

W-01427A-09-0104
SW-01428A-09-0103



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ORIGINAL

**ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM**

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Investigator: Jenny Gomez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 81440 Date: 8/25/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First: Michael Last: Gyory**

Account Name: Michael Gyory **Home:** [REDACTED]

Street: [REDACTED] **Work:**

City: Goodyear **CBR:**

State: AZ **Zip:** [REDACTED] **is:**

Utility Company: Litchfield Park Service Company

Division: Water

Contact Name: [REDACTED] **Contact Phone:** [REDACTED]

Nature of Complaint:

*****DOCKET NOS. W-01427A-09-0104 and SW-01428A-09-0103*****

LITCHFIELD PARK SERVICE COMPANY

To:
Arizona Corporation Commission
1200 W. Washington St.
PHX, AZ 85007

Arizona Corporation Commission
DOCKETED

AUG 26 2009

REF: Docket Nos. SW-01428A-09-0103
AND W.01427A-09-0104

From:
Michael and Mary Gyory
[REDACTED]
Goodyear, AZ [REDACTED]

DOCKETED BY [Signature]

RECEIVED
2009 AUG 26 A 9:18
AZ CORP COMMISSION
DOCKET CONTROL

Subject:
Proposed water and wastewater increases by Litchfield Park Service Co. (LPSCO)

This correspondence is to convey our strong feelings of dismay regarding the proposed rate increase requests by LPSCO.

We understand that LPSCO needs to upgrade their facilities, however the rate increase proposed (over 50%) is, in our opinion, completely out of line. The company should have been aware of all its shortcomings years ago and should have used some of the government assistance prior to this request. The water still tastes so bad we cannot use it as tap drinking water. The hard water (calcium deposits) completely ruin our shower and sprinkler

**ARIZONA CORPORATION COMMISSION
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systems.

As a retired family, we cannot absorb this proposed rate hike. We only wish that this commission will completely study the reason for this request by LPSCO and weight against the struggles US citizens (not only retirees) who live within the scope of LPSCO. A smaller increase would force us and our fellow citizens, to move away from LPSCO's jurisdiction. (Perhaps south of I-10?)

Sincerely,
Michael Gyory
[REDACTED] e.
Goodyear, AZ [REDACTED]
[REDACTED]

PS: Please excuse us for corresponding in pencil (we do not own a computer). Also, we tried to receive the appropriate form by calling our consumer section at 1-800-222-7000 just to be told that this number cannot be reached from our calling area (Goodyear, AZ). This is strange.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

*****DOCKET NO. W-01427A-09-0104 and SW-01428A-09-0103*****

LITCHFIELD PARK SERVICE COMPANY

Opinion noted and filed in Docket No. W01427A-09-0104 and SW-01428A-09-0103 by Carmen Madrid.

File Closed

End of Comments

Date Completed: 8/25/2009

Opinion No. 2009 - 81440
