

DSM Program	Rebates & Incentives	Training & Technical Assistance	Consumer Education	Program Implementation	Program Marketing*	Planning & Admin	Program Total Cost
Efficient Home Heating	\$ 33,050	\$ 1,905	\$ 3,014	\$ 12,755	\$ 3,661	\$ 1,760	\$ 56,145

*Includes \$3,400 in contractor rebates

Other Significant Information

Marketing efforts for 2009 began in November 2008 and consisted of bill inserts and print advertisements, in an effort to encourage participation during the heating season.

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SEMI-ANNUAL DSM PROGRESS REPORT FOR THE PERIOD: January through June 2009

HVAC Contractors continue to be actively recruited for participation in the Program. To date 74 contractors throughout the UNS Gas service territory have signed agreements to participate in the program.

UNS Gas participated in several community events to promote energy conservation and the EHH Program. The events attended by UNS Gas include:

- Lake Havasu Winterfest – February
- Lake Havasu City Homebuilders Show – March
- Flagstaff Home and Garden Expo – March
- Kingman Home and Garden Show – April
- Prescott Sustainability Fair – May

These events were attended by several thousand potential program participants and HVAC Contractors. As a result of UNS Gas participation, several additional HVAC Contractors signed up to be Participating Contractors in the EHH Program.

UNS Gas representatives also promoted the program through speaking engagements and appearances utilizing the following venues:

- Desert Hills Homeowners Association – Lake Havasu City
- Mohave County Planning & Zoning Commission Workshop
- “Coffee with Kerry” cable TV show interview – Kingman
- Partnership for Economic Development – Lake Havasu City
- Mohave County Library Energy Education Series – Lake Havasu City

A list of marketing materials for this program is shown in Appendix 1. Please see the attached CD for copies of the marketing materials used for this program.

UNS GAS, INC.

SEMI-ANNUAL DSM PROGRESS REPORT FOR THE PERIOD: January through June 2009

UNS GAS C&I FACILITIES GAS EFFICIENCY PROGRAM

Description

The C&I Facilities Gas Efficiency Program is designed to promote the installation of high-efficiency, gas-fueled equipment and systems at existing commercial and industrial facilities within the UNS Gas service area.

Program Modifications

No modifications were made to the program during this reporting period. However, UNS Gas is in the process of a program "re-design" which, when complete, will be submitted for Commission approval.

Program Goals and Objectives

- Help commercial and industrial customers reduce and manage their energy costs;
- Reduce greenhouse gas emissions; and
- Lower overall rates and energy costs compared to other resource options.

Level of Participation

No applications were received in the first six months of 2009.

Evaluation and Monitoring Activities and Results

No evaluation or monitoring is available for this reporting period. Summit Blue has been selected as the MER contractor for the UNS Gas DSM programs (excluding LIW) and is in the process of implementing a MER plan.

kW, kWh, and therm Savings

Measure	No. Installed	kW savings	kWh savings	Therm savings
All Measures	0	NA	NA	0

Problems Encountered and Proposed Solutions

Lack of program participation is a concern. Some reasons for this lack of participation are:

- Current recession is forcing businesses to reduce spending when possible.
- Little demand from businesses for energy efficient equipment due to increased incremental costs
- Suppliers don't carry inventory of energy efficient equipment due to lack of demand. When product is needed, it is needed now and businesses cannot wait for high efficiency equipment to be ordered.
- Packaged cooling and heating HVAC units are commonly sold, but do not qualify for program rebates because furnace ratings are not AFUE level of 90 or above. No manufacturer makes package HVAC units that qualify for the furnace rebates.
- Efficient commercial grade water heaters require different technology including enhanced burner design, electronic ignition, and flue dampers and are substantially more expensive than smaller residential style commercial grade water heaters. These high efficiency water heaters are not currently in great demand.

UNS GAS, INC.

SEMI-ANNUAL DSM PROGRESS REPORT FOR THE PERIOD: January through June 2009

UNS Gas is exploring the following initiatives to increase participation:

- Increase program incentives to pay for a greater cost for high efficiency equipment; and
- Include more products in the mix of energy measures available for receiving incentives.

Costs Incurred

Costs incurred for this program during the reporting period are listed below:

DSM Program	Rebates & Incentives	Training & Technical Assistance	Consumer Education	Program Implementation	Program Marketing	Planning & Admin	Program Total Cost
C&I Facilities Gas Efficiency	\$ -	\$ -	\$ 625	\$ 15,247	\$ -	\$ 2,919	\$ 18,790

Other Significant Information

UNS Gas has expended a tremendous amount of effort to promote the program to UNS Gas employees, retailers, wholesalers, distributors, and end users. Given the limited budget and the vastness of the service area, the marketing emphasis so far has been placed on the sales and distribution channels of qualifying equipment.

Promotion among UNS Gas employees was ongoing as these employees interface with customers on a daily basis. This promotion to employees was done through a frequent email blitz and reminders at employee meetings throughout the first half of 2009.

Marketing efforts were increased this reporting period to try to create program participation and further understand the hurdles for participation. Contact has been maintained with several HVAC equipment manufacturers, regional distributors, and local contractors. Program information was communicated and program contact information was provided to each contractor. E-mails were sent to contractors during the reporting period to continue to remind them of the program.

Other efforts were made to partner with water heater wholesalers/distributors (Canyon Pipe & Supply and WinNelson) for on-site outreach opportunities. A listing for registered commercial contractors in the UNS Gas service area has also been developed.

During discussions with distributors it was mentioned that most of the energy efficient model sales for commercial water heaters were sold with the help of Southwest Gas Corporation ("Southwest Gas") incentives. Southwest Gas offers an incentive of up to \$1500 per qualifying water heater. The UNS Gas incentive for a comparable water heater is \$200. As a result UNS Gas is developing changes to the program to be submitted for Commission approval.

A list of marketing materials for this program is shown in Appendix 1. Please see the attached CD for copies of the marketing materials used for this program.

UNS GAS, INC.

SEMI-ANNUAL DSM PROGRESS REPORT FOR THE PERIOD:
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APPENDIX 1 – MARKETING MATERIALS

Energy Smart Homes Program:

- Energy Smart Homes bill insert (PDF)
- Energy Smart Homes car magnets (PDF)
- Energy Smart Homes trade stand (PDF)
- Energy Smart Homes carton cutters (PDF)
- UniSource Energy Services tri-fold (PDF)

Efficient Home Heating Program:

- Efficient Home Heating Web Content (Word document)
- UniSource Energy Services Efficient Home Heating brochure (PDF)
- UNS Gas Efficient Home Heating ads (PDF)
- UNS Gas Efficient Home Heating bill insert (PDF)

Commercial Energy Solutions (C & I Facilities Gas Efficiency Program):

- UniSource Energy Services Flagstaff Chamber Ad (PDF)
- UNS Gas Commercial DSM (Word document)
- UNS Gas Boiler Flyer (PDF)
- UNS Gas Plumber Flyer (Word document)
- UNS Gas Water Heater Flyer (PDF)