

E-04204A-09-0206



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ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 80898

Date: 8/6/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First: David Last: Fernandez**

Account Name: David Fernandez **Home:** (520) 287-6310

Street: [REDACTED] **Work:** [REDACTED]

City: N/A **CBR:** [REDACTED]

State: AZ **Zip:** 00000 **is:** E-Mail

Utility Company: Unisource ** Energy Services (UNS)

Division: Electric

Contact Name: [REDACTED] **Contact Phone:** [REDACTED]

Nature of Complaint:

8/6/2009 - Email Received - Opinion Opposed:

RE: Docket No. E-04204A-09-0206

From: Valorie Nimmo On Behalf Of Utilities Div - Mailbox
Sent: Thursday, August 06, 2009 11:21 AM
To: Guadalupe Ortiz
Subject: FW: Docket # E-04204A-09-0206

From: David Fernandez [mailto:[REDACTED]]
Sent: Wednesday, August 05, 2009 4:02 PM
To: Utilities Div - Mailbox
Subject: Docket # E-04204A-09-0206

8/5/2009

RE: UNS Electric Inc
E-04204A-09-0206

The consumer has borne the weight of this economic crisis enough and can take no more. UNS should do their part by absorbing this rate increase internally rather than trying to pass it on to us, their customers. Enough is enough.

End of Complaint

Utilities' Response:

N/A

End of Response

Arizona Corporation Commission

DOCKETED

AUG 28 2009

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2009 AUG 28 P 3:54

RECEIVED

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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

8/6/2009 - Email to Customer:

Dear David Fernandez,

Your email dated, August 5, 2009 sent to Arizona Corporation Commission ("Commission") in regard to the rate application filed by Unisource Energy Services ("UNS") has been received and will be placed on file with the Docket Control Center of the Commission to be made part of the record. The Commission will take your comments and concerns into consideration before a decision is rendered in the UNS rate case.

Concerns raised by customers assist the Commission within the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of both, the utility and its customers. Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Commission staff appreciates the time you have taken to express your comments and concerns on the proposed rate increase. If you should have any questions related to this matter, please feel free to call me directly at 602-542-2406 or on our in state toll free number at (800) 222-7000.

Thank you,

Guadalupe Ortiz
Public Utilities Consumer Analyst
Arizona Corporation Commission
Utilities Division


CLOSED

End of Comments

Date Completed: 8/6/2009

Opinion No. 2009 - 80898
