

W. 01427A-09-0104
SW. 01428A-09-0103



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ORIGINAL

ARIZONA CORPORATION COMM.
UTILITY COMPLAINT FORM

47
CO

Investigator: Jenny Gomez

Phone: (520) 628-6550

Fax: (520) 628-6559

Priority: Respond Within Five Days

Opinion No. 2009 81399 Date: 8/24/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

RECEIVED
2009 AUG 26 11:09
AZ CORP COMMISSION
DOCKET CONTROL

First: Donald A. **Last:** Burrows

Complaint By: Donald A. Burrows

Account Name: Donald A. Burrows

Home: (623) 535-4321

Street: 14710 W. Avalon Drive

Work:

City: Goodyear

CBR:

State: AZ **Zip:** 85395

is:

Utility Company: Litchfield Park Service Company

Division: Water

Contact Name: Linda Byrd

Contact Phone: (623) 935-9367

Nature of Complaint:

*****DOCKET NO. W-01427A-09-0104 - SW-01428A-09-0103*****

The application by LPSCO to increase our wastewater and water service 120% appears to be gouging its customers. In a time of recession, high unemployment, failed businesses, and most importantly retired senior citizens living on fixed incomes, this application should not be voted on favorably by the Arizona Corporation Commission. These past few years we have seen rate increases imposed on consumers by APS, QUEST and other businesses in line with inflation. A 7% or even an 8% increase in services is qualified and excepted with most citizens. However, to raise rates 120% seems unfair and outright thievery by a business attempting to provide services to customers. Poor business practices by LPSCO in the past does not warrant them the right to increase the costs today to cover those practices in the past. This projected increase is outright criminal in the minds of all its customers. The request for this increase should be disapproved by the Arizona Corporation Commission.

End of Complaint

Arizona Corporation Commission
DOCKETED

AUG 26 2009

Utilities' Response:

Investigator's Comments and Disposition:

*****DOCKET NO. W-01427A-09-0104 - SW-01428A-09-0103*****("LPSCO")

DOCKETED BY

Opinion noted and file in Docket No. W-01427A-09-0104 and SW01428A-09-0103 by Trish Meeter.

File Closed
End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 8/24/2009

Opinion No. 2009 - 81399
