

SW. 20445A-09-0077  
W. 02451A-09-0078  
W. 01732A-09-0079

W. 20446A-09-0080  
W. 02450A-09-0081  
W. 01212A-09-0082

**ORIGINAL**

**ARIZONA CORPORATION COMMISSION**

**UTILITY COMPLAINT FORM**



0000101902

**Investigator:** Richard Martinez      **Phone:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No. 2009 81318 Date: 8/20/2009**

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** First: Jennifer      Last: Stefanow

**Account Name:** Jennifer Stefanow      **Home:** [REDACTED]

**Street:** email address      **Work:** [REDACTED]

**City:** Maricopa      **CBR:** [REDACTED]

**State:** AZ      **Zip:** 85138      **is:** E-Mail

**Utility Company:** Global Water-Palo Verde Utilities Company

**Division:** Sewer

**Contact Name:** [REDACTED]      **Contact Phone:** [REDACTED]

**Nature of Complaint:**

From: Jennifer Stefanow [REDACTED]  
Sent: Wednesday, August 19, 2009 1:50 PM  
To: Utilities Div - Mailbox  
Subject: Don't let Global Water raise their rates!

Dear Sir or Madam:

As a concerned citizen of Maricopa, I am outraged at Global Water's attempts to double our rates! Their fees are outrageous already, and their customer service is abysmal. I contacted the Better Business Bureau in the past (per their sarcastic suggestion when I finally got a person on the line) about their ridiculous and heinously unfair practices.

We are slaves to their water service here, and it isn't fair that we should have to pay three times more than any other place in the Valley. What about the people on fixed incomes? What about those struggling to get by? We already have enough foreclosures and families struggling. We don't need to add to the economic crisis by feeding greedy and undeserving Global Waters managing members.

I strongly ask that you refuse to let Global Water raise their rates.

SW-20445A-09-0077  
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W-01212A-09-0082

Jennifer Stefanow

Arizona Corporation Commission  
**DOCKETED**

AUG 24 2009

DOCKETED BY [Signature]

RECEIVED  
2009 AUG 24 P 4: 14  
AZ CORP COMMISSION  
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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(b) (7) - (mobile)

\*End of Complaint\*

**Utilities' Response:**

na

\*End of Response\*

**Investigator's Comments and Disposition:**

I emailed this OPINION to Trish Meeter@ ACC Phoenix Office to have this docketed towards Global Water-Palo Verde Utilities Company - Docket Nos:

SW20445A-09-0077

W-02451A-09-0078

W-01732A-09-0079

W-20446A-09-0080

W-02446A-09-0081

W-01212A-09-0082.

FILE CLOSED.

\*End of Comments\*

**Date Completed: 8/20/2009**

**Opinion No. 2009 - 81318**

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