

SW-20445A-09-0077  
W-02451A-09-0078  
W-01732A-09-0079

W-20446A-09-0080  
W-02450A-09-0081  
W-01212A-09-0082

**ORIGINAL**

**ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM**



0000102014

Investigator: Jenny Gomez

Phone: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 81452

Date: 8/25/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: UNKNOWN

UNKNOWN

Account Name: CONCERNED CUSTOMER

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Phoenix

CBR:

State: AZ Zip: [REDACTED]

is:

AZ CORP COMMISSION  
DOCKET CONTROL  
2009 AUG 27 A 8:25

RECEIVED

Utility Company: Global Water-Palo Verde Utilities Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

\*\*\*\*\*DOCKET NO'S.\*\*\* SW-20445A-09-0077, W-02451A-09-0078, W-01732A-09-0079,  
W-20446A-09-0080, W-02450A-09-0081 W-01212A-09-0082

\*\*\*\*\* PALO VERDE SEWER \*\*\*\*\*

8-17-09

To Whom It May Concern:

As a City of Maricopa resident, I oppose a rate increase in our water and sewer rates by the Global Water/Santa Cruz Company. It is difficult enough paying high rates for what I feel is an over priced private water company. I moved here from Scottsdale, AZ and bought a home here in 2005 which is now worth only one-third of what I paid for. My water bill in Scottsdale included all of the trash collection and sewer at an average for two people of \$80.00 to \$83.00 per month. My monthly bill here for one person and very conservative of my water usage is \$67.00 to \$70.00- not including trash collection.

I believe that it is time for the city to get into the utilities business. The city of Maricopa is not the most desirable area anymore with its long values, let-alone high utilities to boot.

While everyone is taking a serious financial hit why does Global Water/Santa Cruz Water Company think that they should be any exception? Global Water needs a "reality check". If they are granted a rate increase, it should be minimal!!!

Docket Numbers:  
SW-20445A-09-0077  
W-02451A-09-0078  
W-01732A-09-0079  
W-20446A-09-0080

Thank you,  
Concerned Resident

Arizona Corporation Commission  
**DOCKETED**

AUG 27 2009

DOCKETED BY [Signature]

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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W-02450A-09-0081  
W-01212A-09-0082  
\*End of Complaint\*

**Utilities' Response:**

N/A  
\*End of Response\*

**Investigator's Comments and Disposition:**

\*\*\*\*\*DOCKET NO'S.\*\*\*\* SW-20445A-09-0077, W-02451A-09-0078, W-01732A-09-0079,  
W-20446A-09-0080, W-02450A-09-0081 W-01212A-09-0082

\*\*\*\*\* PALO VERDE SEWER \*\*\*\*\*

Opinion noted and filed in docket No's by Carmen Madrid.

SW-20445A-09-0077, W-02451A-09-0078, W-01732A-09-0079,  
W-20446A-09-0080, W-02450A-09-0081 W-01212A-09-0082

File Closed  
\*End of Comments\*

**Date Completed: 8/26/2009**

**Opinion No. 2009 - 81452**

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