

W-02466A-08-0486



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ARIZONA CORPORATION COMMI
UTILITY COMPLAINT FORM

4760

ORIGINAL

Investigator: Jenny Gomez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 81410

Date: 8/24/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Paul H. Last: Beaumont

Account Name: Paul H. Beaumont

Home: [REDACTED]

Street: [REDACTED]

Work: Arizona Corporation Commission

City: Kingman

CBR: DOCKETED

State: AZ Zip: [REDACTED]

is: AUG 26 2009

Utility Company: Walnut Creek Water Company, Inc.

DOCKETED BY [Signature]

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

*****DOCKET NO. W-02466A-08-0486*****

Arizona Corporation Commission 1200 W. Washington Phoenix, AZ 85027
Attention: Utility Division

Re: Docket # W-02466A-08-0486, Decision# 71173

To Whom it may concern,

In regards to Docket # W-02466A-08-0486, Decision# 71173 where the water utilities and usage was increased, I ask that you revisit this decision and come up with perhaps a more reasonable percentage of increase.

Living on a fixed income, this increase constitutes a huge increase! My bill went up 55.9% for August 2009, and many of my neighbors bills increased by more than 90%.

RECEIVED
2009 AUG 26 A 9:11
AZ CORP COMMISSION
DOCKET CONTROL

WATER COMPANY	GALLONS FOR USED	MONTH	BILL	PERCENT INCREASE	INCREASED AMOUNT
Walnut Creek Water Co. 119 E. Andy Devine Ave Kingman, AZ 86401	7000	APR	\$ 27.01	55.9%	\$ 15.20

Yes, I did receive advanced draft notice of potential increases, but never received final drafts or approved percentage increases notifications until I received an actual bill.

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Even after I got an actual bill I had to call the company and find out what size pipe I had, then walk me through just how they computed the bill.

Please review this decision and come up with a more reasonable rate increase for me and my neighbors.. It just seems to be a bit much.

Paul Beaumont
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

*****DOCKET NO. W-02466A-08-0486*****

Opinion noted and filed in Docket No. W-02466A-08-0486 by Carmen Madrid.

File Closed
End of Comments

Date Completed: 8/24/2009

Opinion No. 2009 - 81410
